

24 April 2026

Miss M Quicken

By email to:

fyi-request-34173-d516ae28@requests.fyi.org.nz

fyi-request-34175-7e8e91db@requests.fyi.org.nz

fyi-request-34176-ea1ed750@requests.fyi.org.nz

fyi-request-34174-687f657f@requests.fyi.org.nz

REF: OIA-21653

Dear Miss Quicken

Request made under the Official Information Act 1982

Thank you for your emails of 20 March 2026 to the Greater Wellington Regional Council (GWRC), requesting information under the Official Information Act 1982 (the Act) relating to SuperGold Card registration requirements being aligned with the National Ticketing Solution (NTS), of which the below was transferred to NZ Transport Agency Waka Kotahi (NZTA) on 26 March 2026:

“B) The minutes or such document which documented both the decisionmaker/s and the decision itself to delay for at least a year

C) Impact assessment of the decision adopted”

While this part of your request was transferred to NZTA on the basis that it related to the NTS, NZTA has interpreted your request to be for documentation relating to a decision to delay the implementation of Snapper registration requirements until the NTS is implemented in Wellington. This is a matter for the GWRC and was transferred to NZTA in error, and we apologise for this.

Rather than transfer this request back to the GWRC, NZTA is providing you with a reply to outline the context for this topic, and to allow you to then seek further information from GWRC, should you wish to.

On this basis, NZTA can confirm that it holds no documentation relating to this matter as it would be a decision for the GWRC. The NTS programme did not make any decisions relating to this matter.

Therefore, I am refusing your request under section 18(e) of the Act, as the document alleged to contain the information requested does not exist or, despite reasonable efforts to locate it, cannot be found.

To provide you with some context, GWRC does not currently have the requirement for SuperGold card registration, but this will be a requirement for the NTS, which will be known as Motu Move, when it is rolled out in Wellington by mid-2027.

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to refuse this request. The contact details for the Ombudsman can be located at www.ombudsman.parliament.nz.

In line with NZTA policy, this response will soon be published on our website, with personal information removed.

If you would like to discuss this reply with NZTA, please contact the Ministerial Services team by email to official.correspondence@nzta.govt.nz.

Yours sincerely

A handwritten signature in black ink, appearing to read 'R Jones', with a large, stylized initial 'R'.

Roger Jones
NTS Programme Director