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OIA-2026-5773

27<sup>th</sup> May 2026

Spencer Jones  
[fyi-request-34493-1f60f34f@requests.fyi.org.nz](mailto:fyi-request-34493-1f60f34f@requests.fyi.org.nz)

Dear Spencer Jones

I refer to your request of 15 April 2026, under the Official Information Act 1982 (OIA), regarding the *Privacy (Information Sharing Agreement Facilitating Services for Veterans and Other Claimants) Order 2024 and the associated Approved Information Sharing Agreement (AISA) involving Veterans' Affairs'*.

1. Any annual report section, appendix, schedule, dashboard, table, internal report, briefing, aide memoire, memorandum, or other document created since 6 June 2024 that records, summarises, or reports on AISA implementation metrics, including but not limited to:
  - number of records received
  - number of records applied
  - number of records not matched
  - number of records amended or updated
  - number of information-sharing requests made or completed
  - number of active operating procedures in force
  - implementation milestones
  - difficulties encountered
  - resolutions or corrective actions
  - any service-delivery or entitlement impacts attributed to the AISA
2. Any document that sets out what AISA metrics are required to be reported publicly, including through NZDF or Veterans' Affairs annual reporting.
3. Any document showing whether any AISA implementation metrics have been published, proactively released, or incorporated into an NZDF Annual Report, Veterans' Affairs report, website update, or other public-facing document.
4. If no such metrics have been publicly released, please provide any record, note, advice, briefing, email, or internal statement confirming that position, including any reasons why such metrics have not been publicly reported.
5. A copy of any operating procedures, reporting templates, audit templates, or internal reporting frameworks currently used to collect or report AISA implementation data.
6. A copy of any reporting provided in response to the Office of the Privacy Commissioner reporting notice dated 16 July 2025 under section 154(1)(b) of the Privacy Act 2020, to the extent that such material is held and not otherwise publicly available.

Enclosed are the Approved Information Sharing Agreements (AISAs) between Veterans' Affairs (VA) and four other parties: the Registrar of Births, Deaths and Marriages<sup>1</sup>; the New Zealand Defence Force (NZDF); the Ministry of Social Development; and, the Department of Corrections. These AISAs provide the operating procedures and specify the data to be reported on. Where indicated, names are withheld in accordance with section 9(2)(a) of the OIA to protect privacy, and email addresses are withheld in accordance with section 9(2)(k) of the OIA to avoid the malicious or inappropriate use of staff information.

The first AISA reporting was published in the NZDF 2025 Annual Report (page 48)<sup>2</sup>. Further data will be published in the next NZDF Annual Report.

The agreement between VA and the NZDF was implemented on 8 April 2025. The NZDF has shared the data specified with VA since the implementation of the operating procedures. Integration of data into the VA client management system has been ongoing.

As previously advised, operational procedures for specific organisations are still being developed, and all other AISAs are in the process of being implemented. General information about how the VA AISA is used and what information is shared is provided online<sup>3</sup>.

You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review this response to your request. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that responses to official information requests are proactively released where possible. This response to your request will be published shortly on the NZDF website.

Yours sincerely

**GA Motley**

Brigadier

Chief of Staff HQNZDF

**Enclosures:**

1. Registrar-General Births, Deaths and Marriages AISA Implemented 28 February 2025
2. NZDF AISA Implemented 8 April 2025
3. Ministry of Social Development AISA Implemented 1 March 2026
4. Department of Corrections AISA Implemented 1 April 2026

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<sup>1</sup> VA initially received death notices from the Department of Internal Affairs as per the AISA. Death notices are now sourced elsewhere and the AISA is on hold.

<sup>2</sup> <https://www.nzdf.mil.nz/assets/Uploads/DocumentLibrary/NZDF-Annual-Report-2025.pdf>.

<sup>3</sup> <https://www.veteransaffairs.mil.nz/privacy-disclaimer-and-copyright-information/privacy-statement/>.