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14 May 2026

Manuel Tout
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Your request for information under the Local Government Official Information and Meetings Act 1987 (LGOIMA) – [CAS-1319775-T6V5D2]

Kia ora Manuel,

I refer to your request for information dated 31 March 2026 regarding Auckland Transport's CCTV/ANPR cameras and associated policy.
Please find our response below.

1. A list of all public-facing CCTV cameras that are currently in use or planned, which are owned or operated by The Group. This should include GPS coordinates, make, model, camera type (PTZ, bullet, dome etc.), signal transmission method (fibre, WiFi bridge, 4G/5G etc.), installation date, purchase price for each camera, and installation costs for each location.

Please refer to Appendix A for a list of all public-facing CCTV cameras currently in use (as of March 2026) is attached, owned or operated by Auckland Transport.

Please note the file refers to 'date of onboarding to the system' which reflects the date each camera was added to our Video Management System (VMS), rather than the physical installation date. A camera may be physically installed but not yet onboarded to the VMS due to various factors, such as network or power provisioning. The VMS onboarding date, therefore, provides the most accurate representation of when a camera became operationally active.

Your request for the signal transmission method, purchase price and installation costs is declined under section 17(f) of the LGOIMA as the information cannot be made available without substantial collation. However, we can provide a summary for the following;

Signal Transmission Method:

In general, Auckland Transport's primary connectivity approach for CCTV cameras is fibre. We retain a small number of legacy ADSL and VDSL connections, which are progressively being upgraded to fibre. Wi-Fi bridges are used occasionally; however, we endeavour to minimise the number of wireless hops to maintain the most reliable configurations. Additionally, we occasionally deploy portable cameras on trailers to cover blind spots on the network during major events; these operate on 4G/5G connections.

Purchase Price:

In general, the price range for cameras on our network is approximately \$1,000 to \$4,000 depending on the make, model, and specification.



Installation Costs

Installation costs are influenced by a number of variables, including pole installation, ducting, network connectivity, power provisioning, system integration, licensing, labour, and traffic management requirements. In general, the average cost of installing a camera in the most common configuration on our network (e.g., at a signalised intersection) is approximately \$2,000 to \$3,000.

2. A list of all in-use or planned cameras for Automatic Number Plate Recognition (ANPR) owned or operated by The Group, including GPS coordinates, make, model, installation date, purchase price for each camera, and installation costs for each location.

Please refer to Question 1 and Appendix A.

3. If any cameras other than ANPR have surveillance configurations used to detect specific events in camera feeds, including but not limited to: motion detection, line crossing detection, intrusion detection, object entering/leaving a zone, face capture, human and/or vehicle detection. If so, please provide a list of cameras and their detection configurations enabled.

Please refer to Appendix B for a list of all cameras with detection-based analytics configurations enabled, including but not limited to motion detection, line crossing detection, intrusion detection, object detection, and vehicle detection. Auckland Transport does not currently use facial recognition or have plans for to use this.

4. A list of reported instances of damage to CCTV cameras owned by The Group, including date/time and nature of damage.

Please refer to Appendix C for a list of reported instances of damage to CCTV cameras owned by Auckland Transport including the date which we received the report.

Please note we do not hold the time of the incidents.

5. A list of the "AT-approved Standard Range of CCTVs and pre-approved by the AT Security team" found in the document titled "Practice Note 11 CCTV Traffic Signal Cameras

Ed1": <https://at.govt.nz/media/br1hvkdk/auckland-transport-practice-note-11-cctv-traffic-signal-observation-cameras.pdf>

Please refer to Appendix D for a list of AT approved CCTV cameras.

6. The vendor of the VMS software used by The Group (ATOC).

Auckland Transport uses Milestone XProtect as its Video Management System (VMS) to view and operate Auckland Transport cameras. The Milestone VMS is supplied, implemented, and supported by Safer Cities, Auckland Transport's contracted CCTV systems vendor.

Auckland Transport also uses vGrid, a video-sharing and evidence-management platform. vGrid is a Safer Cities product and is likewise supplied and supported by Safer Cities.

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review regarding this matter.



Ngā mihi,

A handwritten signature in black ink, appearing to read 'Phil Wratt', written in a cursive style.

Phil Wratt

**Engagement Manager
Customer Care**