



8 May 2026

Tēnā koe Jamie Robinson

### **Official Information Act request**

Thank you for your email of 17 March 2026, requesting a breakdown of flexible funding recipients and expenditure from 1 July 2019 to 30 June 2024.

I have considered your request under the Official Information Act 1982 (the Act). Please find my decision on your request set out below.

Please refer to the attached **Appendix** which provides the following tabs for each financial year, from 2019/20 to 2023/24:

- Total Client Management System (CMS) expenditure for Flexible Funding by service line
- Total Client Claims Processing System (CCPS) expenditure for Flexible Funding Service, by service line
- Total CCPS expenditure for Flexible Funding Service, by service line and disability category
- Total number of people allocated to Flexible Funding Services, the average allocated per person, by disability category.

The **Appendix** includes a disclaimers tab which provides context and caveats about the data provided.

In order to protect client privacy, some values are suppressed and are represented by 'S'. The Ministry is unable to provide you with the exact number as releasing this information is likely to risk identifying the individuals concerned. As such, this information is withheld under section 9(2)(a) of the Act. The need to protect the privacy of these individuals outweighs and public interest in the information.

I will be publishing this decision letter, with your personal details deleted, on the Ministry's website in due course.

If you wish to discuss this response with us, please feel free to contact [OIA\\_Requests@msd.govt.nz](mailto:OIA_Requests@msd.govt.nz).

If you are not satisfied with my decision on your request, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or 0800 802 602.

Ngā mihi nui

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A handwritten signature in black ink, appearing to read 'Anna Graham', written in a cursive style.

Anna Graham  
**General Manager**  
**Ministerial and Executive Services**