

22 April 2026

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By E-mail Only: fyi-request-34211-40951853@requests.fyi.org.nz

To whom it may concern,

OFFICIAL INFORMATION REQUEST: GOODMAN/LEDGER WASTEWATER STATION

We refer to your official information request dated 23 March 2026, our response is set out below:

I am requesting a report of all faults of the Goodman/Ledger wastewater station and their causes and locations for the years 2025 and 2026.

Please find **attached** a record of all faults and defects for years 2025–2026 relating to the Goodman Ledger Park Wastewater Pump Station, including a description of each issue and its current status.

Redactions have been applied to the names and contact details of complainants under section 7(2)(a) (to protect the privacy of natural persons, including that of deceased natural persons)

If you are unsatisfied with the Council's response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely
Legal Services Officer

Tasman District Council

Email info@tasman.govt.nz
Website www.tasman.govt.nz
24 hour assistance

Richmond

189 Queen Street
Private Bag 4
Richmond 7050
New Zealand
Phone 03 543 8400

Murchison

92 Fairfax Street
Murchison 7007
New Zealand
Phone 03 523 1013

Motueka

7 Hickmott Place
PO Box 123
Motueka 7143
New Zealand
Phone 03 528 2022

Tākaka

78 Commercial Street
PO Box 74
Tākaka 7142
New Zealand
Phone 03 525 9972

job_number	site_code	job_entry_date	job_complete_date	defect_type_name	Description	Current Status
2322867	WWPSLEDGER	11/03/2025	10/04/2025	260-Electrical	Tune pid properly 260Electrical	Work Completed
2323072	WWPSLEDGER	6/04/2025	28/04/2025	120-Capacity	All network 120Capacity	Work Completed
2323499	WWPSLEDGER	9/06/2025	30/06/2025	260-Electrical	Rain event response 260525 260Electrical	Work Completed
2323500	WWPSLEDGER	9/06/2025	30/06/2025	260-Electrical	Rain event response 280525 260Electrical	Work Completed
2323622	WWPSLEDGER	27/06/2025	18/07/2025	120-Capacity	Pipe Break or Overflow Raw sewage flowing in street manhole covers lifting at Ledger Avenue Please send someone to Pump out pumping station in Ledger Avenue Enquiry 107171 120Capacity	Work Completed
2324074	WWPSLEDGER	28/08/2025	18/09/2025	200-Leak	Sump Pump in Flow Chamber has a broken connection needs to be replaced 200Leak	Work Completed
2324279	WWPSLEDGER	29/09/2025	13/10/2025	260-Electrical	Faulty pressure sensor 260Electrical	Work Completed
2324457	WWPSLEDGER	18/10/2025	10/11/2025	260-Electrical	Power spike caused widespread alarms across network Goodman Park Bio Filter had Faulted 260Electrical	Work Completed
2324548	WWPSLEDGER	29/10/2025	19/11/2025	260-Electrical	Power Surge 181025 260Electrical	Work Completed
2324836	WWPSLEDGER	1/12/2025	22/12/2025	260-Electrical	Level Float Faults 260Electrical	Work Completed
2325193	WWPSLEDGER	8/01/2026	29/01/2026	110-Odour/Smell Complaint	Odour Complaint [REDACTED] has been in to say there is a bad smell coming from the Goodman Park Station please investigate Bigger smell lasting longer and covering a bigger area Enquiry 109129 110OdourSmell Complaint	Work Completed. Followed up by job #96465 to purchase and replace carbon
2325282	WWPSLEDGER	15/01/2026	5/02/2026	300-Structural	Rubber seals on wet well lids are worn and need replacing with odour escaping due to inefficient seals to lids frames 300Structural	Work Completed
2325340	WWPSLEDGER	22/01/2026	13/02/2026	110-Odour/Smell Complaint	Odour Complaint There is a very unpleasant odor coming from the waste station Can this be investigated please Enquiry 109211 110OdourSmell Complaint	Work Completed

96465	WWPSLEDGER	27/01/2026	17/02/2026	NULL	Please replace the carbon in the McBerns carbon filter at Goodman Ledger WWPS Work shall be completed by 13 February 2026 Tasman District Council Contact Person Kate Zwartz Funding Allocation GL Code If required 0950241206 Pump Stations Contract Reactive All work to be in accordance with Contract 1065 and the most recent version of Tasman District Council Engineering Standards Visual Documentation Photos	The primary and secondary filtration media have been installed (removes over 90% odour). The tertiary filters will be installed by month end.
2325428	WWPSLEDGER	1/02/2026	23/02/2026	110-Odour/Smell Complaint	Odour complaint 110 Odour/Smell Complaint	Work Completed
2325583	WWPSLEDGER	18/02/2026	11/03/2026	110-Odour/Smell Complaint	Odour Complaint [REDACTED] came in this morning to alert us to a terrible smell that is coming from the pumping station based at 2 Ledger Ave Motueka It has been smelling this way for weeks and he is asking that someone look into it Enquiry 109401 110 Odour/Smell Complaint	Work completed. Carbon replaced under job#96465
2325655	WWPSLEDGER	27/02/2026	20/03/2026	110-Odour/Smell Complaint	Odour Complaint Utilities Wastewater Location where is this happening Ledger Avenue pump station Description whats happened Pump station has failed An unacceptable sickening toxic stench is emanating from the appliance this morning at 930am Action required what would you like us to do The pump station is not fit for purpose The station does not have sufficient capacity to deal with the level of flow A simple case of overworked infrastructure Needs to be augmented with additional pumping capacity or upgraded to modern equipment My name [REDACTED] contact me via Email Enquiry 109475 110 Odour/Smell Complaint	Work Completed
2325658	WWPSLEDGER	28/02/2026	23/03/2026	110-Odour/Smell Complaint	Trindy Walker 021728035 Email Address Address Ledger Avenue Message Enquiry bad smell coming from pump station on ledger ave 110 Odour/Smell Complaint	Work Completed

2325661	WWPSLEDGER	1/03/2026	6/03/2026	110-Odour/Smell Complaint	<p>Section 7(2)(a) - Protection of Privacy Email Address</p> <p>Section 7(2)(a) - Protection of Privacy Address</p> <p>MessageEnquiry Waste water is smelling quite badly she would like someone to come out and sort the smell out and she would like a manager to call her back about this on MondayActions taken Passed to Waste Water oncall text to Jayben SR CASP003448 110OdourSmell Complaint</p>	Work Completed
2325662	WWPSLEDGER	1/03/2026	6/03/2026	140-Blockage	<p>Section 7(2)(a) - Protection of Privacy Email Address</p> <p>Section 7(2)(a) - Protection of Privacy Address Ledger Goodman Park the Pump Station Ledger Ave MotuekaMessageEnquiry Waste water pipe is leaking sewerageActions taken Waste Water passed txt SR 140Blockage</p>	Work Completed
2325688	WWPSLEDGER	2/03/2026		110-Odour/Smell Complaint	Job tracking activities and costs incurred while attempting to resolve network odour issues 110OdourSmell Complaint	Job remains open
2325712	WWPSLEDGER	5/03/2026	10/03/2026	260-Electrical	Incorrect Alarm Priority 260Electrical	Work Completed
96606	WWPSLEDGER	6/03/2026		NULL	A bit like we are doing at Mapua Wharf could you please run the pumps at various frequencies to establish what the downstream system curve isPlease let Kate Zwartz know when you are doing this workNo As Building requiredTasman District Council Contact Person Kate Zwartz Funding Allocation GL Code If required 0950241206 PS Contract ReactiveAll work to be in accordance with Contract 1065 and the most recent version of Tasman District Council Engineering Standards	Job remains open
2325815	WWPSLEDGER	19/03/2026	24/03/2026	260-Electrical	Unplanned Power outage 260Electrical	Job Completed