



14 April 2026

fyi-request-34040-3dd63c51@requests.fyi.org.nz

Dear Brandon

mylotto.co.nz

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Remuera, Auckland 1050

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OFFICIAL INFORMATION ACT REQUEST

Thank you for your reply to our response to your original Official Information Act request, which we received on Friday 10 April 2026.

Your correspondence was as follows:

Dear Communications,

Thank you for your response, I feel your refusal to disclose numbers is incorrect as you have previously done this for past requests, please see

<https://apc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffyi.org.nz%2Frequest%2F31394%2Fresponse%2F127641%2Fattach%2Fhtml%2F2%2F2506%2520OIA%2520Response%2520Ryan%2520Smith.pdf.html&data=05%7C02%7CLeah.Sutton%40lottonz.co.nz%7Cbd6a9f31cec74f6ca01508de969b31ee%7Cdff8a010ef704ac1aeaea642ca78eb99%7C0%7C0%7C639113790459107084%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiilwLjAuMDAwMCIslAiOiJXaW4zMilslkFOljoiTWFpbGlldUljoyfQ%3D%3D%7C0%7C%7C%7C&sdata=o0JhTYv5mBS7DjcavEgKKKTkjqp5jgWUlvR%2BWqbA7B0%3D&reserved=0>

I look forward to you to you providing the requested information.

Yours sincerely,

Brandon Lancaster

Please find our response below:

You are correct that in the past we have shared number of remaining tickets for Instant Kiwi games. However, we've recently reassessed our position, taking into account the implications of releasing this information in relation to Lotto NZ's statutory obligation to minimise the risk of gambling harm. Following careful consideration internally, we've determined that releasing this information is not in the public interest and is not consistent with that obligation.

Accordingly – and in line with the withholding grounds outlined in our initial response – we will not be releasing this information going forward.

We appreciate that this may not be the outcome you were hoping for, but this approach is important for ensuring fairness for all players and for meeting our statutory responsibilities as a Crown Entity.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Kind regards,

Leah Sutton
Communications Advisor
Lotto NZ