

20 May 2026

Marcus

By email only to: fyi-request-33925-99a68359@requests.fyi.org.nz

Tēnā koe Marcus

Official Information Act Request (Our Ref: OIA/0541)

I am responding to your official information request for the report from the independent review of OPC's public complaints and enquiries function (December 2025).

On 25 March I responded to your request and informed you that the report findings were publicly available on our website.

Following my response, you confirmed that your request was intended to relate to the report in full.

Response to your request for the full report

Having considered the request for the full report, I can confirm that your request is now granted in part. However, your request is refused in part in relation to those sections of the report marked as redacted on the attached copy under section 9(2)(a), section 9(2)(g)(i) and section 9(2)(g)(ii) of the OIA.

Reasons for my earlier response

You have asked for an explanation of my earlier response under section 19(a)(ii) of the Official Information Act.

Your request was as follows:

I would like to request a copy of the findings of this independent review. Presumably there was some sort of final report available in PDF form which is what I would be after.

To explain, our initial scoping of your request assessed that you were seeking the report findings and I did not make an earlier decision to withhold the full report. I have now made that decision as set out above.

My earlier decision was to refuse your request for the report findings under section 18(d) of the Official Information Act on the basis that those findings were publicly available from our website. My apology for not clearly stating the basis for that decision in my earlier response.

As your request referred to the form in which you suggested the findings might be available, I explained in my earlier response that the full report was not publicly available at that time.

I acknowledge that you expected our initial decision to relate to the full report and appreciate your clarification.

Conclusion

Please note that if you are not satisfied with this response to your request, under section 28 of the Official Information Act 1982 you have the right to ask the Ombudsman to investigate and review our decision on your request, however we would appreciate the opportunity to discuss this with you first.

Nāku iti noa, nā

Liz MacPherson
Deputy Privacy Commissioner