

2 April 2026

David

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Tēnā koe David

Your request for official information, reference: HN200201930

Thank you for your email on 23 March 2026, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the OIA):

With concern around stability of international supply chains I would like to request copies of any document that sets out information about the level of stock of ostomy bags held in New Zealand.

Response

As at 24 March 2026, the two major wholesalers, or in country distribution agents, engaged by Health New Zealand to support community patients reported the following:

Universal Specialties Limited

- An average of six weeks' stock cover across the ostomy product range, with a further three weeks on order. At the time of reporting, no notifications have been received from downstream suppliers or manufacturers indicating any supply constraints.

EBOS Healthcare / Onelink

- An average of 12 weeks' stock cover, based on current consumption rates. At the time of reporting, no notifications have been received from downstream suppliers or manufacturers indicating any supply constraints.

This assessment does not take into account availability from alternative in-country suppliers or other community health services that are not directly administered by Health New Zealand.

How to get in touch

If you have any questions, you can contact us at hnzOIA@tewhatauora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā

Sasha Wood

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Head of Government Services

Health New Zealand | Te Whatu Ora