

1 April 2026

Miss M Quicken

By email only to: fyi-request-33961-8dee88e8@requests.fyi.org.nz

Tēnā koe

Official Information Act Request (Our Ref: OIA/0520)

We refer to your Official Information Act request received on 4 March 2026.

Your request:

Please provide the requests by FENZ and your responses relating to their handling of personal information.

I am trying to understand whether they have sought assistance on setting out their policies.

On 9 March we asked you for further details so that we could assess your request for this information. This was because it wasn't clear to us what information you are requesting about FENZ. We provided you with a link to our guidance about making information requests to OPC. We haven't received a clarification from you, so we are now responding to your request without your clarification.

My response

Our Office is regularly engaged by public agencies on a wide range of matters that impact on individual privacy and provides expert advice on compliance with the Privacy Act 2020. However, as per section 206 of the Privacy Act, there is an obligation upon the Privacy Commissioner and staff at the Office of the Privacy Commissioner to maintain secrecy in respect of all matters that come to their knowledge in the exercise of their functions under the Act.

As such, I have decided to refuse your request under section 18(c)(i) of the Official Information Act 1982 (OIA) on the ground that making available the information that you have requested would be contrary to the provisions of a specified enactment (the provision here being section 206 of the Privacy Act).

If you would like me to reconsider this decision, please provide further details about the information you are requesting.

If you are not satisfied with this response to your request, under section 28 of the Official Information Act 1982 you have the right to ask the Ombudsman to investigate and review our decision on your request, however we would appreciate the opportunity to discuss this with you first.

Nāku iti noa, nā

Liz MacPherson
Deputy Privacy Commissioner