

From: Steve Manunui [REDACTED]
Sent: Tuesday, 2 December 2025 4:00 pm
To: Mere Mokolaka
Cc: Jarrett Gauci; Travis Donoghue; Libby O'Brien
Subject: Re: Request for discussion on Village Transport

Yes let's shoot for tomorrow thanks

Steve Manunui
General Manager - Operations
Whakapapa

s9(2)(a)

(sent from my iPhone)

On 2 Dec 2025, at 3:34 PM, Mere Mokolaka <mmokolaka@doc.govt.nz> wrote:

Steve (Jarrett)

Let me know if tomorrow's time works as I will need to travel from Ohakune. Otherwise, I will set a time for Friday.

Mere

From: Mere Mokolaka <mmokolaka@doc.govt.nz>
Sent: Tuesday, 2 December 2025 2:25 pm
To: Steve Manunui [REDACTED]; Jarrett Gauci [REDACTED]
Cc: Travis Donoghue [REDACTED]; Libby O'Brien <liobrien@doc.govt.nz>
Subject: RE: Request for discussion on Village Transport

How does 12.00 pm tomorrow at the coffee cart work?

From: Steve Manunui [REDACTED]
Sent: Tuesday, 2 December 2025 2:21 pm
To: Libby O'Brien <liobrien@doc.govt.nz>; Jarrett Gauci [REDACTED]
Cc: Travis Donoghue [REDACTED]; Mere Mokolaka <mmokolaka@doc.govt.nz>
Subject: RE: Request for discussion on Village Transport

Thanks Libby, Jarret is out after tomorrow, I'm available tomorrow and Friday.

Steve Manunui
General Manager Operations
[REDACTED]
www.whakapapa.com
<image001.png>

From: Libby O'Brien <liobrien@doc.govt.nz>
Sent: Tuesday, 2 December 2025 1:50 p.m.
To: Jarrett Gauci [REDACTED]
Cc: Travis Donoghue [REDACTED]; Steve Manunui [REDACTED]; Mere Mokolaka <mmokolaka@doc.govt.nz>
Subject: RE: Request for discussion on Village Transport

Kia ora ano

We've just had a bit of a chat within the team and Mere is going to lead this one for us and is really interested in how we might be able to make this work for winter 2026.

Mere will be in touch for a coffee and a chat to discuss some options – ideally to tee something up before the end of the week.

Ngā mihi

Libby

From: Jarrett Gauci [REDACTED]
Sent: Monday, 1 December 2025 2:22 pm
To: Libby O'Brien <liobrien@doc.govt.nz>

Cc: Travis Donoghue [REDACTED]; Steve Manunui [REDACTED]
Subject: RE: Request for discussion on Village Transport

Good afternoon Libby,

Following on from my earlier email, please see attached paper.

I am away from the 5th to the 15th so if a more suitable time falls within these dates for you, I am happy for Travis and Steve to carry on without me.

All the best,

Jarrett Gauci
Operations Manager
[REDACTED]
www.whakapapa.com

<image002.png>

From: Jarrett Gauci
Sent: Sunday, November 30, 2025 3:52 PM
To: Libby O'Brien <lobrien@doc.govt.nz>
Cc: Travis Donoghue [REDACTED]; Steve Manunui [REDACTED]
Subject: Request for discussion on Village Transport

Good afternoon Libby,

Earlier in the year we had a crack at discussion on Village Transport for Winter. We are keen to bring back this conversation nice and early and work with you to see what we can achieve. There was a paper supporting this that I will touch up tomorrow and send through to you.

Could you let me know if you have time this week to catch up?

Thanks,

Jarrett Gauci
Operations Manager
[REDACTED]
www.whakapapa.com

<image002.png>

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From: Steve Manunui [s9(2)(a)]
Sent: Monday, 8 December 2025 6:16 pm
To: Mere Mokokaka
Cc: Libby O'Brien; Travis Donoghue
Subject: Re: TONGARIRO FIRE UPDATE - 8 DECEMBER 2025

Follow Up Flag: Follow up
Flag Status: Flagged

Thanks for the update Mere. Most of our village staff have decided to head out of the village for the night. There are now only 4 keen to stay for the which we will account for should the village need to be evacuated.

Assuming the night goes well, and that the Village is accessible for staff in the morning, would we be able to make a plan to have our Maintenance team on standby to get back up the hill to work first thing.

Posing this question tonight and we are a little keener as we have a rope splicing technician arriving from Austria to do 4 days planned work.
 If any of this is doable what is the earliest we could touch base in the morning? Many thanks
 YM

Steve Manunui
 General Manager - Operations
 Whakapapa

[s9(2)(a)]

(sent from my iPhone)

On 8 Dec 2025, at 4:49 PM, Mere Mokokaka <mmokoraka@doc.govt.nz> wrote:

Kia ora koutou

It is unfortunate that we are in this position again. Here is the latest updates from DOC:

1. A fire has been reported this afternoon along SH47.
2. FENZ is leading the response. For official updates, please check their [Facebook](#) page and website.
3. As a precaution, visitors have been asked to leave Whakapapa Village due to the fire's proximity.
4. Whakapapa Village tracks are being closed.
1. Whakapapa Village has not yet been evacuated and any decision to evacuate Whakapapa Village will be made by FENZ. However, residents have been advised to prepare for a possible evacuation.

2. We are working closely with other agencies; evacuation calls will come from FENZ.
3. Road closures are in place SH47, SH46, SH48, Waimarino and Mangatepopo Road. Mangatepopo Hut is closed.
4. Visitors are asked not to access walks in Whakapapa Village. Alternative walks are available on the southern side of Tongariro National Park.
5. DOC will provide another update at 6:30 PM.
6. FENZ will continue to provide updates on their website.

Ngā mihi,
Mere Mokokaka

for Libby O'Brien
Tongariro Operations Manager

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From: Steve Manunui [REDACTED]
Sent: Tuesday, 9 December 2025 10:29 am
To: Mere Mokokaka
Subject: RE: 10.00 AM - Department of Conservation - Tongariro National Park Fire Update

Yes, but am I missing something here re village residents? Campervan no2 just pulled up here also – am I missing something about public access

Steve Manunui
General Manager Operations

[REDACTED]

www.whakapapa.com



From: Mere Mokokaka <mmokoraka@doc.govt.nz>
Sent: Tuesday, 9 December 2025 10:26 a.m.
To: Steve Manunui [REDACTED]
Subject: FW: 10.00 AM - Department of Conservation - Tongariro National Park Fire Update

YM – Have you received a copy of this? Mere

From: Cami Nieva <cnieva@doc.govt.nz>
Sent: Tuesday, 9 December 2025 10:04 am
Subject: 10.00 AM - Department of Conservation - Tongariro National Park Fire Update

Ata mārie koutou katoa,

As you are aware, a fire broke out in Tongariro National Park around 1 pm yesterday near SH47. Please find here the latest update from the Department of Conservation:

Fire Response Status:

- The lead agency for the fire response is FENZ. For official updates, please check their [Facebook](#) page and website.
- As of this morning, the Tongariro fire currently extends to 322 hectares with an 8.5 kilometre perimeter to the north-east of State Highway 48.

- Fire and Emergency NZ crews and aircraft are working to contain the fire – as of earlier this morning, the fire is currently 50% contained.
- A wind direction change is forecast this morning and crews are working to prevent the fire pushing back toward unburnt vegetation with the change.

DOC Updates:

- Ngāti Hikairo ki Tongariro and the Department of Conservation (DOC) are working closely on next steps, which may include an extension of the existing Restorative Rāhui established after the November fire to cover the fireground. Any updates regarding the rāhui will be communicated by hapū and supported by DOC.
- DOC staff are working with Fire and Emergency to ensure the area is safe and will have fire crew on the ground to support FENZ.

Tracks & Huts

- Mangatepopo Road is currently closed. The Tongariro Alpine Crossing and the Tongariro Northern Circuit are currently closed as well as all walks in and around Whakapapa Village. Alternative walks are available on the southern side of Tongariro National Park.
- Bookings for the Tongariro Alpine Crossing & the Northern Circuit have been cancelled up until the morning of the 10th December. We are hoping to provide an update on the status of these walks this afternoon.
- The Whakapapa Village Visitor Centre will remain closed for the day.
- We are working with visitors currently at Waihohonu Hut to transport them to their vehicles, many of which are at Whakapapa Village.
- Road closures are currently in place on SH47, SH46, SH48, Waimarino and Mangatepopo Road.
- We are awaiting further instruction and information from FENZ before any further decisions are made.

Welfare

- If any visitors require support for alternative accommodation arrangements at this time, please contact s9(2)(a).

Our thoughts are with everyone affected by the fire, including iwi, local communities, visitors, and those working tirelessly to bring it under control. This is a distressing time for many, and our priority right now is people's safety and supporting Fire and Emergency New Zealand (FENZ) in their response.

We know how special this area is to locals, iwi, and visitors, and we share everyone's concern for the land, wildlife, and places we all treasure. We are also aware that many businesses depend on the walks in Tongariro National Park. Our top priority is the safety of our visitors, staff and local community. We're working hard to reopen the Park as soon as it's safe to do so, and we'll keep you updated on our progress.

Please expect the next update this afternoon if the situation doesn't evolve.

Ngā mihi
Cami Nieva
Operations Advisor
Tongariro District

s9(2)(a)

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Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Ohakune	Whakapapa	Ohakune	

 = Working remotely

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From: George Taylor
Sent: Thursday, 18 December 2025 4:06 pm
To: Travis Donoghue
Cc: Julie Chuor
Subject: RE: Far West T-Bar site ad Dogs in the TNP

Kia ora Travis,

Just a quick update before I embark on leave. Over and above the substantive RFP that is in the pipeline for the Chateau, we have been trying to progress the temporary use of the ancillary buildings with a focus on the accommodation buildings to run a concession process and being aware of the potential demand for next year's ski season. As discussed, alongside the concession process discussion, we have been striving to advance the process for remedial work to address the healthy homes standards that are required.

Additionally, we have also put forth the question of separating the commercial buildings, such as the Tavern/Tussock and Fergusson's, and expediting this process. To date, we haven't received any feedback on this request but I have copied Julie in case we receive that information in the near future.

I'm about to pull up stumps today until the 20th of January, so if I don't see you, have a great Christmas and New Year.

Ngā mihi,

George

George Taylor | Operations Manager, Ruapehu Projects | Pou Matarautaki
Department of Conservation Te Papa Atawhai
Tongariro National Park
[Redacted]
Email: gtaylor@doc.govt.nz | www.doc.govt.nz

<i>Mon</i>	<i>Tues</i>	<i>Wed</i>	<i>Thurs</i>	<i>Fri</i>
Whakapapa	Ohakune	Whakapapa	Ohakune	Whakapapa



From: George Taylor <gtaylor@doc.govt.nz>
Sent: Monday, 15 December 2025 5:50 pm
To: Travis Donoghue [Redacted]
Cc: Andy Hoyle [Redacted]
Subject: Re: Far West T-Bar site ad Dogs in the TNP

Kia ora Travis

Appreciate this reply as well as the phone call from Andy.

I've been a bit busy with the fires plus I'm off tomorrow to Whanganui for a day on the latest event. I'm conscious I owe you some feedback on the temporary use of Chateau buildings so hope to do so before the end of the week.

Ngā mihi,

George

Get [Outlook for Android](#)

From: Travis Donoghue <[REDACTED]>
Sent: Monday, December 15, 2025 2:20:32 PM
To: George Taylor <ggtaylor@doc.govt.nz>
Subject: RE: Far West T-Bar site ad Dogs in the TNP

Thanks George.

Note that this was an active worksite at the time of the photos, so there is going to be some degree of this being that this is just what work looks like- however assuming no one was around at the time of observation we will now reiterate with the team:

- End of day tidiness, each day, not just end of job tidiness
- Secondary containment of any fuel containers

We will also reset expectations with the team with dogs and only have them here when necessary.

Thanks again,

Travis

From: George Taylor <ggtaylor@doc.govt.nz>
Sent: Monday, 15 December 2025 10:06 a.m.
To: Travis Donoghue <[REDACTED]>
Subject: Far West T-Bar site ad Dogs in the TNP

Morena Travis,

I trust the pleasant weather has been aiding summer operations. Unfortunately, it's not been as helpful with fire conditions. I want to bring your attention to a couple of issues.

Attached, you will find photos detailing concerns around fuel storage and rubbish on the Far West T-bar line. One of our staff was up there last week and noted several issues. The feedback passed on to me was that *"it was all out the far west. Those fuel cans, I can't remember what towers, but it was about 100m from the bottom of the far west, so maybe between towers 1 and 2. All the cable ties and other rubbish were everywhere. It wasn't as much near the bottom, but definitely the higher you got, especially around tower 8 upwards, you start to see more. Every metre or two, there seemed to be a cable tie or a bit of plastic, rivets, etc. That old-looking pile of timber and other debris was maybe just over halfway up, possibly close to tower 7 at a guess."*

I'm assuming this aligns with recent maintenance work up there, and I must say that this is not ideal in terms of work practices. Can you please address this? Our concerns are general site tidiness and sufficient fuel storage to mitigate the potential for an environmental incident.

Additionally, we have noticed that WHL staff may be getting quite liberal with the condition **Dogs 66**. *The Concessionaire may only bring dogs onto the Land for search and rescue or training purposes. The dogs must be wearing their search and rescue harness with the relevant identifying markers.*

I certainly do not want to seem prohibitive on this subject as I understand the value of having the dogs on-site when the balloon goes up and the need for training. However, I am concerned about the perception that staff are bringing their dogs to work on a daily basis, which may not necessarily align with the purpose of the condition. I am happy to have a conversation on these matters if needed.

Ngā mihi,

George

George Taylor | Operations Manager, Ruapehu Projects | Pou Matarautaki
Department of Conservation Te Papa Atawhai
Tongariro National Park
[REDACTED]
Email: ggtaylor@doc.govt.nz | www.doc.govt.nz

Mon	Tues	Wed	Thurs	Fri
Whakapapa	Ohakune	Whakapapa	Ohakune	Whakapapa



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From: Travis Donoghue s9(2)(a)
Sent: Thursday, 18 December 2025 8:21 am
To: Cami Nieva
Cc: Mitch Black; George Taylor; Fiona Wilson
Subject: Re: Ruapehu District Council - Code of Compliance Certificate reminder for Whakapapa Skifield project

Thanks Cami. Received and well timed this work is in its final stages at the moment.

Travis Donoghue
 Chief Executive
 www.whakapapa.com
s9(2)(a)

On 18 Dec 2025, at 8:18 AM, Cami Nieva <cnieva@doc.govt.nz> wrote:

Kia ora Travis,

We received the attached notification which I believe should have gone to you. Can you please confirm receipt?

Ngā mihi,
 Cami Nieva
 Kaitohu Whakahaere | Operations Advisor
 Tongariro District
s9(2)(a)

www.doc.govt.nz

<image001.png>

Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Ohakune	Whakapapa	Ohakune	

=
Working

remotely

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<Louise Ryan_202512171341.pdf>

From: George Taylor
Sent: Thursday, 18 December 2025 4:07 pm
To: Travis Donoghue
Cc: Gerald Mullen
Subject: RE: RRIR Project

This feedback is very much appreciated Travis, thanks.

From: Travis Donoghue [REDACTED]
Sent: Tuesday, 16 December 2025 1:38 pm
To: George Taylor <gttaylor@doc.govt.nz>
Subject: RE: RRIR Project

Kia ora George,

1. To our knowledge all centennial footings (except 2 and 3) were completely removed when the Rangatira was built. T2 and T3 became part of the Rangatira footings for the T3 / T4 of that lift. At Hut Flat, suggest there is nothing left to remove (and if anything is, it is now sitting under the Rangatira return station). The 'lump' we discussed might be the old Rockgarden lift return... which we thought we would want to concrete or cobble the area to make it tidier and easier to manage.
2. Using the express for fill under the Sky Waka- would require a good containment concept. IF possible we would have an intent to bring the general level of the lower snow play up from its current uneven and hole filled profile. If able to be achieved cleanly. Following that we would want to concrete or cobble the area to make it tidier and easier to manage.
3. At this stage we do not propose using any existing footings for new inbound snow guns.

Cheers,

Travis

From: George Taylor <gttaylor@doc.govt.nz>
Sent: Tuesday, 25 November 2025 12:28 p.m.
To: Travis Donoghue [REDACTED]
Cc: Gerald Mullen <gmullen@doc.govt.nz>
Subject: RRIR Project

Kia ora Travis,

As we discussed this morning, I wanted to summarise the requests for additional information regarding the Ruapehu Redundant Infrastructure Removal project.

Firstly, in relation to the use of old tower bases and other redundant assets, could you please let me know as soon as possible if WHL plans to incorporate more of these for the incoming snow guns?

Secondly, any anecdotal information you could provide about the amount of concrete present at the old Centennial return station would be immensely helpful. Our current estimates suggest there might be around 50m² to remove, but we're not entirely certain. Any additional details on this, as well as other relevant sites, would be greatly appreciated.

Lastly, regarding the idea of using concrete from the Waterfall Express Return Station for fill below the Sky Waka return (snow play area), could you provide more context on this proposal? While this isn't as urgent as the other points, it would be beneficial to start forming a narrative around it.

Thank you for your time this morning and look forward to your response.

Ngā mihi,

George

George Taylor | Operations Manager, Ruapehu Projects | Pou Matarautaki
 Department of Conservation Te Papa Atawhai
 Tongariro National Park
 [REDACTED]
Email: gttaylor@doc.govt.nz | www.doc.govt.nz

<i>Mon</i>	<i>Tues</i>	<i>Wed</i>	<i>Thurs</i>	<i>Fri</i>
Whakapapa	Ohakune	Whakapapa	Ohakune	Whakapapa



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From: Steve Manunui [s9(2)(a)]
Sent: Friday, 9 January 2026 11:07 am
To: Fiona Wilson
Subject: RE: Works Approvals
Attachments: 060126 WHL_Snowmaking_WA Application.pdf

Oh dear, apologies. HNY and thanks Fiona. Will you be my port of call here as it I will now assume that you are back from leave? Thanks Steve

Steve Manunui
General Manager Operations

[s9(2)(a)]
www.whakapapa.com



From: Fiona Wilson
Sent: Wednesday, 7 January 2026 4:23 p.m.
To: Steve Manunui
Subject: FW: Works Approvals

Kia ora Steve

Thank you for your works approval application. Unfortunately the Permissions Team has advised they cannot record it against the Whakapapa Holdings Limited concession because the applicant name in your application form is 'Ruapehu Alpine Lifts'. They have requested that you provide a new copy of your application form in the name of 'Whakapapa Holdings Limited'.

Can you please revise your application form and send it to me.

Ngā mihi

Fiona Wilson | Ranger Project Lead Community, Āo Hāpori | Department of Conservation Te Papa Atawhai Tongariro District Office | Tongariro National Park Visitor Centre Mount Ruapehu | DDI: +64 [s9(2)(a)] | e-mail fwilson@doc.govt.nz



From: Steve Manunui [redacted]
Sent: Tuesday, January 6, 2026 12:45 PM
To: Mere Mokokaka <mmokoraka@doc.govt.nz>
Cc: Fiona Wilson <fwilson@doc.govt.nz>; Libby O'Brien <liobrien@doc.govt.nz>
Subject: RE: Works Approvals

Kia ora Mere. Happy New Year team.

- Attached works application for snowmaking jobs to be completed this summer.
- If you would like to walk through the jobs on site, then let me know when.
- Can you confirm pricing for this application. Once done I will generate a PO.
- I went over this work with [redacted] back just before fire 1 last year. He was happy with our plan and approach and that the next step was to send him something in writing to look at which has been done. I will try and touch base with him again shortly.

Let me know if anything else is needed.
Hei kona YM

Steve Manunui
General Manager Operations

[redacted]
www.whakapapa.com



From: Mere Mokokaka <mmokoraka@doc.govt.nz>
Sent: Monday, 5 January 2026 12:00 p.m.
To: Libby O'Brien <liobrien@doc.govt.nz>; Steve Manunui [redacted]
Cc: Fiona Wilson <fwilson@doc.govt.nz>
Subject: RE: Works Approvals

Kia ora Libby

I'm happy to process this WA in Fiona's absence.

Ngā mihi, Mere

From: Libby O'Brien <liobrien@doc.govt.nz>
Sent: Monday, 5 January 2026 11:16 am
To: Steve Manunui <[REDACTED]>
Cc: Mere Mokoraka <mmokoraka@doc.govt.nz>; Fiona Wilson <fwilson@doc.govt.nz>
Subject: RE: Works Approvals

Kia ora ano YM

Happy new year!

Just confirming we're pretty much back on deck so happy to get something through from you when you're ready.

Ngā mihi

Libby

From: Steve Manunui <[REDACTED]>
Sent: Wednesday, 24 December 2025 11:40 am
To: Libby O'Brien <liobrien@doc.govt.nz>
Subject: Works Approvals

Hey Libby,

I hope you are well. I seem to keep missing you up the hill – maybe I'll see you in Taupō (I also need to pick your brain and get some TDC intel as well)

As we are mostly working through the holidays, I'll be the party pooper here. I have a works approval almost ready to go, realizing that a lot of your admin crew will be off for the holidays. So, no urgency here, but I just want to have it ready and waiting in the inboxes when everyone is back on board.

It is mostly a copy of the work we carried out last summer to be able to place our next lot of new snow guns. I have talked the work over with [REDACTED] so once I complete the application, I will send him a summary.

Once I have this ready, should I send it to Mere and Fiona? I assume that one of them would want to come up for a look at the work.

Thanks, and have a Merry Christmas,

Youngman

Steve Manunui
General Manager Operations

s9(2)(a)

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From: Steve Manunui [s9(2)(a)]
Sent: Friday, 9 January 2026 12:01 pm
To: Mere Mokokaka
Cc: Fiona Wilson; Libby O'Brien
Subject: RE: Works Approvals
Attachments: 060126 WHL_Snowmaking_WA Application.pdf

Kia ora team, Fiona has rightly pointed out the application being under RAL vs WHL – sorry (-: Trav and I were only discussing last week that this will be WHL's first WA. Adjustment made.
Thanks, YM

Steve Manunui
General Manager Operations

[s9(2)(a)]

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From: Steve Manunui
Sent: Tuesday, 6 January 2026 12:45 p.m.
To: Mere Mokokaka <mmokoraka@doc.govt.nz>
Cc: Fiona Wilson <fwilson@doc.govt.nz>; Libby O'Brien <liobrien@doc.govt.nz>
Subject: RE: Works Approvals

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Let me know if anything else is needed.

Hei kona YM

Steve Manunui
General Manager Operations

[s9(2)(a)]

www.whakapapa.com



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Sent: Monday, 5 January 2026 12:00 p.m.
To: Libby O'Brien <liobrien@doc.govt.nz>; Steve Manunui <[REDACTED]>
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I hope you are well. I seem to keep missing you up the hill – maybe I'll see you in Taupō (I also need to pick your brain and get some TDC intel as well)

As we are mostly working through the holidays, I'll be the party pooper here. I have a works approval almost ready to go, realizing that a lot of your admin crew will be off for the holidays. So, no urgency here, but I just want to have it ready and waiting in the inboxes when everyone is back on board.

It is mostly a copy of the work we carried out last summer to be able to place our next lot of new snow guns. I have talked the work over with [s9(2)(a)], so once I complete the application, I will send him a summary.

Once I have this ready, should I send it to Mere and Fiona? I assume that one of them would want to come up for a look at the work.

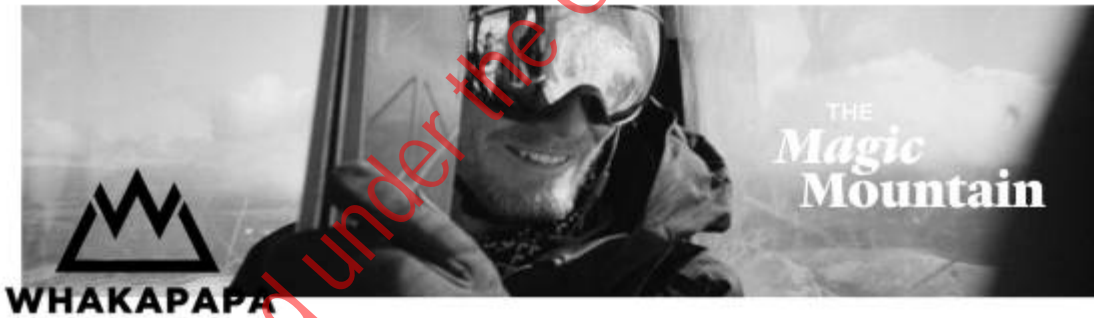
Thanks, and have a Merry Christmas,

Youngman

Steve Manunui
General Manager Operations

[s9(2)(a)]

www.whakapapa.com



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From: Steve Manunui [s9(2)(a)]
Sent: Wednesday, 14 January 2026 1:25 pm
To: Mere Mokeraka
Cc: [s9(2)(a)]
Subject: RE: Bruce Road Works

Thank you, what is the projected completion date? My understanding is that [s9(2)(a)] is in discussions with FH re the removal of the millings full stop, so have left that part of the conversation with him. And yes, once ready and if needed we will partake in the use of the millings in car parks. Thanks, YM

Steve Manunui
General Manager Operations
 [s9(2)(a)] 3
www.whakapapa.com



From: Mere Mokeraka <mmokoraka@doc.govt.nz>
Sent: Wednesday, 14 January 2026 11:39 a.m.
To: Steve Manunui [s9(2)(a)]
Cc: Libby O'Brien <liobrien@doc.govt.nz>; Jarrett Gauci [s9(2)(a)]
Subject: RE: Bruce Road Works

Kia ora YM

Fulton Hogan propose to start on Tuesday, 27th January after Auckland Anniversary. There will be no road closures during the reseal works, but traffic management will be on site.

I've given the DOC Project Manager, Paul White, a heads up that WHL maybe interested in utilising some of the millings for use in some of your carparks. We can arrange a walkover with FH, Paul, [s9(2)(a)] and yourselves

Ngā mihi, Mere

From: Steve Manunui [s9(2)(a)]
Sent: Wednesday, 14 January 2026 10:35 am
To: Mere Mokeraka <mmokoraka@doc.govt.nz>
Cc: Libby O'Brien <liobrien@doc.govt.nz>; Jarrett Gauci [s9(2)(a)]
Subject: RE: Bruce Road Works

Kia ora Mere, do you have any updates on the re-sealing work planned for the Bruce Road please. This will impact our summer business so we would like to be ahead of our communications and marketing. Thanks YM

Steve Manunui
General Manager Operations

s9(2)(a)

www.whakapapa.com



From: Steve Manunui
Sent: Tuesday, 6 January 2026 2:01 p.m.
To: Mere Mokokaka <mmokoraka@doc.govt.nz>
Subject: Bruce Road Works

Kia ora Mere, couple quick things.

1. Just caught up with s9(2)(a) re using the shavings from the re-seal work in our Car Parks. We agreed on some areas which he will do some pricing and work on with FH. If this becomes viable then we would arrange a visit for an opportunity to have a final look at the areas concerned.
2. Do you have the dates and times for resealing works to be carried out on the Bruce Road this summer please.

YM

Steve Manunui
General Manager Operations

s9(2)(a)

www.whakapapa.com



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From: Steve Manunui [s9(2)(a)]
Sent: Wednesday, 14 January 2026 1:25 pm
To: Mere Mokokaka
Cc: [s9(2)(a)]
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Steve Manunui
General Manager Operations

[s9(2)(a)]

www.whakapapa.com



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Sent: Wednesday, 14 January 2026 11:39 a.m.
To: Steve Manunui [s9(2)(a)]
Cc: Libby O'Brien <liobrien@doc.govt.nz>; Jarrett Gauci [s9(2)(a)]
Subject: RE: Bruce Road Works

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Ngā mihi, Mere

From: Steve Manunui <[s9(2)(a)]>
Sent: Wednesday, 14 January 2026 10:35 am
To: Mere Mokokaka <mmokoraka@doc.govt.nz>
Cc: Libby O'Brien <liobrien@doc.govt.nz>; Jarrett Gauci [s9(2)(a)]
Subject: RE: Bruce Road Works

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Steve Manunui
General Manager Operations

s9(2)(a)

www.whakapapa.com



From: Steve Manunui
Sent: Tuesday, 6 January 2026 2:01 p.m.
To: Mere Mokokaka <mmokoraka@doc.govt.nz>
Subject: Bruce Road Works

Kia ora Mere, couple quick things.

1. Just caught up with s9(2)(a) re using the shavings from the re-seal work in our Car Parks. We agreed on some areas which he will do some pricing and work on with FH. If this becomes viable then we would arrange a visit for an opportunity to have a final look at the areas concerned.
2. Do you have the dates and times for resealing works to be carried out on the Bruce Road this summer please.

YM

Steve Manunui
General Manager Operations

s9(2)(a)

www.whakapapa.com



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From: Travis Donoghue [REDACTED]
Sent: Thursday, 15 January 2026 11:09 am
To: permissions
Cc: George Taylor; Libby O'Brien; Damian Coutts; Julie Chuor
Subject: RE: Application Tussock Tavern by Whakapapa Holdings 2024 Ltd and Nga Puia 2023 Ltd

Kia ora Lizzie,

Checking in for progress, one month on.

We are looking for timely progress to ensure that there is sufficient time for an operator to make something of the opportunities in the ancillary buildings with the assumption that they may have a short tenure only before giving way to wider village changes. For the avoidance of doubt our interest is in possession by about the end of Q1 2026, or April, and commencing operations by winter 2026. We are now nearing two years since my initial proposal on the temporary use of village buildings.

Thanks very much,

Travis

From: permissions
Sent: Wednesday, 17 December 2025 7:02 a.m.
To: Travis Donoghue
Subject: RE: Application Tussock Tavern by Whakapapa Holdings 2024 Ltd and Nga Puia 2023 Ltd

Kia Ora Travis,

Thank you for your application for the operation of the Tussock Tavern in Whakapapa Village. Under section 17ZG(2) of the Conservation Act 1987, the Department has initiated a process to determine how opportunities for this activity will be allocated. During this process, concession applications cannot be accepted unless specifically invited by the Department.

We are currently working through options for all Chateau ancillary buildings, and we have noted your interest in the Tussock Tavern. We will be in contact with you in early 2026 once next steps are confirmed.

If you have any questions in the meantime, please contact us at askpermissions@doc.govt.nz

Ngā mihi nui,

Lizzie Graham
Senior Statutory Advisor
Statutory Process Team
 Policy & Regulatory Services
Te Papa Atawhai | Department of Conservation

www.doc.govt.nz

Applications for permits and concessions will not be processed during our statutory shutdown period from Monday 22 December 2025 to Friday 9 January 2026. Processing will resume on Monday 12 January 2026. DOC offices will close at 5pm on the 24th of December 2025 and will reopen on the Monday 6th of January 2026.



From: Travis Donoghue [redacted]
Sent: Friday, 12 December 2025 3:51 pm
To: permissions <permissions@doc.govt.nz>
Cc: Libby O'Brien <liobrien@doc.govt.nz>; [redacted]
Subject: Application Tussock Tavern by Whakapapa Holdings 2024 Ltd and Nga Puia 2023 Ltd

You don't often get email from [redacted]. [Learn why this is important](#)

Kia ora,

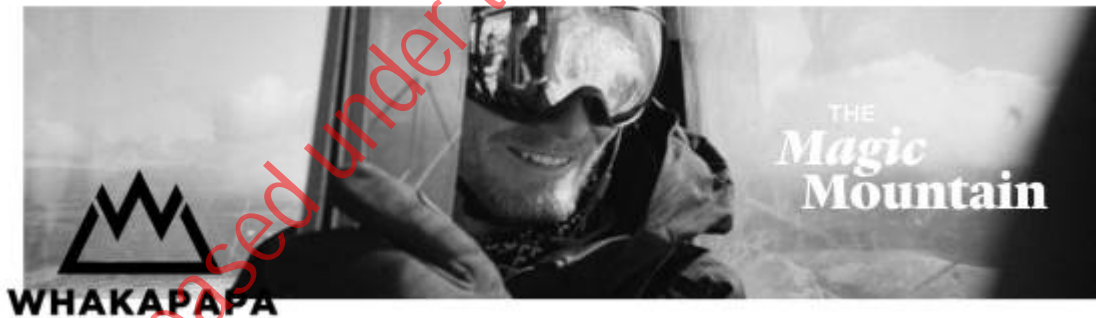
Please find attached an application from Whakapapa Holdings 2024 Limited and Nga Puia 2023 Limited as joint venture for the operation of the Tussock Tavern in Whakapapa Village.

Nga mihi nui,

Travis Donoghue
Chief Executive

[redacted]

www.whakapapa.com



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From: Jarrett Gauci [REDACTED]
Sent: Thursday, 22 January 2026 8:57 am
To: Mere Mokokaka
Cc: Libby O'Brien; Travis Donoghue; Steve Manunui
Subject: Village Transport

Good morning all,

Just wanted to bring this back to your attention. We caught up in early December about Village Transport and we would like to move ahead.

Could we please organise a meeting together regarding pre-application for concession? If there are any perceived impediments to moving to a concession application as was potentially discussed last month, could we organise a time to work through these issues together?

Looking forward to hearing from you,

All the best,

Jarrett Gauci
Operations Manager
[REDACTED]
www.whakapapa.com



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From: Mere Mokokaka
Sent: Tuesday, 27 January 2026 7:56 am
To: Jarrett Gauci; Steve Manunui; s9(2)(a)
Cc: Ma & Mel's Coffee & Kai cart; info whakapapa.net.nz
Subject: FW: Bruce Road Reseal works - 27 January - 31 March 2026

FYI

From: Mere Mokokaka
Sent: Tuesday, 27 January 2026 7:54 am
To: L\All - Tongariro Office <TongariroOffice@doc.govt.nz>
Subject: Bruce Road Reseal works - 27 January - 31 March 2026

Kia ora koutou

Reseal works on Bruce Road commence today and will continue through to 31 March 2026.

- No road closures are planned during this period.
- Temporary Traffic Management (TTM) will initially be installed on SH48 below or near the Whakapapa Workshop and will progressively move up Bruce Road as Fulton Hogan advances through the programme.

Please expect reduced speeds and minor delays while works are underway.

Nga mihi,
Mere

Mere Mokokaka

Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
Tongariro District | Te Rohe o Tongariro

s9(2)(a)

Tongariro National Park

Whakapapa Village | State Highway 48, Mount Ruapehu 3951

www.doc.govt.nz

Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

From: Mere Mokeraka
Sent: Thursday, 29 January 2026 6:19 pm
To: s9(2)(a) Steve Manunui; Jarrett Gauci; Travis Donoghue; s9(2)(a)
 s9(2)(a)
Cc: s9(2)(a); Paul White; George Taylor; James Kemp; Gerald Mullen; Libby O'Brien; TongariroVC; s9(2)(a)
Subject: Iwikau Ski Club Grease Trap Cleaning - Tomorrow

Kia ora koutou

s9(2)(a) - Apologies for the delayed notification. Iwikau Ski Club Heli Op grease trap cleaning will take place tomorrow.

There is a lot of work underway in the Whakapapa Ski Area, on Bruce Road and within Whakapapa Village this summer season with DOC's collaborative contract partnerships making the most of the early summer season. Stakeholders will be updated at the Meeting on 9 February 2026.

I will send out an email tomorrow confirming the agenda and location of the meeting, which will also be available via Teams.

Ngā mihi,
Mere

Mere Mokeraka

Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
Tongariro District | Te Rohe o Tongariro

s9(2)(a)

Tongariro National Park

Whakapapa Village | State Highway 48, Mount Ruapehu 3951

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Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

From: Steve Manunui [s9(2)(a)]
Sent: Saturday, 31 January 2026 9:13 am
To: Mere Mokoraka
Cc: Paul White
Subject: Re: Iwikau - Bruce Road Loop - Millings for Ski Club lodge Areas

Kia ora Mere. Confirming that this looks accurate and represents the areas and work discussed earlier. Many thanks.
 Steve Manunui
 General Manager - Operations
 Whakapapa

[s9(2)(a)]

(sent from my iPhone)

On 31 Jan 2026, at 7:11 AM, Mere Mokoraka <mmokoraka@doc.govt.nz> wrote:

Kia ora YM

Could you please confirm that the proposal discussed with [s9(2)(a)] to place millings on the areas identified in the attached JPG, specifically the ski club carpark areas on the Bruce Road loop—is accurate.

In addition, please confirm that the intent of applying millings in these locations is to create a more consistent and level carparking surface, thereby enhancing vehicle parking efficiency and improving the effectiveness of snow-clearing operations.

Ngā mihi,
 Mere

Mere Mokoraka
 Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
 Tongariro District | Te Rohe o Tongariro
 [s9(2)(a)]

Tongariro National Park
 Whakapapa Village | State Highway 48, Mount Ruapehu 3951

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Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

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<lwikau - Bruce Road Loop.jpg>

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From: Mere Mokokaka
Sent: Monday, 2 February 2026 7:54 am
To: 'Jarrett Gauci'
Cc: Libby O'Brien; Travis Donoghue; Steve Manunui
Subject: RE: Village Transport

Hi Jarrett

Sorry for the delay. Someone should be reaching out to you within the next couple of weeks, mindful that WHL will be wanting a decision before this coming winter.

Cheers, Mere

Mere Mokokaka
Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
Tongariro District | Te Rohe o Tongariro

(b)(2)(a)

Tongariro National Park
Whakapapa Village | State Highway 48, Mount Ruapehu 3951

www.doc.govt.nz

Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

From: Jarrett Gauci (b)(2)(a)

Sent: Thursday, 22 January 2026 8:57 am

To: Mere Mokokaka <mmokoraka@doc.govt.nz>

Cc: Libby O'Brien <liobrien@doc.govt.nz>; Travis Donoghue (b)(2)(a); Steve Manunui (b)(2)(a)

Subject: Village Transport

Good morning all,

Just wanted to bring this back to your attention. We caught up in early December about Village Transport and we would like to move ahead.

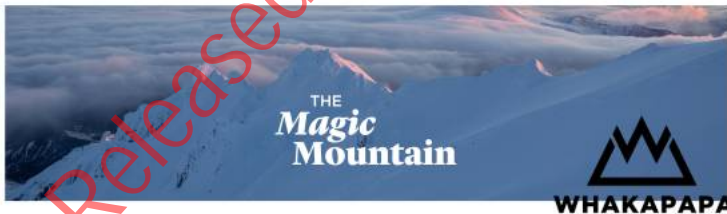
Could we please organise a meeting together regarding pre-application for concession? If there are any perceived impediments to moving to a concession application as was potentially discussed last month, could we organise a time to work through these issues together?

Looking forward to hearing from you,

All the best,

Jarrett Gauci
Operations Manager
(b)(2)(a)

www.whakapapa.com



From: Steve Manunui [redacted]
Sent: Wednesday, 11 February 2026 10:01 am
To: Mere Mokokaka
Cc: Andy Hoyle
Subject: RE: Whakapapa Stakeholder Meeting

Thanks Mere, are we able to get access to the public consultation feedback

Steve Manunui
General Manager Operations

[redacted]
www.whakapapa.com



From: Mere Mokokaka <mmokoraka@doc.govt.nz>
Sent: Wednesday, 11 February 2026 9:48 a.m.
To: Steve Manunui [redacted]
Cc: Andy Hoyle [redacted]
Subject: RE: Whakapapa Stakeholder Meeting

Kia ora YM

Here it is. It will go out with the final notes, with some additional context regarding the consultation process.

Happy to catch up if you want to discuss.

Ngā mihi, Mere

From: Steve Manunui [redacted]
Sent: Wednesday, 11 February 2026 9:21 am
To: Mere Mokokaka <mmokoraka@doc.govt.nz>
Cc: Andy Hoyle [redacted]
[redacted] g

Kia ora Mere

Just had a de-brief from Andy on Mondays hui.

Could we have a look at any information you have pertaining to the change the speed limit to the Bruce Road please.

Thanks YM

Steve Manunui
General Manager Operations

+ [redacted]
www.whakapapa.com



From: Mere Mokeraka <mmokoraka@doc.govt.nz>
Sent: Monday, 9 February 2026 8:01 a.m.
To: Steve Manunui [REDACTED]
Cc: Andy Hoyle [REDACTED]
Subject: RE: Whakapapa Stakeholder Meeting

Ka pai YM

From: Steve Manunui [REDACTED]
Sent: Monday, 9 February 2026 7:07 am
To: Mere Mokeraka <mmokoraka@doc.govt.nz>
Cc: Andy Hoyle [REDACTED]
Subject: RE: Whakapapa Stakeholder Meeting

Morena Mere. Andy will attend this meeting on our behalf today, thanks YM

Steve Manunui
General Manager Operations
+ [REDACTED]
www.whakapapa.com



-----Original Appointment-----

From: Mere Mokeraka <mmokoraka@doc.govt.nz>
Sent: Friday, 30 January 2026 11:29 a.m.
To: Libby O'Brien [REDACTED]; Travis Donoghue; Serena Taylor; Steve Manunui; Jarrett Gauci [REDACTED]; [REDACTED]; Julie Chuor [REDACTED]; George Taylor; Karen Rainbow; Eric de Boer; Paul White; Jenny Hayward; Danial Van der Lubbe; President RSC
Cc: Mitch Black; Michelle Windsor; Alex Knewstubb
Subject: Whakapapa Stakeholder Meeting
When: Monday, 9 February 2026 1:00 p.m.-3:00 p.m. (UTC+12:00) Auckland, Wellington.
Where: Microsoft Teams Meeting; WKP - Tongariro (Seats 14, Full AV)

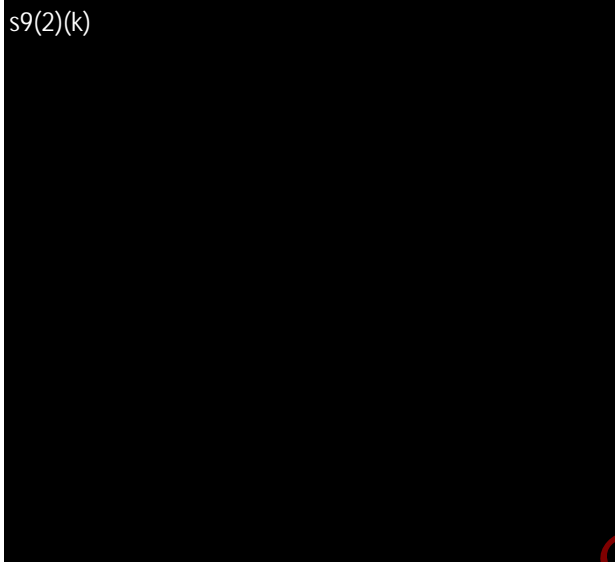
Kia ora koutou

Attached is the agenda for our hui on 9th February.

You're welcome to join either via **Teams** or **in person** in the Whakapapa Visitor Centre conference room.

We look forward to seeing you all.

Nga mihi,
Mere



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Out of Scope

From: Libby O'Brien <liobrien@doc.govt.nz>
Sent: Thursday, 12 February 2026 6:26 pm
To: George Taylor <gttaylor@doc.govt.nz>; Mere Mokoraka <mmokoraka@doc.govt.nz>; Jarrett Gauci [REDACTED]; Andy Hoyle [REDACTED]; Steve Manunu [REDACTED]; Horizons compliance (compliance.shared@horizons.govt.nz) <compliance.shared@horizons.govt.nz>; [REDACTED]; [REDACTED]; Travis Donoghue <tdonoghue@whakapapa.com>; [REDACTED]
Cc: DLVC_CONSERVATION PROJECT SERVICES LTD T <herwischeltus@gmail.com>; Paul White <pwhite@doc.govt.nz>; L/Operations - CNI Tongariro DLT <Tongarirodistrictleadershipteam@doc.govt.nz>
Subject: RE: UPDATE OF DIESEL SPILL BRUCE ROAD, TONGARIRO NATIONAL PARK

Kia ora koutou

Apologies for the late message, but I wanted to take a moment to extend a sincere thank you to everyone involved in today's clean-up effort on SH48 and the Bruce Road.

While accidents can unfortunately occur in the nature of the work we do, the collective and swift response to minimise any environmental impact was truly heartening. It speaks volumes about the strength of our collaboration as one big whānau working across Tongariro National Park, and about how protecting this special place sits at the very heart of everything we do.

It is a real privilege to work alongside people who consistently consider the best interests of our park. Thank you again for your commitment and efforts.

Ngā mihi nui

Libby

Libby O'Brien
 Taumata Rautaki | Operations Manager – Tongariro
 Department of Conservation

Tongariro National Park

www.doc.govt.nz



From: George Taylor <gttaylor@doc.govt.nz>
Sent: Thursday, 12 February 2026 2:38 pm
To: Mere Mokoraka <mmokoraka@doc.govt.nz>; Libby O'Brien <liobrien@doc.govt.nz>; Jarrett Gauci [REDACTED]; Andy Hoyle [REDACTED]; Steve Manunu [REDACTED]; Horizons compliance (compliance.shared@horizons.govt.nz) <compliance.shared@horizons.govt.nz>; [REDACTED]; [REDACTED]; Travis Donoghue <tdonoghue@whakapapa.com>; [REDACTED]
Cc: [REDACTED]; Paul White <pwhite@doc.govt.nz>; L/Operations - CNI Tongariro DLT <Tongarirodistrictleadershipteam@doc.govt.nz>
Subject: RE: UPDATE OF DIESEL SPILL BRUCE ROAD, TONGARIRO NATIONAL PARK

Further to this update

- The spill is contained and the Naylor Love have worked with the Hiab operator and Fulton Hogan doing the required clean-up.
- The vehicle has been repaired and the problem addressed
- DOC are satisfied with the response to this unfortunate incident

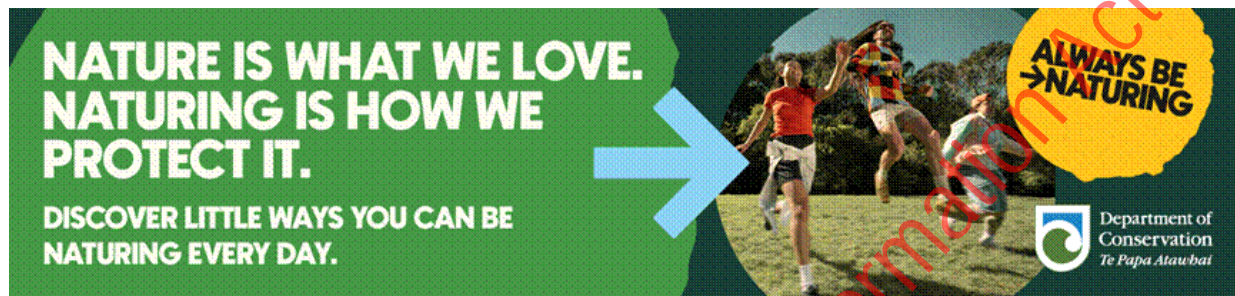
Thanks to those who reported and supported the response to this event.

Ngā mihi,

George

George Taylor | Operations Manager, Ruapehu Projects | Pou Matarautaki
Department of Conservation Te Papa Atawhai
Tongariro National Park
M: [redacted]
Email: gttaylor@doc.govt.nz | www.doc.govt.nz

Mon	Tues	Wed	Thurs	Fri
Whakapapa	Ohakune	Whakapapa	Ohakune	Whakapapa



From: Mere Mokoraka <mmokoraka@doc.govt.nz>
Sent: Thursday, 12 February 2026 12:03 pm
To: Libby O'Brien <lobrien@doc.govt.nz>; Jarrett Gauci [redacted]; Andy Hoyl [redacted]; Steve Manunui [redacted] Horizons compliance (<compliance.shared@horizons.govt.nz> <compliance.shared@horizons.govt.nz>); [redacted] Travis Donoghue <ttonoghue@whakapapa.com> [redacted]
Cc: George Taylor <gttaylor@doc.govt.nz> [redacted]; Paul White <pwhite@doc.govt.nz>; L/Operations - CNI Tongariro DLT <TongariroDistrictLeadershipTeam@doc.govt.nz>
Subject: UPDATE OF DIESEL SPILL BRUCE ROAD, TONGARIRO NATIONAL PARK

Kia ora koutou,

This is an update on the diesel spill reported to DOC at 10:08am this morning b [redacted] (TPP).

- A diesel hose on a Hiab truck appears to have failed, resulting in a spill along Bruce Road.
- The spill is thought to have begun near the Whakapapanui bridge, with faint diesel visible on the left-hand side of the uphill lane.
- The trail remained faint until the truck stopped at the traffic lights managed by Fulton Hogan (FH), who are completing the current seal works. A more noticeable concentration of diesel was observed at this point.
- The diesel became more prominent as the vehicle continued up Bruce Road, turning into Carpark 4 and then through to Carpark 5, where the truck eventually parked.
- On arrival, [redacted] from Naylor Love (NL) had already begun deploying absorbent spill materials from Carpark 4.
- Spill kit material was placed underneath the truck to reduce diesel discharge to the carpark.
- Additional absorbent material is being supplied by TPP.
- [redacted] from WHL also arrived on site to assist with further spill-kit resources.
- NL will be requesting support from FH for use of their tractor broom to brush, collect, and dispose of the contaminated material.

Everyone on site is mindful of the heavy rain forecast for this evening, and DOC appreciates the collaborative efforts underway to ensure an effective clean-up.

At this stage, the estimated volume of diesel discharged, and the cause of the hose failure remain unknown. George Taylor is on site and will provide further updates as information becomes available.

Ngā mihi,
Mere

Mere Mokoraka
Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
Tongariro District | Te Rohe o Tongariro
M: [redacted]

Tongariro National Park
Whakapapa Village | State Highway 48, Mount Ruapehu 3951

www.doc.govt.nz

Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

Released under the Official Information Act

From: George Taylor
Sent: Friday, 13 February 2026 9:38 am
To: James Kemp; Steve Manunui; [REDACTED]
Cc: Andy Hoyle; Jarrett Gauci; Sarah Dalle Nogare
Subject: RE: SMP

Kia ora koutou,

Thanks, Steve, for the prompt to put this in pace.

The only addition I might add from the DOC perspective is to state

“This work is being undertaken by Naylor Love under contract to the Department of Conservation. Any queries can be directed to George Taylor gttaylor@doc.govt.nz”

Or words to that effect.

Much appreciated,

George

From: James Kemp [REDACTED]
Sent: Thursday, 12 February 2026 9:41 pm
To: Steve Manunui [REDACTED]; Trevor Smith [REDACTED]
Cc: George Taylor <gttaylor@doc.govt.nz>; Andy Hoyle [REDACTED]; Jarrett Gauci [REDACTED]; Sarah Dalle Nogare [REDACTED]
Subject: Re: SMP

Hi Steve,

No problems at all with this, will get something over to you smartly.

Cheers

Kind Regards
James Kemp

Construction Manager
Naylor Love Waikato/BOP

[REDACTED]

www.naylorlove.co.nz

From: Steve Manunui [REDACTED]
Sent: Thursday, February 12, 2026 9:18:53 AM
To: James Kemp [REDACTED]; Trevor Smith [REDACTED]

Cc: George Taylor <gttaylor@doc.govt.nz>; Andy Hoyle [redacted]; Jarrett Gauci [redacted]
[redacted] Sarah Dalle Nogare [redacted]

Subject: RE: SMP

Hi Team.

Park Visitor and guest information - not required in the SMP, not sure if it was a requirement in the Works Approval? It is something we have needed in the past. We have acknowledged and agreed on our end that this guest care and information piece is important. We alone will be responsible for transporting twenty odd thousand guests up the Sky Waka over the summer period. Historically we have communicated this work to guests, and we would like to continue with this.

Ideally, we would like a graphic like the one attached. When used last time we posted these at the top and bottom of the lift, in retail, and on our website. We are happy for our marketing team to put this together so as to put the appropriate lens view on it.

Ideally what we need:

- Do you have a high-level brief on the project – what, why, and where
- Area's work is being carried out on this summer for us to highlight on a map
- What is involved – core drilling, blasting, flying???
- High level
- Around blasting – what is being used and or how do we frame this up. And from there how will public know what to expect should they end up in the vicinity of a blast.

Once we have this information, we will form up a draft, and catch up after that.
George – is there anything from a DOC perspective that you would like to see?

Regards Steve

Steve Manunui
General Manager Operations

[redacted]

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From: George Taylor
Sent: Saturday, 14 February 2026 10:35 am
To: Andy Hoyle
Cc: [REDACTED]
Subject: Re: Echo avalanche dog training notification

OK Andy. Confirm receipt and I'll pass this on to the team.

Ngā mihi,

George

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From: Andy Hoyle [REDACTED]
Sent: Saturday, February 14, 2026 8:37:42 AM
To: George Taylor <gttaylor@doc.govt.nz>
Cc: [REDACTED]
Subject: Echo avalanche dog training notification

Hi George,

Sorry for the late notice mate [REDACTED] is planning to have echo up this weekend for some currency training as we prepare for our upcoming SARDA summer camp.

Cheers,

A

Andy Hoyle
GM Quality
Whakapapa Ski Area
[REDACTED]

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From: George Taylor
Sent: Thursday, 19 February 2026 11:44 am
To: Steve Manunui; James Kemp; Trevor Smith
Subject: RE: Guest Coms

This is great thanks Steve. If we're good to go, we can also put this at the VC in the A3 and A4 laminated for the counter.

Much appreciated,

George

From: Steve Manunui [redacted]
Sent: Wednesday, 18 February 2026 4:06 pm
To: James Kemp [redacted]; George Taylor <gtttaylor@doc.govt.nz>; Trevor Smith [redacted]
Subject: RE: Guest Coms

Kia ora team

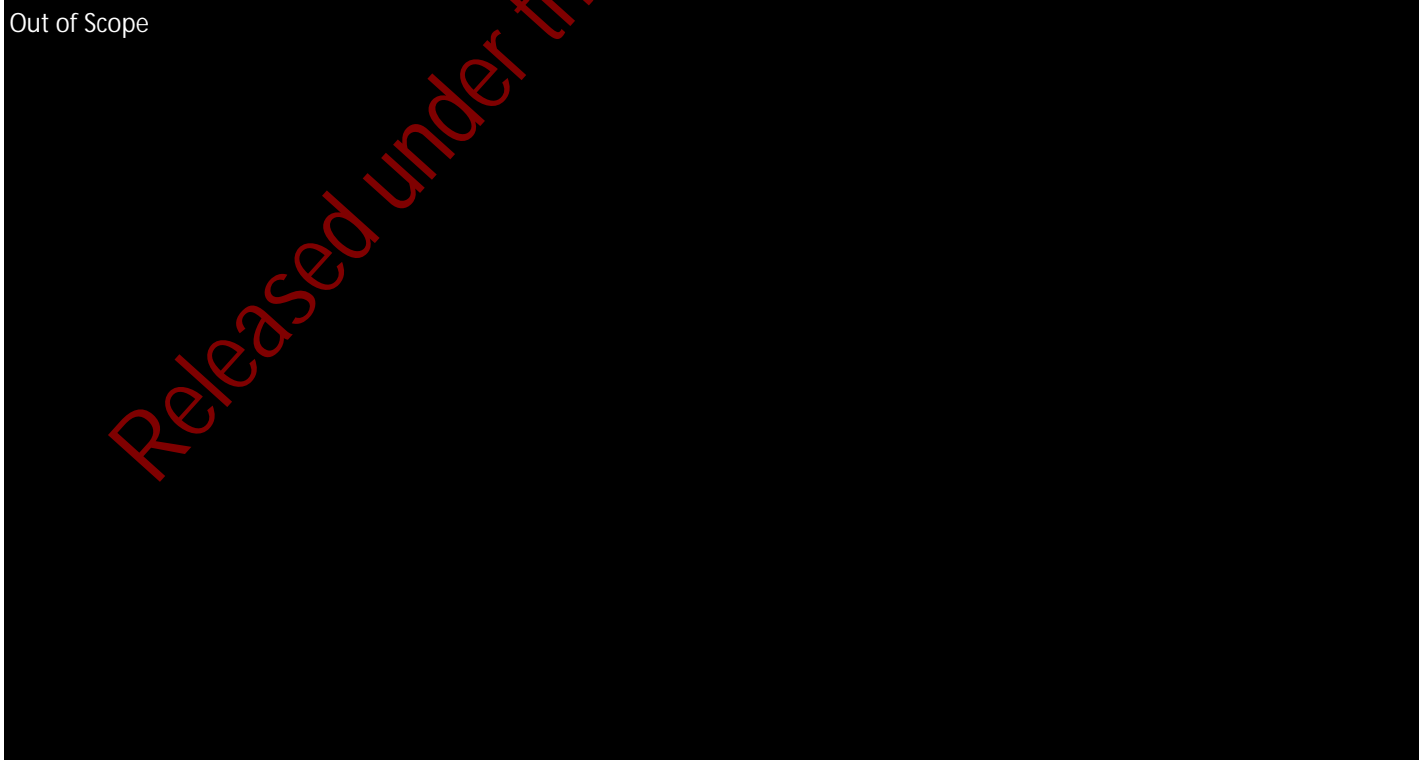
- Attached proposed graphic for public consumption
- We are happy with the balance of information
- Have only shaded the National, Knoll, Valley, and Rockgarden areas for this summer (left HV) Can someone confirm this is correct please.
- After talking this through with our team, we now only propose to post this on an A3 in our retail & KRC, along with some A4 laminated copies at the counters
- Both of the above points give us the ability to change areas and dates while being cost effective
- We will also post and scroll this on our screens in retail and the KRC

Thoughts?

Steve Manunui
General Manager Operations
+ [redacted]
www.whakapapa.com



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From: James Kemp [REDACTED]

Sent: Friday, 13 February 2026 11:20 a.m.

To: George Taylor <gttaylor@doc.govt.nz>; Steve Manunui [REDACTED]; Trevor Smith [REDACTED]

Cc: Andy Hoyle [REDACTED]; Jarrett Gauci [REDACTED]; Sarah Dalle Nogare [REDACTED]

Subject: RE: SMP

Morning Steve,

See below, something along these lines gives a brief enough outline of what we are undertaking. Your team will have a nicer way of framing it up I am sure!
As discussed, this morning, happy for you to sort graphic as you see fit, our graphics are probably a little agricultural for this. I am more than happy to have this printed on alu sign boards in town once ready, let me know your preference.

Cheers

Ruapehu Redundant Infrastructure Removal Update

This season, the RRIR project will be focused on removing old redundant concrete foundations across the ski area, to return the Maunga back to its natural state.

Areas of focus for the 2026 Season (to May 30th) will include the former **National Chair, Knoll Ridge, Valley T, Rockgarden,** and **Happy Valley**.

You may notice construction activity around the mountain. This can include:

- Breakers, drills and diggers operating from time to time
- Concrete-fracturing that may sound like a dull shotgun blast
- Plant and machinery positioned around work areas

Our teams are fully trained and will ensure all visitors remain safe during these works. Worksites will be clearly marked with fencing or red rope. For your safety, please:

- Keep clear of all work areas
- View from a distance
- Do not touch any machinery or equipment

This work is being undertaken by **Naylor Love Waikato/BOP Ltd** under contract to the **Department of Conservation**. Any queries can be directed to George Taylor gtaylor@doc.govt.nz

Thank you for helping us keep everyone safe while we continue this important work on the Maunga.

Cheers

Kind Regards
James Kemp

Construction Manager

(b)(2)(a)

www.naylorlove.co.nz

From: George Taylor <gtaylor@doc.govt.nz>

Sent: Friday, 13 February 2026 9:38 am

To: James Kemp (b)(2)(a); Steve Manunui (b)(2)(a); Trevor Smith (b)(2)(a)

Cc: Andy Hoyl (b)(2)(a); Jarrett Gauci (b)(2)(a); Sarah Dalle Nogare (b)(2)(a)

Subject: RE: SMP

Kia ora koutou,

Thanks, Steve, for the prompt to put this in pace.

The only addition I might add from the DOC perspective is to state

"This work is being undertaken by Naylor Love under contract to the Department of Conservation. Any queries can be directed to George Taylor gtaylor@doc.govt.nz

Or words to that effect.

Much appreciated,

George

From: James Kemp (b)(2)(a)

Sent: Thursday, 12 February 2026 9:41 pm

To: Steve Manunui (b)(2)(a); Trevor Smith (b)(2)(a)

Cc: George Taylor <gtaylor@doc.govt.nz>; Andy Hoyle (b)(2)(a); Jarrett Gauci (b)(2)(a); Sarah Dalle Nogare

(b)(2)(a)

Subject: Re: SMP

Hi Steve,

No problems at all with this, will get something over to you smartly.

Cheers

Kind Regards
James Kemp

Construction Manager
Naylor Love Waikato/BOP
s9(2)(a)

www.naylorlove.co.nz

From: Steve Manunui [redacted]
Sent: Thursday, February 12, 2026 9:18:53 AM
To: James Kem [redacted]; Trevor Smith [redacted]
Cc: George Taylor <gttaylor@doc.govt.nz>; Andy Hoyle [redacted]; Jarrett Gauci [redacted] s9(2)(a) Sarah Dalle Nogare [redacted]
Subject: RE: SMP

Hi Team.

Park Visitor and guest information - not required in the SMP, not sure if it was a requirement in the Works Approval? It is something we have needed in the past. We have acknowledged and agreed on our end that this guest care and information piece is important. We alone will be responsible for transporting twenty odd thousand guests up the Sky Waka over the summer period. Historically we have communicated this work to guests, and we would like to continue with this.

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George – is there anything from a DOC perspective that you would like to see?

Regards Steve

Steve Manunui
General Manager Operations
[redacted]
www.whakapapa.com



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Released under the Official Information Act

From: George Taylor
Sent: Thursday, 19 February 2026 11:38 am
To: Callum Learmonth
Cc: Serena Taylor
Subject: RE: Notification of Search dog training - Whakapapa February 19th, 20th

Thanks Callum, noted and I will pass on to the Ops team.

Going forward, can you please forward notifications to Serena Taylor setaylor@doc.govt.nz

Ngā mihi,

George

From: Callum Learmonth [redacted]
Sent: Thursday, 19 February 2026 9:03 am
To: George Taylor <gttaylor@doc.govt.nz>
Subject: RE: Notification of Search dog training - Whakapapa February 19th, 20th

Morning George,

A heads up I will have Sky up the mountain today and tomorrow training, (Thursday 19th, Friday 20th).

Cheers
Callum

From: George Taylor <gttaylor@doc.govt.nz>
Sent: Thursday, February 12, 2026 9:04 AM
To: Callum Learmonth [redacted]
Subject: Re: Notification of Search dog training - Whakapapa February 12th

Thanks Callum, noted.

Ngā mihi,

George

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From: Callum Learmonth [redacted]
Sent: Thursday, February 12, 2026 8:06:06 AM
To: George Taylor <gttaylor@doc.govt.nz>
Subject: RE: Notification of Search dog training - Whakapapa February 12th

Morning George,

A heads up we will have Sky up the mountain today training, (Thursday February 12th).

Cheers
Callum

From: George Taylor <gttaylor@doc.govt.nz>
Sent: Thursday, February 5, 2026 9:29 AM
To: Callum Learmonth [redacted]
Subject: Re: Notification of Search dog training - Whakapapa February 5th and 6th

Thank you Callum. Confirming receipt of this notification, much appreciated.

George

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From: Callum Learmonth [redacted]
Sent: Thursday, February 5, 2026 9:13:11 AM
To: George Taylor <gttaylor@doc.govt.nz>
Subject: Notification of Search dog training - Whakapapa February 5th and 6th

Hi George,

Hope you have had a good Christmas and New Year period and found some dry weather some place.

Released under the Official Information Act

Just following up from your communication with Travis and Andy mid-December end of last year about dogs on the mountain over the summer months. I wanted to give you a head up that Aly and I will have Sky our Avalanche search dog up the mountain over the next two days, today Thursday 5th and Friday the 6th, to get back into some overdue training. If needed, you can contact me on [REDACTED]

See you out and about.
Cheers
Callum

Callum Learmonth
Safety Services Manager
[REDACTED]
www.whakapapa.com



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Out of Scope

From: Travis Donoghue <[REDACTED]>
Sent: Friday, 20 February 2026 11:00 am
To: [REDACTED] Libby O'Brien <liobrien@doc.govt.nz>
Subject: RE: Off the Grid filming

Morena,

Regarding filming at the ski area we've always proceeded without additional checks or permissions where we are confident that Whakapapa operations are the primary subject of the piece. I was not here for filming though so you would probably want confirmation from Phil in this instance.

Cheers,

Travis

From: [REDACTED]
Sent: Monday, 16 February 2026 2:52 p.m.
To: Libby O'Brien <liobrien@doc.govt.nz>; Travis Donoghue <[REDACTED]>
Subject: RE: Off the Grid filming

Hi Libby, they filmed at the Boars Nest, and Blue Duck Station.

I see they also randomly went to the Taumarunui RSA!

Cheers

[REDACTED]

From: Libby O'Brien <liobrien@doc.govt.nz>
Sent: Monday, 16 February 2026 9:31 am
To: Travis Donoghue <[REDACTED]>
Subject: Off the Grid filming

Kia ora korua

Hope you're both well and relatively dry. Cool to see a bit of snow on the maunga but like most of us, I'm a bit over this stupid summer weather!

Travis, not sure if you're back but you will have been aware we've had [REDACTED] and [REDACTED] in the region recently doing a bit of filming. I understand they were doing some

filming at Whakapapa, but I'm keen to get in touch with their production team to find out what other filming took place as they don't have a concession.

I'd been in touch with [s9(2)(a)] about what they'd filmed at the ski field, but haven't heard anything yet. Essentially I'm just trying to avoid anything getting messy when the footage airs and iwi (or others) realise this one hasn't come through the system.

Any help you can provide would be greatly appreciated.

Many thanks

Libby

Libby O'Brien

Taumata Rautaki | Operations Manager – Tongariro
Department of Conservation

Tongariro National Park

Phone: [s9(2)(a)]

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From: George Taylor
Sent: Friday, 20 February 2026 9:02 am
To: Andy Hoyle
Cc: s9(2)(a); Serena Taylor
Subject: Re: Dog training

Thanks Andy. Noted.

I let s9(2)(a) know yesterday but just a bit of adjustment for these notifications. From here please notify Serena Taylor setaylor@doc.govt.nz directly instead of myself.

Much appreciated,

George

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From: Andy Hoyle s9(2)(a)
Sent: Friday, February 20, 2026 7:10:29 AM
To: George Taylor <gttaylor@doc.govt.nz>
Cc: s9(2)(a)
Subject: Dog training

Hi George,

We will have Echo up today for some more training for upcoming summer camp.

Cheers,

A

Andy Hoyle
GM Quality
Whakapapa Ski Area
s9(2)(a)

Released under the Official Information Act

From: Steve Manunui [s9(2)(a)]
Sent: Friday, 20 February 2026 10:52 am
To: Mere Mokokaka
Cc: [s9(2)(a)]; Fiona Wilson
Subject: RE: Catch Up - Welcome/Haere ra sign

Thanks Mere, just looking for a couple of signatures for the transport app. Hoping to get it away today. And yes let me know timing for a sign catch up

Steve Manunui
General Manager Operations

+ [s9(2)(a)]

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From: Mere Mokokaka <mmokoraka@doc.govt.nz>
Sent: Friday, 20 February 2026 10:06 a.m.
To: Steve Manunui [s9(2)(a)]
Cc: Jarrett Gauci [s9(2)(a)]; Fiona Wilson <fwilson@doc.govt.nz>
Subject: FW: Catch Up - Welcome/Haere ra sign

Correction YM

Use the email address on the application form permissions@doc.govt.nz

From: Mere Mokokaka
Sent: Friday, 20 February 2026 9:05 am
To: Steve Manunui [s9(2)(a)]
Cc: Jarrett Gauci [s9(2)(a)]; Fiona Wilson <fwilson@doc.govt.nz>
Subject: Catch Up - Welcome/Haere ra sign

Kia ora YM

Keen to have a chat about the Welcome/Haere rā sign in Carpark 9 – the one on the big rock – so we can agree on its final location. I'll set up a meeting for us in a couple of weeks as I'm away for most of next week.

Fiona mentioned you're working on the One-Off Concession Application for Village Transport and that it was nearly ready. Just checking in on progress. When it's good to go, please email

it through to cnistatutory@doc.govt.nz. Someone from the Statutory team will be assigned to process the application, once they receive it.

Ngā mihi, Mere

Mere Mokoraka

Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
Tongariro District | Te Rohe o Tongariro
M: + s9(2)(a)

Tongariro National Park

Whakapapa Village | State Highway 48, Mount Ruapehu 3951

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Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

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From: Mere Mokoraka
Sent: Tuesday, 24 February 2026 8:28 am
Subject: RE: Burst gasket on the watermain located in the Villas 1-5 carpark, Ngauruhoe Terrace

Kia ora koutou,

Thank you for your patience and understanding during last night’s water shutdown, which was required to complete essential remediation work.
 Water supply was successfully reinstated at approximately 10.15 pm.

We also appreciate the diligence and responsiveness of Veolia, who acted quickly to ensure the village did not run out of water and that services were restored as soon as possible.

Ngā mihi nui for your cooperation.

Mere

Mere Mokoraka

Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
 Tongariro District | Te Rohe o Tongariro
 M: +s9(2)(a)

Tongariro National Park

Whakapapa Village | State Highway 48, Mount Ruapehu 3951

www.doc.govt.nz

Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

From: Mere Mokoraka
Sent: Monday, 23 February 2026 6:44 pm
Subject: Burst gasket on the watermain located in the Villas 1-5 carpark, Ngauruhoe Terrace

Kia ora koutou,

We are currently experiencing a significant loss of treated water from the Whakapapa Water Supply reservoir due to a burst gasket on the watermain. The seal has failed, causing reservoir levels to drop quickly, allowing water to flow rapidly onto the Ngauruhoe footpath and roadside. It is likely that the gasket has reached the end of its operational life.

Veolia will be on site tonight between 8.30 pm and 9.00 pm to shut down the water supply and undertake the required repairs. The remediation work is expected to take approximately 1–2 hours.

To help maintain essential services and reduce pressure on the system, we ask all Whakapapa Village residents and businesses to conserve water immediately until repairs are

complete. This primarily involves the Skotel and WHL staff accommodation. Water conservation strategies for your staff and visitors are attached for your use.

We appreciate your patience and cooperation as Veolia works to restore normal water supply as quickly as possible tonight, supported by us all as a small alpine community.

I'm available by phone or text until the remedial works are completed.

Ngā mihi,
Mere

Mere Mokoraka

Programme Lead – Local Bodies | Kaiārahi Hōtaka - Rōpū ā-Rohe
Tongariro District | Te Rohe o Tongariro
M: + s9(2)(a)

Tongariro National Park

Whakapapa Village | State Highway 48, Mount Ruapehu 3951

www.doc.govt.nz

Monday	Tuesday	Wednesday	Thursday	Friday
Whakapapa	Whakapapa	Whakapapa	Whakapapa	Ohakune

Released under the Official Information Act

From: Travis Donoghue s9(2)(a)
Sent: Thursday, 26 February 2026 2:24 pm
To: George Taylor
Cc: Damian Coutts; s9(2)(a)
Subject: Reconsideration of redundant infrastructure - Schuss Haus and West Ridge

Kia ora George,

With some time now elapsed since Whakapapa Holdings provided its initial views on the buildings that it required for its operation of the ski area, our position has changed somewhat and we would like to suggest that some buildings are considered for review for alternative treatment before they progress too far into the redundant infrastructure program.

Internal learning and feedback from external stakeholders and our guests has led us to the following concepts that would still allow for progress of the maunga to a state of having only the necessary infrastructure in the appropriate places.

1. West Ridge Kiosk and toilets. When evaluating the scale of and access to the western terrain, and comparing it to the eastern terrain and its facilities, an imbalance, or eastern bias, is apparent. If possible we would consider the relocation of the West Ridge kiosk building to a location within the western area (but outside of the tuku) and maintain this building for guest shelter and safety in inclement weather, and comfort and guest amenity in otherwise amenable weather. Although this building has previously operated with a commercial food and beverage offering this may not be the case in future use and instead we'd be prioritising the purposes above, and might run it in the style of a 'warming hut' as seen in international ski area examples. Appropriate toilet facilities in the western area is another consideration, this consideration does not strictly need to be 'attached' to the concept of relocating the west ridge kiosk (a separate location might be possible), but we would like to review the provision of western toilet facilities to be responsible to both guest comfort and the environment, for example it may be that a vaulted and contained winter only (removable) facility might be possible in an appropriate location.
2. Schuss Haus and Hut Flat toilets. We are interested in potentially reopening the Schuss Haus in a similar vein to the above principles, with a higher likelihood of it containing a commercial food and beverage offering. Sufficient provision of indoor shelter for safety and enjoyment remains constrained at Whakapapa and the Schuss Haus location is currently well positioned due to a high volume of Whakapapa guest flow/traffic. WHL has also fielded feedback from the hut flat clubs that guests are approaching them directly at their clubs in that area looking for toilet facilities- this makes sense given the comments on flow and traffic and has convinced us of the need to consider all toilet locations, especially with the limited availability that is known at the base area.

Hopefully the core concepts and the proposal of a review of the plans for these buildings is clear but we would welcome the opportunity to discuss the possibilities at a time that suits.

Thanks very much,

Travis

Travis Donoghue

Chief Executive

s9(2)(a)

www.whakapapa.com



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Out of Scope

From: Steve Manunui
Sent: Monday, 2 March 2026 11:29 am
To: Libby O'Brien
Cc: Damian Coutts
Subject: Re: Joint Venture Agreement

Morena.

This is an FYI and a copy of a JVA with the intent to operate transport between Whakapapa Village and the Ski Area this winter. This has been sent off with a One-off application for a concession. When you are free, I would love to go over the proposal.

Many thanks Steve

Steve Manunui
General Manager Operations

+ s9(2)(a)

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From: George Taylor
Sent: Monday, 9 March 2026 11:55 am
To: Travis Donoghue
Cc: Damian Coutts; [REDACTED]
Subject: RE: Reconsideration of redundant infrastructure - Schuss Haus and West Ridge
Attachments: RE: RRIR Scope to work through with WHL

Kia ora Travis,

It was great to catch up with you and [REDACTED] and clarify everything in person on Thursday. I appreciate the open discussion—it really helped solidify the best path forward. As we talked about, the ideal next step will be for WHL to confirm its position and formally request a pre-application meeting. This will serve as the right pre-cursor to the concession variation process and allow us to address any outstanding matters in a coordinated way.

One thing I didn't get a chance to mention during our meeting is the importance of checking the scope of the current contracted works. If WHL is considering removing any aspects from scope to use as part of ongoing ski field operations, I'd recommend that these are bundled into the concession variation process as well. It's important that we identify any such items as soon as possible, since contractors could be moving onto some of those sites in the near future.

Thanks again for the constructive conversation.

Ngā mihi,

George

From: Travis Donoghue [REDACTED]
Sent: Monday, 2 March 2026 8:55 am
To: George Taylor <gtttaylor@doc.govt.nz>
Cc: Damian Coutts <dcoutts@doc.govt.nz>; [REDACTED]
Subject: RE: Reconsideration of redundant infrastructure - Schuss Haus and West Ridge

Thanks very much George.

Would Thursday, before 1:30pm, suit at all?

From: George Taylor <gtttaylor@doc.govt.nz>
Sent: Friday, 27 February 2026 12:06 p.m.
To: Travis Donoghue [REDACTED]
Cc: Damian Coutts <dcoutts@doc.govt.nz>; [REDACTED]
Subject: RE: Reconsideration of redundant infrastructure - Schuss Haus and West Ridge

Kia ora Travis

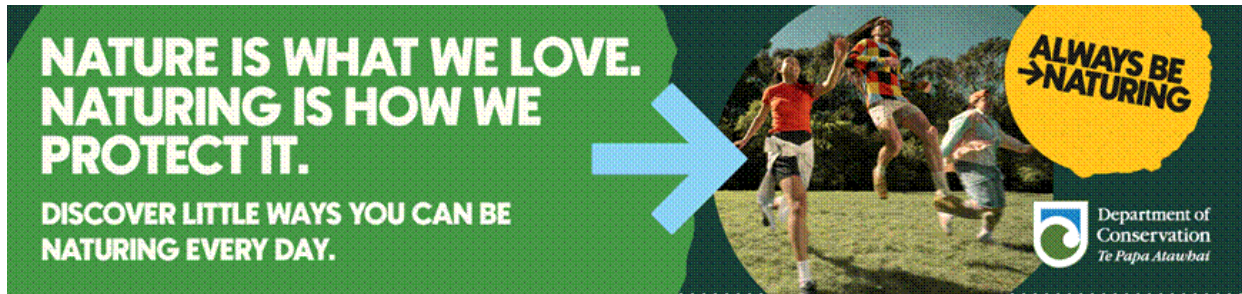
Thank you for your message. Your explanation has clarified how WHL arrived at this position, especially in light of the developments following the concession's implementation and WHL assuming operations after RAL. Considering that a statutory process is likely required, I will consult with the Statutory and Community team for their guidance. In the meantime, I recommend we meet in person early next week for a more in-depth discussion. I'm available any day except Wednesday, and would be happy to stop by while I'm on site inspecting the ongoing works.

Ngā mihi,

George

George Taylor | Operations Manager, Ruapehu Projects | Pou Matarautaki
 Department of Conservation Te Papa Atawhai
 Tongariro National Park
M: [REDACTED]
Email: gtttaylor@doc.govt.nz | www.doc.govt.nz

Mon	Tues	Wed	Thurs	Fri
Whakapapa	Ohakune	Whakapapa	Ohakune	Whakapapa



From: Travis Donoghue <[REDACTED]>
Sent: Thursday, 26 February 2026 2:24 pm
To: George Taylor <gtaylor@doc.govt.nz>
Cc: Damian Coutts <dcoutts@doc.govt.nz>; <[REDACTED]>
Subject: Reconsideration of redundant infrastructure - Schuss Haus and West Ridge

Kia ora George,

With some time now elapsed since Whakapapa Holdings provided its initial views on the buildings that it required for its operation of the ski area, our position has changed somewhat and we would like to suggest that some buildings are considered for review for alternative treatment before they progress too far into the redundant infrastructure program.

Internal learning and feedback from external stakeholders and our guests has led us to the following concepts that would still allow for progress of the maunga to a state of having only the necessary infrastructure in the appropriate places.

1. West Ridge Kiosk and toilets. When evaluating the scale of and access to the western terrain, and comparing it to the eastern terrain and its facilities, an imbalance, or eastern bias, is apparent. If possible we would consider the relocation of the West Ridge kiosk building to a location within the western area (but outside of the tuku) and maintain this building for guest shelter and safety in inclement weather, and comfort and guest amenity in otherwise amenable weather. Although this building has previously operated with a commercial food and beverage offering this may not be the case in future use and instead we'd be prioritising the purposes above, and might run it in the style of a 'warming hut' as seen in international ski area examples. Appropriate toilet facilities in the western area is another consideration, this consideration does not strictly need to be 'attached' to the concept of relocating the west ridge kiosk (a separate location might be possible), but we would like to review the provision of western toilet facilities to be responsible to both guest comfort and the environment, for example it may be that a vaulted and contained winter only (removable) facility might be possible in an appropriate location.
2. Schuss Haus and Hut Flat toilets. We are interested in potentially reopening the Schuss Haus in a similar vein to the above principles, with a higher likelihood of it containing a commercial food and beverage offering. Sufficient provision of indoor shelter for safety and enjoyment remains constrained at Whakapapa and the Schuss Haus location is currently well positioned due to a high volume of Whakapapa guest flow/traffic. WHL has also fielded feedback from the hut flat clubs that guests are approaching them directly at their clubs in that area looking for toilet facilities- this makes sense given the comments on flow and traffic and has convinced us of the need to consider all toilet locations, especially with the limited availability that is known at the base area.

Hopefully the core concepts and the proposal of a review of the plans for these buildings is clear but we would welcome the opportunity to discuss the possibilities at a time that suits.

Thanks very much,

Travis

Travis Donoghue
Chief Executive

www.whakapapa.com



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From: George Taylor
Sent: Tuesday, 10 March 2026 3:14 pm
To: Travis Donoghue
Subject: DOC/WHL

Kia ora Travis,

I wanted to follow up and see if we could lock in a time for a chat with you and Libby regarding the transition of relationship and portfolio. I'm hoping to find an hour that works well with Libby's schedule, so I've narrowed down a couple of options—would you be available on Monday the 23rd between 0800 and 1030, or Tuesday the 24th between 1030 and 1200?

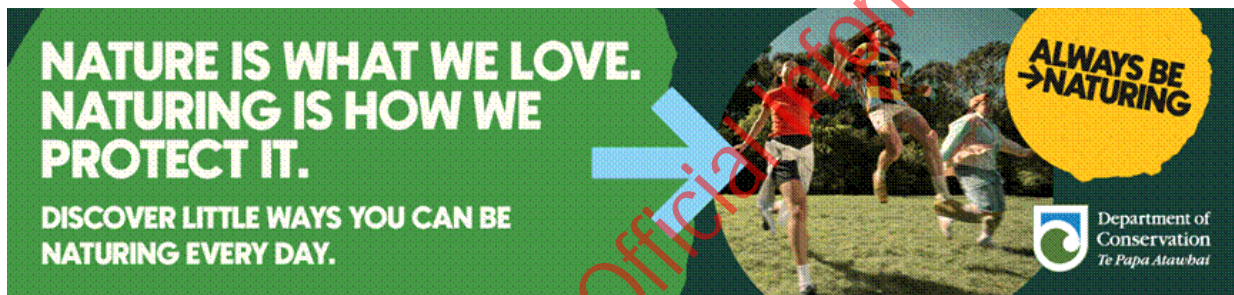
Let me know if either of these windows suits you, or if there's another time that would work better.

Cheers,

George

George Taylor | Operations Manager, Ruapehu Projects | Pou Matarautaki
Department of Conservation Te Papa Atawhai
Tongariro National Park
M: [REDACTED]
Email: gtaylor@doc.govt.nz | www.doc.govt.nz

<i>Mon</i>	<i>Tues</i>	<i>Wed</i>	<i>Thurs</i>	<i>Fri</i>
Whakapapa	Ohakune	Whakapapa	Ohakune	Whakapapa



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