



16 July 2026

LGOIMA 26-063

Miss M Quicken

fyi-request-34158-abd09d4d@requests.fyi.org.nz

Tēnā koe Miss Quicken

Moa Point-related council communications

I refer to your request of 19 March 2026 for the following information:

Please provide all the outbound communicate as-is to all the stakeholder councils regarding the Moa point failure, whether draft and / or final form. This includes briefings, reports, e-mails etc - I remind that FOIA is not press release channel but pertains to official documents that you hold and are obligated to release regardless as-is.

I apologise for the delay in responding to your request and acknowledge that Tiaki Wai has not met the statutory timeframe set out in the Local Government Official Information and Meetings Act 1987 (the Act).

To identify information within the scope of your request, an electronic search was undertaken using combinations of Wellington Water sender addresses, relevant council email domains, the search term “Moa Point”, and the date range 4 February 2026 to 19 February 2026. The search results were reviewed to identify outbound communications concerning the Moa Point incident that were sent or otherwise provided to shareholder councils. The records identified as within scope are provided in **Appendix 1**.

Some information has been withheld under the following provisions of the Act:

- section 7(2)(a), to protect the privacy of natural persons;
- Section 7(2)(b)(ii), to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information; and
- section 7(2)(f)(i), to maintain the effective conduct of public affairs through the free and frank expression of opinions by or between or to members, officers or employees of a local authority in the course of their duties.

Where information is withheld under section 7(2) of the Act, Tiaki Wai has considered the public interest in release of the information being withheld and does not consider it outweighs the need to withhold the information in this case.

Some information is withheld as it is out of the scope of your request. Where multiple consecutive pages are out of scope, this is represented by one fully redacted page, with the following out of scope pages removed.

Tiaki Wai proactively publishes available information relating to this matter on the [Moa Point information hub](#), and will continue to update that information as further material becomes available. Final versions of media updates are available on the Moa Point information hub.

In line with our commitment to transparency, Tiaki Wai also proactively publishes responses to official information requests where appropriate. This response may be published on our [website](#). Your personal information will be removed prior to publication.

You have the right to seek an investigation and review of this response by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or by calling 0800 802 602.

If you would like to discuss this response, please email official.information@wellingtonwater.co.nz.

Nāku noa, nā



Erin Ganley
Chief Risk and Compliance Officer (Acting)