



National Headquarters
Fire and Emergency New Zealand
National Headquarters
Spark Central, Level 7
42-52 Willis Street
Wellington Central
Wellington 6011

Phone +64 4 496 3600

14 May 2026

Ref: 21042

M Quicken
fyi-request-33962-50c50c2e@requests.fyi.org.nz

Tēnā koe Miss Quicken

Thank you for your request of 4 March 2026 to Fire and Emergency New Zealand requesting information about our policies. Your request has been considered under the Official Information Act 1982 (OIA), and our response to each portion of your request is below.

1. Please provide the privacy policy of FENZ

Please find attached, as **Appendix One** to the response, a copy of Fire and Emergency's privacy policy. You can also read further about our privacy statement on our website: [Privacy statement | Fire and Emergency New Zealand](#).

2. Additionally please provide the list of all the policies in FENZ.

Fire and Emergency maintains a range of governance, operational, procedural, and guidance documents across the organisation. For the purposes of your request, we have interpreted 'policies' to mean Fire and Emergency's centrally managed corporate policy documents.

Please find attached, as **Appendix Two** to this response, a table listing those policies.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz

Please note that because of the identified public interest in the information that you have requested, we intend to publish this response (with your personal details removed) on our website.

Nāku noa, nā

Aidan Saunders
Manager, Information Requests