

8 May 2026

File Ref: 26-0236

N Roberts

[fyi-request-34449-69263527@requests.fyi.org.nz](mailto:fyi-request-34449-69263527@requests.fyi.org.nz)

Tēnā koe N Roberts

Thank you for your email of 9 April 2026 to Te Kaunihera o Pōneke | Wellington City Council (the Council) requesting information regarding noise complaints made against the venue at 31-35 Dixon Street. Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA). Please find my response below.

1. *I am seeking a list of all noise complaints made against the venue at 31-35 Dixon Street (known as El Barrio and Eva Pub) since 01/01/2023. Please include for each complaint: the result, and whether any action was taken alongside the conclusion or reason provided by the guard.*

Please find attached, as **Appendix 01** to my response, a table containing the complaints made. Some information has been withheld pursuant to section 7(2)(a) of the LGOIMA, to protect the privacy of natural persons.

As per section 7(1) of the LGOIMA, I do not consider that in the circumstances of this response, the withholding of this information is outweighed by the other considerations which render it desirable to in the public interest to make the information available.

2. *I am also seeking all manuals/guidelines for assessing excessive noise. If there are any particular guidelines for assessing venues such as bars or clubs, please also provide these.*

Please find attached, as **Appendix 02** to my response, a copy of the Council's 'Excessive Noise' Policy. Additionally, you can find additional information at the following websites:

- Wellington City Council – [Enforcement and Compliance Policy – Plans, policies and bylaws](#)
- [Resource Management Act 1991, Section 326](#) re “excessive noise”
- [District Plan APP4 – Permitted Noise Standards](#)
- [2024 District Plan: Appeals Version re Noise Rules and requirements.](#)

3. *I am seeking all granted resource consents for the aforementioned venues relating to any activities involving the generation of noise (eg music).*

There are no granted resource consents for the site 31-34 Dixon Street relating to noise.

I trust this information is helpful. If you have any concerns about the response please contact [official.information@wcc.govt.nz](mailto:official.information@wcc.govt.nz). Alternatively, you are advised of your right to raise any concerns with the Office of the Ombudsman at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā



Danika Morris-Brown  
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Wellington City Council