

Date received	Summary of correspondence
28 December 2018	Query about getting an analogue meter due to health issues related to smart meters.
25 July 2019	Request for information about the health and safety of smart meters. Concerned about their health as their retailer was intending to install a smart meter in their home.
11 April 2020	Query about where the liability falls for health effects caused by the effects of EMF from smart meters on their family's health, and how they can get their smart meter removed.
4 June 2020	Query about whether smart meter installation was compulsory, as they were concerned about health effects.
5 November 2020	Query about what type of meters were installed near their property, due to concerns over smart meter safety.
15 March 2021	Request to remove smart meters from all house boards due to privacy and health concerns.
30 April 2021	Request to have smart meter removed for multiple reasons including risk to health.
22 June 2021	Query about keeping analogue meter due to being against smart meters for health and privacy reasons.
8 September 2021	Phone call regarding multiple issues with smart meters, including health concerns.
5 June 2022	Query about how to get a smart meter removed for someone with EMF sensitivities.
21 April 2023	Query about which energy suppliers will help the person revert to an analogue meter due to a medical condition.
18 July 2023	Query about not having a smart meter installed due to existing health issues.
18 July 2023	Worldwide testimonies about the effects of smart meters.
25 September 2023	Query about which power company can change a smart meter to a legacy meter due to health issues.
13 February 2024	Complaint about the approach of a metering provider and context about how people should not be forced into having a smart meter as it may affect their health.
14 February 2024	Query about having a smart meter removed as they believed it was contributing towards health concerns.
20 February 2024	Query about which provider to contact to replace their smart meter with an analogue meter due to severe health issues.

4 December 2023	Correspondence about how they cannot have a smart or digital meter at their property due to their disability, and concerns about discrimination of disabled people.
1 July 2024	Query about whether smart meters are required as they have EMF sensitivity.
16 September 2024	Query about the rights of consumers with EMF sensitivity in relation to smart meters.
18 October 2024	Query about their rights in the case that a smart meter is installed without permission, as they are concerned about health effects.
20 November 2024	Query about legal requirements for smart meters, as they wish to have an analogue meter installed for health reasons.
26 May 2025	Query about how to revert to an analogue meter due to their smart meter causing significant health issues.
24 July 2025	Correspondence about suffering health effects related to smart meters, and request for help with keeping their analogue meter.
20 February 2025	Query about rights to get a smart meter removed due to suffering negative health effects.