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28 May 2026

D Revans

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Your request for information under the Local Government Official Information and Meetings Act 1987 (LGOIMA) – [CAS-1305939-B3L4W4]

Kia ora

I am writing in response to your official information request for manuals used for training or day to day operations by train drivers and train onboard staff.

Any existing manuals used for training or day-to-day operations by train drivers and train onboard staff, with specific focus given to operation of AM class EMU controls, communication, signalling, operation of ETCS/platform alignment systems, and the button sequences/codes used for the (blue) right-of-way communication switch. Where possible, I would like these as PDFs or Microsoft Word documents, if such manuals already exist.

The operating manuals requested are not held by Auckland Transport (AT) and constitute the property of Auckland One Rail Limited.

Your request is therefore refused under section 17g of the LGOIMA as the information is not held.

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review regarding this matter.

Ngā mihi,

Phil Wratt

**Engagement Manager
Customer Care**