



National Headquarters
Fire and Emergency New Zealand
National Headquarters
Spark Central, Level 7
42-52 Willis Street
Wellington Central
Wellington 6011

Phone +64 4 496 3600

9 April 2026

Ref: 21117

Peter Campbell
fyi-request-34018-542711f9@requests.fyi.org.nz

Tēnā koe Peter

Thank you for your request of 10 March 2026 to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- 1. When did FENZ last conduct a staff morale survey (or similar) and by what departments? are there plans to do this in the near future?*
- 2. Are there any documented organisational staff morale issues that have been reported any other way within the past 1 year? if so please provide tabled or basic information on the issues.*
- 3. Have the National Executive or board discussed their role in staff morale or any initiatives to alleviate any staff morale issues within the past 1 year? if so please provide information on this.*
- 4. Do FENZ use the services of a Public Relations person or company to assist with their public reputation? if so how much has been spent on this in the past 1 year? and has this been considered against their budget savings requirements?*

This letter is to advise that Fire and Emergency needs to extend the timeframe of our response to your request by 20 working days, under section 15A(1)(b) of the OIA, as consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

For this reason, you can expect to receive our response no later than 8 May 2026. We will endeavour to respond sooner than this date if possible. If you no longer require this information, please let us know.

You have the right to request an investigation and review of Fire and Emergency's decision to extend the timeframe by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā



Aidan Saunders
Manager, Information Requests

