

31 March 2026

Spencer Jones
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Tēnā koe Spencer

Your request for official information, reference: HNZ00201741

Thank you for your request, which was transferred from the Ministry of Health (the Ministry) to Health NZ on 17 March 2026, for the following under the Official Information Act 1982 (the OIA):

"I seek information concerning Health NZ's operational and clinical interface with individuals who report symptoms attributed to radiofrequency (RF) exposure from electricity smart meters (Advanced Metering Infrastructure – AMI).

Specifically, please provide:

1. Clinical or Operational Guidance (since 1 January 2015)

Any guidance, advisories, clinical notes, internal memoranda, or operational instructions issued to:

- Primary care providers;*
- Hospital services;*
- Public health units;*
- Clinical governance groups;*

concerning patients reporting EMF sensitivity, RF-related symptoms, or smart meter exposure concerns.

2. Escalation or Referral Frameworks

Any internal policies, decision trees, or operational frameworks addressing:

- How clinicians should respond to patients attributing symptoms to smart meter RF exposure;*
- Whether such reports are recorded, escalated, or referred to another agency.*

3. Adverse Event or Incident Reporting Pathways

Any policies or documentation indicating whether environmental RF exposure concerns:

- Are captured within adverse event systems;*
- Are coded within incident management systems;*
- Are excluded from formal reporting frameworks.*

4. Inter-Agency Communications

Any communications between Health NZ and:

- The Ministry of Health;*
- The Electricity Authority;*
- WorkSafe;*
- ESR;*

concerning individuals reporting EMF-related symptoms in a residential context."

Response

We consulted all relevant teams, both centralised teams and the regions, to identify information held within scope of your request. However, no information within scope was located. The requested information is therefore refused under section 18(g) of the OIA, as it is not held by Health NZ and we have no grounds, particularly given this was transferred from the Ministry, for believing it is held by another agency subject to the OIA.

For general information about smart meters, we refer you here: www.tewhaturora.govt.nz/health-services-and-programmes/environmental-health/household-items-and-electronics/smart-meters.

How to get in touch

If you have any questions, you can contact us at h.nz.OIA@tewhaturora.govt.nz. If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Sara Freitag

Manager, Government Services