

Eric Ferguson

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Ref: OIAD-6175

20 April 2026

Tēnā koe Eric

Thank you for your request to the Department of Conservation, received on 13 March 2026, in which you asked for:

*“A copy of all letters and emails sent or received by the Department of Conservation to or from Whakapapa Holdings (Whakapapa Ski Area) and Pure Turoa (Turoa Ski Area) between 1 December 2025 and 13 March 2026”.*

We have considered your request under the Official Information Act 1982.

On 24 March 2026 we emailed you requesting clarification of your request by Friday 27 March 2026, however we received no response.

On 13 April 2026 we extended the timeframe to respond to your request to 21 April 2026 due to the consultation necessary to make a decision on the request.

The documents you have requested are listed in the attached Appendices. Please see **Appendix 1** for in scope information relating to Pure Turoa Ltd and **Appendix 2** for information relating to Whakapapa Holdings Ltd (WHL). Please note that item 18 in Appendix 2 refers to a general email circulated to multiple parties with an interest in the area and should not be read as relating specifically to WHL's activities.

I have decided to release the relevant parts of the documents listed above, subject to information being withheld under one or more of the following sections of the Official Information Act, as applicable:

- personal contact details of officials, under section 9(2)(a) – to protect the privacy of natural persons, including deceased people,
- information, under section 9(2)(k) – to prevent the disclosure or use of official information for improper gain or improper advantage.

Please note, some of the information has been redacted as it is out of scope of your request.

In making my decision, I have considered the public interest considerations in section 9(1) of the Official Information Act and determined there are no public interests that outweigh the grounds for withholding.

You are entitled to seek an investigation and review of my decision by writing to an Ombudsman as provided by section 28(3) of the Official Information Act.

Please note that this letter (with your personal details removed) and attached documents may be published on the Department's website.

Nāku noa, nā

A handwritten signature in black ink, appearing to be 'D. Coutts', written over a horizontal line.

Damian Coutts  
Director Regional Operations  
Department of Conservation  
*Te Papa Atawhai*

## Appendix 1 – Schedule of documents – Pure Turoa Limited

<b>Item</b>	<b>Date</b>	<b>Document description</b>	<b>Decision</b>
1.	08 December 2025	Email: RE_PTL & DOC End of Winter Beginning of Summer Operations Meeting	Released in part
2.	23 February 2026	Email: RE_Snomax	Released in part
3.	23 February 2026	Email: RE_Snomax	Released in part
4.	02 March 2026	Email: DOC_PTL Operations Meeting(s)	Released in part
5.	10 March 2026	Email: RE_DOC_PTL Operations Hui	Released in part

## Appendix 2 – Schedule of documents – Whakapapa Holdings Ltd

Item	Date	Document description	Decision
1.	02 December 2025	Email: Re_ Request for discussion on Village Transport	Released in part
2.	8 December 2025	Email: Re_ TONGARIRO FIRE UPDATE - 8 DECEMBER 2025	Released in part
3.	09 December 2025	Email: RE_ 10_00 AM - Department of Conservation - Tongariro National Park Fire Update	Released in part
4.	18 December 2025	Email: Far West T-Bar site ad Dogs in the TNP	Released in part
5.	18 December 2025	Email: Re_ Ruapehu District Council - Code of Compliance Certificate reminder for Whakapapa Skifield project	Released in part
6.	18 December 2025	Email: RRIR Project	Released in part
7.	09 January 2026	Email: RE Works Approvals	Released in part
8.	09 January 2026	Email: RE_ Works Approvals	Released in part
9.	14 January 2026	Email: RE_ Bruce Road Works	Released in part
10.	14 January 2026	Email: RE_ Bruce Road Works	Released in part
11.	15 January 2026	Email: RE_ Application Tussock Tavern by Whakapapa Holdings 2024 Ltd and Nga Puia 2023 Ltd	Released in part
12.	22 January 2026	Email: Village Transport	Released in part
13.	27 January 2026	Email: FW_ Bruce Road Reseal works - 27 January - 31 March 2026	Released in part
14.	29 January 2026	Email: Iwikau Ski Club Grease Trap Cleaning - Tomorrow	Released in part
15.	31 January 2026	Email: Re_ Iwikau - Bruce Road Loop - Millings for Ski Club lodge Areas	Released in part
16.	02 February 2026	Email: RE_ Village Transport	Released in part
17.	11 February 2026	Email: RE_ Whakapapa Stakeholder Meeting	Released in part
18.	12 February 2026	Email: FW_ UPDATE OF DIESEL SPILL BRUCE ROAD_ TONGARIRO NATIONAL PARK	Released in part
19.	13 February 2026	Email: RE_ SMP	Released in part
20.	14 February 2026	Email: Echo avalanche dog training notification	Released in part
21.	19 February 2026	Email: Guest Comms	Released in part

22.	20 February 2026	Email: RE_ Notification of Search dog training - Whakapapa February 19th, 20 <sup>th</sup>	
23.	20 February 2026	Email: FW_ Off the Grid filming	Released in part
24.	20 February 2026	Email: Dog training	Released in part
25.	20 February 2026	Email: RE_ Catch Up – Welcome Haere ra sign	Released in part
26.	24 February 2026	Email: RE_ Burst gasket on the watermain located in the Villas 1-5 carpark, Ngauruhoe Terrace	Released in part
27.	26 February 2026	Email: Reconsideration of redundant infrastructure - Schuss Haus and West Ridge	Released in part
28.	2 March 2026	Email: Joint Venture Agreement	Released in part
29.	09 March 2026	Email: RE_ Reconsideration of redundant infrastructure - Schuss Haus and West Ridge	Released in part
30.	10 March 2026	Email: DOC_WHL	Released in part