

10 June 2026

File Ref: 26-0216

Mr E Stokes
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Tēnā koe Mr Stokes

Thank you for your email of 4 April 2026 to Te Kaunihera o Pōneke | Wellington City Council (the Council) requesting the following information:

- *Cost to the council per T20 terminal, vs other presumably more cost-effective options (such as the T15, T11, T10, etc. and Vs similarHID models which may've considered.)*
- *Breakdown of reader models on site (ex. how many T20s, T15s, etc.) The reason T20s were even deemed necessary. As I understand, there are two benefits of T20 vs other cost effective options; 1) The pin-code feature (or two-step verification with card+code.) 2) The alarm management feature. Especially given the council doesn't currently use pin-codes at 113 The Terrace (rather opting for ID cards,) and it wouldn't make sense to have the alarm management function on doors which seem to be seldom used.*
- *Further, in any case, why couldn't a more moderated approach be used (for example, using T20s on busy exterior doors where two-step may be desirable at some point, with regular readers used for elevator calls and the like.*

Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA). Please find my response below.

The table below shows the number and types of card readers installed by the Council and the landlord at 2 Harris Street. The Council has taken a mixed approach to allow additional security where appropriate.

Reader Type	Landlord	Council
T20	17	7
T11/T15	75	79

The cost per card reader is approximately \$800 per T20 and \$350 per T11/15. The costs are approximate as the security works were priced as a complete package based on the tender drawings.

I trust this information is helpful. If you have any concerns about this response please contact official.information@wcc.govt.nz. Alternatively, you are advised of your right to raise any concerns with the Office of the Ombudsman at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā

Chelsea McHugh
Senior Advisor Official Information
Official Information & Privacy
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