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Fire and Emergency New Zealand
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26 May 2026

Ref: 21068

M Quicken
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Tēnā koe M

Thank you for your request of 7 March 2026 to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- 1. Full deliverables provided by GTNZ under this contract regarding the benchmark from since it's existence - not just an overview (17 pager) as was provided and one single benchmark from June 2024 based on 2023 FY data.*

A copy of the Grant Thornton (GT) *Fire and Emergency and Scottish Fire and Rescue Service (SFRS) Benchmarking Final Report* is available on our website [here](#). For this reason, we are refusing this portion of your request under section 18(d) of the OIA, as the information requested is publicly available.

- 2. Total GTNZ related expenditure incurred by FENZ to develop such methodology and outline that is only a 17 pages long outline provided to the public.*

The final report from GT included the 37-page *Fire and Emergency and SFRS Financial Benchmarking Final Report* and a 21-page *Fire and Emergency and SFRS Financial; Benchmarking Methodology* which is available [here](#). The total expenditure was \$174,130.51 excluding GST.

- 3. Names of the GTNZ partners involved with FENZ deliverables*

We have decided to withhold this information under section 9(2)(a) of the OIA, to protect the privacy of natural persons. In making this decision, we have considered the public interest considerations in section 9(1) of the OIA.

- 4. Terms of a Consultancy Services Order dated 9th October 2023,*

Please find attached, as the **Appendix** to this response, a copy of the GT consultancy services order. Some information has been withheld under the following:

- section 9(2)(a) of the OIA, to protect the privacy of natural persons; and
 - section 9(2)(b)(ii) of the OIA, to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information.
5. *Confirmation if GTNZ used gen/AI to generate either the methodology or the benchmark.*

Fire and Emergency is not aware if GT used generative artificial intelligence to complete the methodology or benchmarking. For this reason, this portion of your request is refused under section 18(g) of the OIA, as the information requested is not held by Fire and Emergency and we have no grounds for believing that it is either held by another agency or more closely connected with the functions of another agency.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz

Nāku noa, nā



Aidan Saunders
Manager, Information Requests

