



2 June 2026

Ref: DOIA-REQ-0032077

M Quicken

Email: [fyi-request-34553-449fdb6@requests.fyi.org.nz](mailto:fyi-request-34553-449fdb6@requests.fyi.org.nz)

Tēnā koe M Quicken

Thank you for your email of 27 April 2026 to the Ministry of Business, Innovation and Employment (MBIE) requesting information under the Official Information Act 1982 (the Act). Please note for clarity I have responded to groups of questions in turn.

*The regime about regulation of residential property managers is changing*  
<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.beehive.govt.nz%2Frelease%2Flandlords-and-tenants-be-better-under-more-effective-regulation&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104900927%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIlwLjAuMDAwMCIiOiJkaW4zMiIsIkFOljoitTWVpbCIsIldUIjoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=nwCRUAI7i1iLmld5R29n%2BL7Yzhunxuq1aas4XpCNctI%3D&reserved=0>

*Also given the MBIE is the responsible agency of Tenancy services, overlooking all the bonds and where MBIE has faced regulatory strengthening the enforcement regime.*

*And given that there is now extensive list of confirmed tenancy cases from the Tenancy Tribunal where the bond was never lodged by the property manager Mighty Rocket Properties where it has been left to the landlord and / or tenants to resolve.*

*I would like to request:*

*A) The number of complaints relating to Mighty Rocket Properties Limited*

*B) The number of complaints relating to Mighty Rocket Properties Trust*

*C) The number of complaints relating to Aaron Wayne Gilmore*

Tenancy Services has received 7 total complaints regarding Mighty Rocket Properties Limited.

Tenancy Services has received 0 complaints regarding Mighty Rocket Properties Trust.

Tenancy Services has received 3 total complaints regarding Aaron Wayne Gilmore.

However, please note that of these 10 total complaints, 8 received no further investigation and were resolved directly with the complainants.

*Additionally given another associated entity is now under liquidation;*

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbusinessdesk.co.nz%2Farticle%2Fflaw-regulation%2Fformer-mp-aaron-gilmore-avoids-bankruptcy-again&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104927388%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilskFOLjoiTWfPbCisldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=1ISJaQXy%2FfrqOTmzmc37PkFDOYd8HTsZzGvJeR%2FCz6s%3D&reserved=0>

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nzlii.org%2Fcgi-bin%2Fsinodisp%2Fnz%2Fcases%2FNZHC%2F2023%2F1559.html&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104946224%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilskFOLjoiTWfPbCisldUljoyfQ%3D%3D%7C60000%7>

C%7C%7C&sdata=9HrUUH%2FV1LVTELYLjPa9sNnpjkc3Rkd8nhikxjnG4wk%3D&reserved=0

Together with extensive litigation history

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nzlii.org%2Fcgi-bin%2Fsinodisp%2Fnz%2Fcases%2FNZHC%2F2021%2F3535.html&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104964265%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilskFOLjoiTWfPbCisldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=IB8782GkPsZ3oBmvJ1dW%2B7hOfkSSVEMuuc84TN7wY38%3D&reserved=0>

*Tenants do not have the resources to enforce Residential Tenancy Act as much as commercial / property investors who can afford to go the High Court to enforce the orders.*

*I am questioning whether MBIE holds data on complaints on the currently in liquidation entity as well that was acting as a trustee to a trust.*

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbusinessdesk.co.nz%2Farticle%2Ffinance%2Fformer-national-mp-aaron-gilmores-entity-owes-1m-liquidator-says&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104985806%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMilskFOLjoiTWfPbCisldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=ldDga%2FD5uVXXO9ut62oHuhqPsu8Gt4Rua5HuGrUNRqQ%3D&reserved=0>

*D) The number of complaints relating to Cow Power Investments Limited*

*E) The number of complaints relating to Cow Power Investments Trust*

*I would like to understand how well MBIE enforcement toolkit works and whether the government should do more to give more funding and powers to MBIE to prevent the situations from happening where general public lose their bond money when it was never lodged to the bond authority MBIE operates.*

MBIE has been unable to find any complaints regarding to Cow Power Investments Limited or Cow Power Investments Trust. MBIE is therefore refusing this portion of your request under section 18(e) of the Act, as the document alleged to contain the information requested does not exist or, despite reasonable efforts to locate it, cannot be found.

Under the Residential Tenancies Act 1986, landlords are required to lodge a bond with MBIE within 23 working days of receiving the payment. If the landlord has not met their obligations with regard to lodging the bond, the tenant can consider making an application to the Tenancy Tribunal which costs \$28. If the tenant is wholly or in part successful, they can apply to have the application fee refunded. For those experiencing financial hardship, they may be able to seek assistance from Work and Income to pay this fee. More information on how to make an application to the Tenancy Tribunal can be found here:

[Tenancy Tribunal » Tenancy Services.](#)

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact [xxx@xxx.xxx.nz](mailto:xxx@xxx.xxx.nz).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Brett Wilson', with a long horizontal flourish extending to the right.

Brett Wilson  
**National Manager, Compliance and Investigations**  
Building & Tenancy