



Our Ref: OIA-26-404

1 April 2026

Spencer Jones

fyi-request-34243-660b4ab7@requests.fyi.org.nz

Dear Spencer,

Re: Official Information Act request for whether trespass notices form part of school reviews in English medium

I refer to your email to the Education Review Office dated 25 March 2026 requesting the following information under the Official Information Act 1982 (OIA):

I request the following information regarding whether and how the Education Review Office considers the use of trespass notices or exclusion of parents in school evaluations.

1. Review Framework

a) Any documents describing whether ERO assesses:

- parent engagement*
- exclusion of parents*
- use of legal mechanisms (including trespass notices)*

2. Indicators and Risk

a) Any indicators used by ERO to identify:

- breakdowns in school–community relationships*
- governance concerns relating to exclusion of parents*

3. Reports / Summaries

a) Any internal summaries or guidance (from 2018 onwards) discussing:

- trends or concerns relating to parent exclusion*

In New Zealand, schools are self-governing through their boards of trustees. While the composition of boards can vary depending on the size and nature of a school, they typically include parents of current students who have been elected by their school community. This governance model is intended to support local decision making and community engagement.

When ERO reviews a school, our focus is on student wellbeing and whether students are receiving a quality education. The [frameworks and methodologies](#) we use for these reviews are publicly available on ERO's website. Matters relating to how a board engages with parents and its wider community sit within the board's governance responsibilities. ERO's work on this can be seen in our [School Improvement Framework](#) and [Board Assurance Statements](#). Decisions about issuing trespass notices



are a matter for individual schools and the Police. ERO is not involved in issuing such notices, nor do we review their appropriateness as part of our review process.

For these reasons, ERO does not hold the information you have requested. We have also considered whether your request should be transferred to another agency under section 14 of the OIA, but we do not believe that any other agency holds this information at a system wide level. I am therefore refusing your request under section 18(g)(i) of the OIA.

Please note that it is our policy to proactively release our responses to official information requests where possible. We do not publish requesters' personal information.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <http://www.ombudsman.parliament.nz> or freephone 0800 802 602.

Ngā mihi,

A handwritten signature in black ink, appearing to read 'Sharon Kelly'.

Sharon Kelly
Director Schools