

## Paul Du Preez

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**From:** David Speedy  
**Sent:** Thursday, 17 July 2025 12:42 pm  
**To:** Ian van Delft  
**Subject:** FW: [EXTERNAL] Random request re Motueka floods  
**Attachments:** Motueka private bores

**Importance:** High

**David Speedy** (he/him)

**Health Protection Officer | Kaitiaki o te Taiao  
National Public Health Service  
Nelson Marlborough**

s9(2)(a) | [david.speedy@tewhatuora.govt.nz](mailto:david.speedy@tewhatuora.govt.nz)  
22 Queen St, Blenheim | PO Box 46, Blenheim 7240

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**From:** Alexandra Greig <[alexandra.greig@TeWhatuOra.govt.nz](mailto:alexandra.greig@TeWhatuOra.govt.nz)>  
**Sent:** Thursday, 17 July 2025 11:39 am  
**To:** Paul Du Preez <[paul.dupreez@TeWhatuOra.govt.nz](mailto:paul.dupreez@TeWhatuOra.govt.nz)>  
**Cc:** David Speedy <[david.speedy@TeWhatuOra.govt.nz](mailto:david.speedy@TeWhatuOra.govt.nz)>; Chelsea Wallace <[Chelsea.Wallace@TeWhatuOra.govt.nz](mailto:Chelsea.Wallace@TeWhatuOra.govt.nz)>; Sally Thomas <[Sally.Thomas@TeWhatuOra.govt.nz](mailto:Sally.Thomas@TeWhatuOra.govt.nz)>  
**Subject:** RE: [EXTERNAL] Random request re Motueka floods  
**Importance:** High

Hi Paul,  
Can you let me know this is in hand. Happy to discuss as needed.  
Nga mihi  
Alex

---

**From:** Chelsea Wallace <[Chelsea.Wallace@TeWhatuOra.govt.nz](mailto:Chelsea.Wallace@TeWhatuOra.govt.nz)>  
**Sent:** Thursday, 17 July 2025 10:27 am  
**To:** Alexandra Greig <[alexandra.greig@TeWhatuOra.govt.nz](mailto:alexandra.greig@TeWhatuOra.govt.nz)>; Sally Thomas <[Sally.Thomas@TeWhatuOra.govt.nz](mailto:Sally.Thomas@TeWhatuOra.govt.nz)>; Paul Du Preez <[paul.dupreez@TeWhatuOra.govt.nz](mailto:paul.dupreez@TeWhatuOra.govt.nz)>; David Speedy <[david.speedy@TeWhatuOra.govt.nz](mailto:david.speedy@TeWhatuOra.govt.nz)>  
**Subject:** RE: [EXTERNAL] Random request re Motueka floods

Apologies I haven't gotten to this yet, will read when I can.

**From:** Alexandra Greig <[alexandra.greig@TeWhatuOra.govt.nz](mailto:alexandra.greig@TeWhatuOra.govt.nz)>

**Sent:** Thursday, 17 July 2025 9:32 am

**To:** Sally Thomas <[Sally.Thomas@TeWhatuOra.govt.nz](mailto:Sally.Thomas@TeWhatuOra.govt.nz)>; Paul Du Preez <[paul.dupreez@TeWhatuOra.govt.nz](mailto:paul.dupreez@TeWhatuOra.govt.nz)>; David Speedy <[david.speedy@TeWhatuOra.govt.nz](mailto:david.speedy@TeWhatuOra.govt.nz)>

**Cc:** Chelsea Wallace <[Chelsea.Wallace@TeWhatuOra.govt.nz](mailto:Chelsea.Wallace@TeWhatuOra.govt.nz)>

**Subject:** RE: [EXTERNAL] Random request re Motueka floods

Kia ora all,

Further to the emails from yesterday..

As I noted in my email last night, I discussed with Senior Sergeant Ramsay. He is intending to discuss with the complainant that there is not a criminal issue at play here.

However, I think it is important we follow up with the individual identified below.

In general, I think we need to make clear what our role is – i.e. receiving and investigating reports of illness. If there are cases reporting illness, then we should record as an acute gastroenteritis notification and encourage them to attend their GP ( my understanding is the PHO is offering free visits for flood affected persons at present) and that if they have symptoms of diarrhoea/vomiting then a faecal spec for M/C/S should be taken.

We can also provide links to health information – including: These fact sheets and other health information can be found at:

<https://info.health.nz/keeping-healthy/protecting-health-natural-disaster/floods-and-health>

Fact sheets are available in multiple languages.

Taumata Arowai have developed factsheets for communities and drinking water suppliers following flood events.

- Drinking water supplies following a flood event
- Advice for drinking water supplies following a flood event — Bore water
- Advice for drinking water supplies following a flood event — Rainwater
- Download these factsheets here: [Guidance and resources — Taumata Arowai](#)

For advice on how to make water safe to drink under a boil water notice: [Boil water notice | Taumata Arowai](#)

In addition, I think we should ask their permission to pass on their details to TDC – if, as I understand it, the concern is that wastewater overflow from a TDC site has contaminated private bores, then alerting TDC would be appropriate. My understanding from yesterday's multi-agency hui is that TDC was offering sampling to properties on Ledger St. TDC should have reported this to Taumata Arowai as well...

David are you aware of whether Taumata Arowai has been alerted.

It would also be useful to note for the HPO team that this issue has occurred and the affected street(s) so we can be aware when investigating illness reports.

Sally do you have any additional things you think we should be doing based on your previous knowledge if this issue?

Thanks

Alex

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**From:** Sally Thomas <[Sally.Thomas@TeWhatuOra.govt.nz](mailto:Sally.Thomas@TeWhatuOra.govt.nz)>

**Sent:** Wednesday, 16 July 2025 6:20 pm

**To:** Alexandra Greig <[alexandra.greig@TeWhatuOra.govt.nz](mailto:alexandra.greig@TeWhatuOra.govt.nz)>; Chelsea Wallace

<[Chelsea.Wallace@TeWhatuOra.govt.nz](mailto:Chelsea.Wallace@TeWhatuOra.govt.nz)>; Paul Du Preez <[paul.dupreez@TeWhatuOra.govt.nz](mailto:paul.dupreez@TeWhatuOra.govt.nz)>

**Subject:** RE: [EXTERNAL] Random request re Motueka floods

Ok my understanding is this. I am putting this all in detail given the situation and Chelsea, please do use this information for the RLG.

- I was contacted by another individual – as far as I know entirely unrelated to this one except they live in the same street – on Sunday 13<sup>th</sup> July. This contact came to me via the info centre at the Mot Rec. He was distressed as opposed to angry about the fact that he had not had any response from TDC about a wastewater overflow in his street, Ledger Avenue, that had caused his private waterbore to be contaminated. He had had it tested by Hills (at \$300/test) and it was found to be at 80mpn, which obviously is high. He wanted to know what he should be doing with the water as his wife was unwell (diarrhoea and stomach pains) and he was also wanting to know if he would need to continue testing and who would cover this cost. He was really stressed about the lack of information and the fact the TDC had told him there was nothing he could do about it- he felt they were not accepting any responsibility, whereas he felt they had ‘caused’ the contamination. I did stress that, whilst TDC was responsible for the plant that overflowed, the circumstances were somewhat exceptional. I spent a lot of time with him and he was very grateful. I made it clear that water testing and management of private water bores was no longer a public health responsibility. He accepted this and explained he had come to us because he didn’t know where else to go. Obviously, I encouraged him to seek medical assessment for his wife.
- He also told me that everyone on the street had private bores which were all likely contaminated. He spoke of the contamination as a ‘river of sewage’ in the street and that it still remained and encroached on people’s gardens. He also said that there were a number of elderly people in the street who did not necessarily have access to social media and internet based communications. He had been checking on them.. I assured him we were trying to get the messages out as widely as possible, but we were aware some did not get the main social media messaging and that we were encouraging neighbours to check on neighbours. I encouraged him to continue with this and thanked him for doing so, which he acknowledged. As far as I am aware (I would need to confirm this with the individual) this overspill actually occurred in the last event and not this weekend’s. The testing takes 48 hours minimum and he was contacting me Sunday so it would be highly unlikely he had testing done for the most recent event. He talked about the marked stress of the 10 days prior to his contact.
- I spoke to Mike Shrueer shortly after my call to the individual. Mike was the representative for TDC Waters at the CDEM briefings. He was aware of this gentleman and the situation. He told me that the individual (I can provide name, address if required) had turned up at the TDC office and ‘refused to leave until he spoke to me’. It was after this (I don’t know the exact timing) that the gentleman went to the Mot Rec centre and was then referred to me.

- I raised my concerns about this spillage at the CDEM briefing. The Mayor suggested TDC was on to it and had it all in hand. The next day, Richard Kirby, Group Manager Infrastructure TDC, reached out (actually to Pete Kara who put him in touch with me) and the meeting with the TDC and us has resulted from this.
- I also raised the concerns about testing, who would be responsible and who would cover the cost – more along the lines that this cost might need to be factored into the Mayoralty Fund or equivalent because at that stage I had been told the individual would be responsible (this from Cheryl B who was providing me MOoH support). Again, the Mayor said this was all in hand.
- I also requested that TA attend the briefings as until that point they appeared to have been absent. They attended the next briefing.
- I have been in touch with this individual since to keep him updated just to reiterate that he should continue to boil water ‘until further notice’ and that this was an issue that we, Taumata Arowai (as the water regulatory authority) and the TDC were working on. He has said the following in one of his emails:

We are very disappointed with council for not taking any action apart from a boil water notice, and not excepting any responsibility for the sewage over flow.

- I am obviously happy to share the email correspondence if you would like.
- On Tuesday when Kat was here, Skye came into the kitchen when we were eating and told us she had had a very irate individual through the on-call HPO phone. The name of the individual was that below. Skye explained that the individual was unhappy about the overspill, the contamination, and the lack of support and that 7 people in the street were now unwell with D+V. You will need to talk to Skye about the conversation, but it sounded as if she handled it appropriately. She did talk to the individual about the 7 people with symptoms. I’m not entirely sure what the outcome was but I think Skye felt it was satisfactory. I was not aware at any stage of any discussion about a criminal event.

I do think the TDC may need to be involved in these discussions as the anger appears to be directed mainly at them currently and they should be aware of the situation.

This is also why I was so strong in pushing for a communication out to people yesterday (when I interrupted the PHMS meeting to speak to Rachel) and why I was so frustrated when it wasn’t happening perhaps as quickly as I would have liked to try and help alleviate this sort of situation. People are feeling that they have not been listened to unfortunately and will be looking for somewhere to place blame here.

Very happy to be involved in these discussions. I’m sorry this has come to you Alex when you’re on call but I believe I and Skye have acted appropriately and with integrity in this situation.

From an RLG and indeed, a national perspective, this very much speaks to a number of issues that I would want discussed at any debrief, but perhaps this is going to be brought forwards now. That is not necessarily a bad thing.

I’m hoping to be there tomorrow s9(2)(a) may work from home depending on symptoms.

Please give me a call if you need,

Sally

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**From:** Alexandra Greig <[Alexandra.Greig@TeWhatuOra.govt.nz](mailto:Alexandra.Greig@TeWhatuOra.govt.nz)>  
**Sent:** Wednesday, 16 July 2025 5:32 pm  
**To:** Sally Thomas <[Sally.Thomas@TeWhatuOra.govt.nz](mailto:Sally.Thomas@TeWhatuOra.govt.nz)>; Chelsea Wallace <[Chelsea.Wallace@TeWhatuOra.govt.nz](mailto:Chelsea.Wallace@TeWhatuOra.govt.nz)>; Paul Du Preez <[Paul.DuPreez@TeWhatuOra.govt.nz](mailto:Paul.DuPreez@TeWhatuOra.govt.nz)>  
**Subject:** Re: [EXTERNAL] Random request re Motueka floods

Apologies sent while I was typing.

I had a subsequent conversation with Sgt Ramsay.

To be clear they are not considering this a criminal issue and intend to follow up with the complainant tomorrow to advise as such but were passing on the complaint for investigation from public health.

Paul can we please assign to an hpo tomorrow for investigation as per our usual process.

Thank you  
Alex

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**From:** Alexandra Greig <[Alexandra.Greig@TeWhatuOra.govt.nz](mailto:Alexandra.Greig@TeWhatuOra.govt.nz)>  
**Sent:** Wednesday, July 16, 2025 5:29:33 PM  
**To:** Sally Thomas <[Sally.Thomas@TeWhatuOra.govt.nz](mailto:Sally.Thomas@TeWhatuOra.govt.nz)>; Chelsea Wallace <[Chelsea.Wallace@TeWhatuOra.govt.nz](mailto:Chelsea.Wallace@TeWhatuOra.govt.nz)>; Paul Du Preez <[Paul.DuPreez@TeWhatuOra.govt.nz](mailto:Paul.DuPreez@TeWhatuOra.govt.nz)>  
**Subject:** Re: [EXTERNAL] Random request re Motueka floods

I had a conversation with Sgt Ramsay.

To be clear they are not considering this a criminal issue and intend to follow up with the complainant tomorrow to advise as such buybwerw passing on the complaint for investigation from public health.

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**From:** Alexandra Greig <[Alexandra.Greig@TeWhatuOra.govt.nz](mailto:Alexandra.Greig@TeWhatuOra.govt.nz)>  
**Sent:** Wednesday, July 16, 2025 5:22:57 PM  
**To:** Sally Thomas <[Sally.Thomas@TeWhatuOra.govt.nz](mailto:Sally.Thomas@TeWhatuOra.govt.nz)>; Chelsea Wallace <[Chelsea.Wallace@TeWhatuOra.govt.nz](mailto:Chelsea.Wallace@TeWhatuOra.govt.nz)>; Paul Du Preez <[Paul.DuPreez@TeWhatuOra.govt.nz](mailto:Paul.DuPreez@TeWhatuOra.govt.nz)>  
**Subject:** Fw: [EXTERNAL] Random request re Motueka floods

Kia ora

Please send below message from police.

I would appreciate some guidance before we decide who and how to respond.

I also would appreciate some advice from RLG on process given some question of criminality and liability is raised.

Sally were you aware of this issue?

Thanks

Alex

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**From:** RAMSAY, Adam <[Adam.Ramsay@police.govt.nz](mailto:Adam.Ramsay@police.govt.nz)>  
**Sent:** Wednesday, July 16, 2025 4:44:30 PM  
**To:** Alexandra Greig <[Alexandra.Greig@TeWhatuOra.govt.nz](mailto:Alexandra.Greig@TeWhatuOra.govt.nz)>  
**Subject:** FW: [EXTERNAL] Random request re Motueka floods

You don't often get email from [adam.ramsay@police.govt.nz](mailto:adam.ramsay@police.govt.nz). [Learn why this is important](#)

Kia Ora Dr Greig,

By way of introduction I am the Area Prevention Manager for Nelson Bays Police. I look after the Family Harm, Youth Services, and Communities teams, as well as a variety of related portfolios.

I reached out to Jane Kinsey who supplied your contact details to progress this matter.

Please see below a request/complaint has come to me via both our non-urgent reporting line (105) and the Neighbourhood Support representative.

I have little doubt that you are aware of the alleged issue, but if not the brief details are below as are the contact details of the complainant.

The complainant has made it very clear that she will escalate the matter to make sure it is addressed.

For your visibility and awareness.

I will address her query to Police regarding any criminal liability for the perceived delay in response.

Any issues or concerns, please let me know.

Ngā mihi,

**Senior Sergeant Adam Ramsay**

ARAR33

Area Prevention Manager

Nelson Bays

M [s9\(2\)\(a\)](#)

E [adam.ramsay@police.govt.nz](mailto:adam.ramsay@police.govt.nz)

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**From:** [s9\(2\)\(a\)](#) <[s9\(2\)\(a\)@neighbourhoodsupport.co.nz](mailto:s9(2)(a)@neighbourhoodsupport.co.nz)>

**Sent:** Wednesday, 16 July, 2025 3:59 PM

**To:** RAMSAY, Adam <[Adam.Ramsay@police.govt.nz](mailto:Adam.Ramsay@police.govt.nz)>

**Subject:** [EXTERNAL] Random request re Motueka floods

**CAUTION:** This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Hi Adam,

I was contacted by s9(2)(a) a resident of Ledger Ave in Motueka last Wednesday, 9 July, who had concerns for her street and the elderly people in her street from the fallout from the first heavy rain and what was forecast. She is a force to be reckoned with and before Friday went and contacted the entire street. 9(2)(a)

9(2)(a)

I spoke with her today and she said that she contacted Public Health Friday and I understand their response was slow. I understand the E Coli levels in their bore water is 80 and should be 0. She said there is contamination outside in people's gardens. Neighbours in her street are largely elderly, and vulnerable. I understand that 7-9 people in the street exhibiting signs of E coli infection, including a child and an animal. She said that she was told a crime had been committed and she called 105 and lodged it. I hope this gives enough of a picture.

She would like an understanding of when it would become a crime (if it wasn't already), she wondered if someone had to die? She would like to speak with someone about if there is a need to investigate and what that would look like.

Her details are: s9(2)(a)

Many thanks.

Ngā mihi

s9(2)(a)

**Top of the South Community Advisor | Neighbourhood Support New Zealand**

s9(2)(a)

[@neighbourhoodsupport.co.nz](https://www.facebook.com/neighbourhoodsupport.co.nz) [W](https://www.instagram.com/neighbourhoodsupport.co.nz) [neighbourhoodsupport.co.nz](https://www.linkedin.com/company/neighbourhoodsupport.co.nz)

**Hours of work: Monday to Thursday 9am to 5pm**

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## Paul Du Preez

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**From:** Ian van Delft  
**Sent:** Thursday, 17 July 2025 2:20 pm  
**To:** Alexandra Greig; Paul Du Preez  
**Cc:** David Speedy  
**Subject:** Legder Ave complainant

**Importance:** High

Kia ora

Just spoken with s9(2)(a)

She was a bit more relieved that testing of all affected residents' bore supplies had happened yesterday, with results due tomorrow. I did mention that if the aquifer has been compromised then all residents with bores on that aquifer may be affected and will need to boil their water, irrespective of if they have filters on their supplies.

She wasn't able to give me any precise numbers of people unwell in her neighbourhood. Gave vague statements about unwell people in general, some with d&v, dogs not eating etc. I have said I'll give her a text with the oncall contact details which she will pass on to her neighbours. She felt that most residents wouldn't bother going to their GP, even when it's free, as they believe it'll just clear up within in a few days anyway. I mentioned it's useful for us to know the extent of illness out there in the community and urged all unwell residents to go to their GP.

She seems to be quite connected to her neighbours and they have set up their own FB page for engagement. Was still unhappy at the lack of information disseminated out in appropriate channels. Again mentioned they have a lot of elderly residents who are not on the internet and the best way to get that messaging to those groups.

Also had a major concern that council have not been round yet to clean up the street itself. They were pressing for even a street sweeper to come round and clean up their street which they feel is the least the council should be doing – **Can this be fed back into the council or through the multi agency talks?**

In the message, I want share our oncall contact details for residents who wish to get in touch with us to report illness. In addition I wanted to share advice including:

- Continue to boil water until further notice
- Urging people who have become unwell since 27<sup>th</sup> June in flood affected areas to go to their GP to get free testing
- Urging people to get their filters on their bores tested/checked
- If out in their garden or cleaning their properties, to wear suitable PPE such as gloves
- [@Alexandra Greig](#) - She did raise that she was given advice NOT to shower at home, is this advice we should share for the residents there?

I can share the public health flood advice in the link below:

<https://info.health.nz/keeping-healthy/protecting-health-natural-disaster/floods-and-health>

Let me know if there is other advice you wish me to include in the message back to s9(2)(a) which she will then share with her wider community.

Many thanks

**Ian van Delft**  
**Health Protection Officer**  
**NPHS – Nelson Marlborough**

s9(2)(a) | [ian.vandelft@tewhatuora.govt.nz](mailto:ian.vandelft@tewhatuora.govt.nz)  
22 Queen Street Blenheim | PO Box 46 7201

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## Paul Du Preez

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**From:** Trish Aitken  
**Sent:** Friday, 20 February 2026 2:49 pm  
**To:** Callum Chisnall  
**Cc:** Rachel Eyre  
**Subject:** Odour complaint

Info obtained from Caller:

s9(2)(a)  
Caller s9(2)(a) Ledger Ave, Motueka  
SPS at Goodman ledger park, Motueka giving off odour  
Has been giving off odour on and off for some time s9(2)(a) contacted the council in January 2026  
Residents including elderly with health issues, having to close windows due to odour. Has been occurring this week  
s9(2)(a) rang council along with a couple of other residents earlier in the week (confirm with council)  
Council advised s9(2)(a) they are monitoring it and were going to get a part for the SPS

Thanks Callum

**Patricia Aitken**

**Health Protection Officer/ Kaitiaki o te Taiao**

s9(2)(a) / [trish.aitken@tewhatuora.govt.nz](mailto:trish.aitken@tewhatuora.govt.nz)

281 Queen Street, Richmond 7020 | PO Box 647, Nelson 7040

Hours of Work: 7.30am to 4.00pm

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## Paul Du Preez

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**From:** Trish Aitken  
**Sent:** Friday, 20 February 2026 11:43 am  
**To:** deirdre.ogrady@tasman.govt.nz  
**Cc:** Rachel Eyre; Callum Chisnall  
**Subject:** re Odour complaint regarding SPS on Ledger Ave / Park Motueka

**Categories:** Purple Category

Good morning Deirdre,

This is to inform you that I have just received an odour complaint from a person who lives on s9(2)(a) s9(2)(a) regarding the sewage pump station. They advised that the odour is very bad and is affecting the residents some of whom are elderly, to the extent that home owners have to keep their windows closed all of the time. From what I have been told, the SPS has been a problem for some time with ongoing issues.

Our primary concern is with the residents affected and the public health risks associated with sewage odour which can be physical and mental, particularly for vulnerable populations. I have been advised that TDC has been contacted by some of the residents and that council are monitoring the SPS. Can you please advise how things are progressing in terms of resolving the odour issue and what communications will be had with the affected residents.

Please let me know at your earliest convenience.

Kind regards  
Trish Aitken  
Oncall Health Protection Officer

[Patricia Aitken](#)

Health Protection Officer/ Kaitiaki o te Taiao

s9(2)(a) / [trish.aitken@tewhatuora.govt.nz](mailto:trish.aitken@tewhatuora.govt.nz)

281 Queen Street, Richmond 7020 | PO Box 647, Nelson 7040

Hours of Work: 7.30am to 4.00pm

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