

23 January 2026

Donna Maree Barraclough
C/0 11 Golf Grove
Saint Andrews
Hamilton

By email: donnazart@hotmail.com

Dear Ms Barraclough

Re: Formal Complaint – Breach of Staff Code of Conduct, Company Duties, and Potential Criminal Behaviour by Martyn Lindsay Boyce, Operations Manager (MWLASS Horizons)

Thank you for your letter of complaint, duly received by us on Friday 23 January 2026. Please consider this letter as acknowledgement of our receipt of your formal complaint.

Yours sincerely



Michael McCartney
CEO
Horizons Regional Council