

27 May 2026

**Absolutely Positively  
Wellington City Council**

Me Heke Ki Pōneke

File Ref: 26-0342

Miss M Quicken  
fyi-request-34599-2ff3b96b@requests.fyi.org.nz

Tēnā koe Miss M Quicken,

Thank you for your email dated 4 May 2026 to Te Kaunihera o Pōneke | Wellington City Council (the Council) requesting the following information:

*From the recent Deloitte report:*

*“Contracts are often rolled over or directly appointed based on past performance, which may miss competitive opportunities that offer better value for money”*

*Pertaining to contracts that provide human resourcing (either dressed as fixed price milestones or times + materials contracts) the council and where the contractors have been essentially effectively employed by the council at least three months through contracting arrangement.*

*Please provide the list of contractors with the below details of the contractors:*

- A) Responsible "line manager" or overseeing the contractor*
- B) Department / group within the council*
- C) Initial start date (when the contractor was granted access etc.)*
- D) Current SOW / PO identifier*
- E) Contracting / panel organization providing the contractor*
- F) Daily (or weekly) rate if applicable (Time & Materials)*
- G) Next renewal date*

*Feel free to redact the names as I am mostly interested on understanding how effectively the council uses contractors and how long typically contractors are used in given departments / groups within the council.*

Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA).

Within your request, you have quoted an excerpt from the [Deloitte report](#), specifically the following within page five of the report:

*Contracts are often rolled over or directly appointed based on past performance, which may miss competitive opportunities that offer better value for money*

Prior to addressing your request, and to provide context, it is relevant to note that on the same page of the report, immediately above the excerpt you have quoted, Deloitte also states:

*WCC staff estimate only ~20% of contracts are tracked in WCC's contract management system, making it difficult to monitor spending, payments or supplier performance across the organisation*

The Council does not hold a single, centralised register that captures *all* contract types across all Business Units. As a result, the information you have requested cannot be extracted or compiled in an automated or centrally managed way.

To collate this information would require each Business Unit to be individually approached to identify and manually review the contract and resourcing arrangements they hold. Your request does not specify a time frame, and Council has in excess of 40 Business Units. Undertaking this work would involve a very significant amount of manual collation and research.

With the above in mind, your request has been refused under section 17(f) of the LGOIMA due to the substantial manual collation involved.

In addition, you may find the following information of interest. In response to the findings identified in the Deloitte report, Council officers have been working to implement a new centralised system to improve the recording and visibility of contracts across the organisation.

The system is currently in a user-testing phase, with relevant contracts being progressively uploaded. This work is scheduled to be completed by the end of June 2026. Subject to successful completion of testing, Council anticipates that contract reporting functionality will be available from 1 July 2026.

Should you remain interested in this information once the system is operational, you are welcome to submit a new request at that time, which Council would consider with reference to the information then held within the new system.

It may be helpful to note the following in relation to the specific information originally requested.

Information relating to individual contractors' daily or weekly rates is likely to be commercially sensitive and, if requested, would be considered for withholding under the applicable withholding grounds of the LGOIMA. Where appropriate, Council would instead consider whether higher-level information, such as total contract values, could be made available.

Similarly, information identifying individual Council officers who oversee or act as line managers for contractors would likely engage privacy considerations and may not be released. However, Council would be able to confirm the relevant Business Unit or group within which a contractor is engaged with.

I trust this information is helpful. If you have any concerns about the response, please contact [official.information@wcc.govt.nz](mailto:official.information@wcc.govt.nz). Alternatively, you are advised of your right to raise any concerns with the Office of the Ombudsman at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā



Ollie Marchant  
Senior Advisor  
Official Information & Privacy  
Wellington City Council