

3 June 2026

By email: fyi-request-34359-eae2c3c9@requests.fyi.org.nz

Tēnā koe Jack

I refer to your information request dated 2 April 2026 made under the Official Information Act 1982 (the Act). You have requested the following information:

Please provide a detailed average number of clinics throughout the year rostered to each student in BDS3, BDS4, BDS5 in the last five years (2020-2025). If possible, also provide detailed numbers on how many appointments/how many patients were seen by each cohort each year as well as the number of clinics that are cancelled for each cohort in each year (such as for reasons such as tutor shortages).

Our response to your request follows.

The average number of 3 hour clinics rostered to students, the average number of appointments rostered to students, and the average number of patients seen by students enrolled in the third, fourth and fifth years of the Bachelor of Dental Surgery (BDS) programme offered by the University of Otago (BDS3, BDS4 and BDS5) between the years 2020-2025, are listed in the tables below.

The reasons for clinic or patient cancellations are not routinely recorded. Therefore we decline this part of your request pursuant to section 18(g) of the Act as the information requested is not held by the University.

Average number of 3 hour clinics rostered to students enrolled in BDS3, BDS4 and BDS5 in 2020-2025						
Year of BDS	2020	2021	2022	2023	2024	2025
BDS3	21	23	24	27	18	24
BDS4	40	41	43	38	31	40
BDS5	44	48	58	50	41	52

Average number of appointments rostered to students enrolled in BDS3, BDS4 and BDS5 in 2020-2025						
Year of BDS	2020	2021	2022	2023	2024	2025
BDS3	27	19	24	25	15	19
BDS4	69	73	75	60	51	66
BDS5	138	141	174	158	140	171

Average number of patients seen by students enrolled in BDS3, BDS4 and BDS5 in 2020-2025						
Year of BDS	2020	2021	2022	2023	2024	2025
BDS3	9	6	7	8	6	7
BDS4	28	28	28	25	23	27
BDS5	80	68	70	59	55	64

We hope this information will be helpful

If you are not satisfied with our response to your information request, section 28(3) of the Act provides you with the right to ask an Ombudsman to investigate and review this response. However, we would welcome the opportunity to discuss any concerns with you first.

Ngā mihi

Jo Pearson

Jo Pearson
Coordinator Official information and Compliance