



**National Headquarters**  
Fire and Emergency New Zealand  
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7 May 2026

Ref: 21409

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Tēnā koe Orsi

Thank you for your request of 9 April 2026 to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- *There has recently been capacity restrictions placed on 49 Saxton Road West.*

*I would like to understand the background to these restrictions, the specific requirements and potential remedial actions. Including all related documents (eg emails and internal communications).*

This letter is to advise that Fire and Emergency needs to extend the timeframe of our response to your request by 10 working days, under section 15A(1)(b) of the OIA, as consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

For this reason, you can expect to receive our response no later than 22 May 2026. We will endeavour to respond sooner than this date if possible. If you no longer require this information, please let us know.

You have the right to request an investigation and review of Fire and Emergency's decision to extend the timeframe by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

Aidan Saunders  
Manager, Information Requests