



21 May 2026

Ref: DOIA-REQ-0032077

M Quicken

Email: fyi-request-34553-449fdb6@requests.fyi.org.nz

Tēnā koe M Quicken

Thank you for your email of 27 April 2026 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following information:

The regime about regulation of residential property managers is changing
<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.beehive.govt.nz%2Frelease%2Flandlords-and-tenants-be-better-under-more-effective-regulation&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104900927%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIlwLjAuMDAwMCIslAiOiJXaW4zMilslkFOljoitWFBpCisldUIjoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=nwCRUAI7i1iLmld5R29n%2BL7Yzhunxuq1aas4XpCNctI%3D&reserved=0>

Also given the MBIE is the responsible agency of Tenancy services, overlooking all the bonds and where MBIE has faced regulatory strengthening the enforcement regime.

And given that there is now extensive list of confirmed tenancy cases from the Tenancy Tribunal where the bond was never lodged by the property manager Mighty Rocket Properties where it has been left to the landlord and / or tenants to resolve.

I would like to request:

- A) The number of complaints relating to Mighty Rocket Properties Limited*
- B) The number of complaints relating to Mighty Rocket Properties Trust*
- C) The number of complaints relating to Aaron Wayne Gilmore*

Additionally given another associated entity is now under liquidation;
<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbusinessdesk.co.nz%2Farticle%2Fflaw-regulation%2Fformer-mp-aaron-gilmore-avoids-bankruptcy-again&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104927388%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIlwLjAuMDAwMCIslAiOiJXaW4zMilslkFOljoitWFBpCisldUIjoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=1ISJaQXy%2FfrqOTmzmc37PkFDOYd8HTsZzGvJeR%2FCz6s%3D&reserved=0>
<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nzlii.org%2Fcgi->

[bin%2Fsinodisp%2Ffnz%2Fcases%2FNZHC%2F2023%2F1559.html&data=05%7C02%7CMinisterialServices%40mbie.govt.nz%7C6ecc0c7afa184b54e0a408dea3b2ffb3%7C78b2bd11e42b47eab0112e04c3af5ec1%7C0%7C0%7C639128189104946224%7CUnknown%7CTWFpbgZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIAiOjXaW4zMilslkFOIjoiTWFpbClslldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=9HrUUH%2FV1LVTELYLjPa9sNnpjkc3Rkd8nhikxjnG4wk%3D&reserved=0](https://www.nzlii.org/au/other/australianlii/other/mbie/govt.nz/6ecc0c7afa184b54e0a408dea3b2ffb3/7c78b2bd11e42b47eab0112e04c3af5ec1/7c0/7c0/7c639128189104946224/7cUnknown/7CTWFpbgZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIAiOjXaW4zMilslkFOIjoiTWFpbClslldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=9HrUUH%2FV1LVTELYLjPa9sNnpjkc3Rkd8nhikxjnG4wk%3D&reserved=0)

Together with extensive litigation history

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nzlii.org%2FcinisterialServices%40mbie.govt.nz/6ecc0c7afa184b54e0a408dea3b2ffb3/7c78b2bd11e42b47eab0112e04c3af5ec1/7c0/7c0/7c639128189104964265/7cUnknown/7CTWFpbgZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIAiOjXaW4zMilslkFOIjoiTWFpbClslldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=1B8782GkPsZ3oBmvJ1dW%2B7hOfkSSVEMuuc84TN7wY38%3D&reserved=0>

[bin%2Fsinodisp%2Ffnz%2Fcases%2FNZHC%2F2021%2F3535.html&data=05%7C02%7CMinisterialServices%40mbie.govt.nz/6ecc0c7afa184b54e0a408dea3b2ffb3/7c78b2bd11e42b47eab0112e04c3af5ec1/7c0/7c0/7c639128189104964265/7cUnknown/7CTWFpbgZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIAiOjXaW4zMilslkFOIjoiTWFpbClslldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=1B8782GkPsZ3oBmvJ1dW%2B7hOfkSSVEMuuc84TN7wY38%3D&reserved=0](https://www.nzlii.org/au/other/australianlii/other/mbie/govt.nz/6ecc0c7afa184b54e0a408dea3b2ffb3/7c78b2bd11e42b47eab0112e04c3af5ec1/7c0/7c0/7c639128189104964265/7cUnknown/7CTWFpbgZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIAiOjXaW4zMilslkFOIjoiTWFpbClslldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=1B8782GkPsZ3oBmvJ1dW%2B7hOfkSSVEMuuc84TN7wY38%3D&reserved=0)

Tenants do not have the resources to enforce Residential Tenancy Act as much as commercial / property investors who can afford to go the High Court to enforce the orders.

I am questioning whether MBIE holds data on complaints on the currently in liquidation entity as well that was acting as a trustee to a trust.

<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fbusinessdesk.co.nz%2Farticle%2Ffinance%2Fformer-national-mp-aaron-gilmores-entity-owes-1m-liquidator-says&data=05%7C02%7CMinisterialServices%40mbie.govt.nz/6ecc0c7afa184b54e0a408dea3b2ffb3/7c78b2bd11e42b47eab0112e04c3af5ec1/7c0/7c0/7c639128189104985806/7cUnknown/7CTWFpbgZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIYiOilwLjAuMDAwMCIsIAiOjXaW4zMilslkFOIjoiTWFpbClslldUljoyfQ%3D%3D%7C60000%7C%7C%7C&sdata=ldDga%2FD5uVXXO9ut62oHuhqPsu8Gt4Rua5HuGrUNRqQ%3D&reserved=0>

D) The number of complaints relating to Cow Power Investments Limited

E) The number of complaints relating to Cow Power Investments Trust

I would like to understand how well MBIE enforcement toolkit works and whether the government should do more to give more funding and powers to MBIE to prevent the situations from happening where general public lose their bond money when it was never lodged to the bond authority MBIE operates.

I am writing to advise you that MBIE will provide a response but needs to extend the time available to answer your request. MBIE's response will be sent to you no later than 2 July 2026.

The reason for the extension is that consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact xxx@xxxx.xxxx.nz.

You have the right to seek an investigation and review by the Ombudsman of our decision to extend the time limit. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'B. Wilson', with a long horizontal flourish extending to the right.

Brett Wilson

National Manager, Compliance and Investigation

Building & Tenancy