

Hon Nicola Willis

Minister of Finance
Minister for Economic Growth
Minister for Social Investment



10 MAR 2026

Brendon Mills
fyi-request-33704-af775d9e@requests.fyi.org.nz

Dear Brendon

Thank you for your Official Information Act 1982 (OIA) request, received on 12 February 2026. You requested:

I would like you know why your government has it in for public sector administration staff, and if your preference is to have front line staff do administration work.

“Official information” under the Official Information Act is information held in some form by an agency or Minister. Questions that require an agency or Minister to form an opinion or provide an explanation, and so create new information to answer the request, are not “official information”. Therefore, your request is refused under section 18(g) of the OIA, as no “official information” is held.

However, I would like to assure you that this Government values the critical role that the public sector administration plays in delivering high-quality services to New Zealanders. Our goal is to improve the efficiency of the public sector, aiming to make it more responsive and less burdened by excessive administration.

This reply addresses the information you requested. Under section 28(3) of the OIA, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: info@ombudsman.parliament.nz or by calling 0800 802 602.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Nicola Willis'.

Hon Nicola Willis
Minister of Finance