

23 April 2026

RM

fyi-request-34396-cca40503@requests.fyi.org.nz

Tēnā koe RM

Your request for official information, reference: HNZ00202359

Thank you for your email on 7 April 2026, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the OIA):

*I am enquiring regarding security breaches at Dunedin public hospital.
Could you please provide the number of incidents
What occurred
What followed to rectify the incidents*

Response

Health NZ takes the wellbeing and safety of its staff, patients, and visitors seriously and is committed to providing a safe and secure environment for everyone in its care.

Hospital security staff are trained to protect hospital employees, patients and visitors from anti-social behaviours at hospitals around New Zealand.

We have interpreted your request for the number of security breaches at Dunedin Hospital as, physical security breaches / unauthorised access at Dunedin Hospital. This comprises number of security incidents that the Dunedin Hospital Security Team dealt with and which are recorded in their Safety1st system.

Please refer to **Table One** below for five 'unauthorised access' events / incidents that were recorded from 1 July 2022 – 15 April 2026, including what occurred and what followed to rectify the incident.

Table One

Date	Description	Outcome
23/03/26	Visitor entered patient room. Patient did not know the visitor. Ward staff called security.	Security attended. Spoke with visitor and advised them not to return to ward. Security maintained presence on the ward.
2/08/25	A visitor who was not on the authorised visitor list was provided access to a patient.	Visitor left when requested and security informed. Ward staff reminded of security and visitor policy.
20/03/25	Visitor given access to the hospital after hours. Staff called security.	Visitor escorted from the hospital by security. Security staff reminded of correct procedure when providing afterhours access.
1/02/25	Unknown person accessed an unlocked office and stole a CD player.	CCTV footage identified person and security team provided with photo of the person and asked to maintain vigilance throughout the hospital.
21/09/23	Unknown person accessed a department out of hours and scattered rubbish through the area.	Security notified and investigated. CCTV footage identified person known to the hospital. Locking schedule checked and corrected to ensure department locked after hours.

How to get in touch

If you have any questions, you can contact us at h.nzOIA@tewhaturora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Danielle Coe

Manager, OIA Government Services
Health New Zealand