

July 2025

# Performance Report

Organisational Performance Committee



He Kaupare. He Manaaki. He Whakaora.  
Prevention. Care. Recovery.

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OFFICIAL INFORMATION ACT

# Prevention

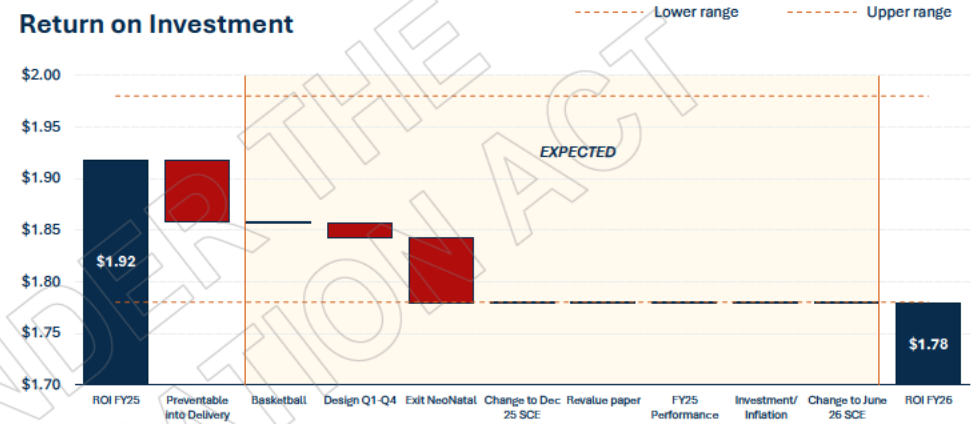
## Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.86	\$1.78 - \$1.98	G
Claims Prevented	-	13,990	G
Injury Prevention Total Spend (Budget)	\$4m	\$70.3m	
IP programme Spend (Budget)	\$3.3m	\$70.6m	

## Key points

- Preventable moved into Delivery this month, decreasing the ROI \$0.06 to \$1.86. Preventable is a long-term initiative that aims to drive a broader cultural change across New Zealand. It is challenging to directly link the initiative to specific claim reductions and cost saving.
- NeoNatal future expected benefits will likely be removed (\$0.06 impact). An assessment report draft (finalisation in Q2 2025/26) suggests the programme's expected benefits will not be delivered.
- Based on these movements, we expect the ROI will be at the lower end of the range (\$1.78). This does not include any expected impacts from the annual processes (revaluations and Statistical case estimate update)
- To achieve the lower limit of \$1.78, there need to be ~11,200 claim prevented. The refreshed Injury Prevention strategy (2025/26 to 2027/28) requires 13,990 claims prevented in 2025/26.
- We expect that the Road portfolio will contribute more than 50% of the 2025/26 benefits for Injury prevention.

## Return on Investment



### Performance Status



On Track

### OCL Impact

Expected Net Claim Benefit

\$ 53 m

0.5% of the estimated New Year Costs

HIGH IMPACT

[OCL Overview](#)

### DCE Ownership



DCE SEP  
[Out of Scope]

### Financial Impact YTD

Injury prevention costs

\$ 4 m

[Financial Statements](#)

August 2025

# Performance Report

Organisational Performance Committee



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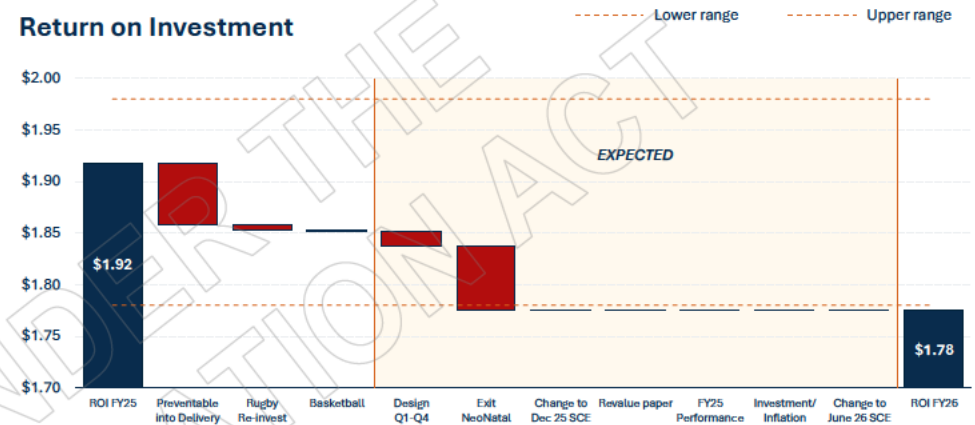
## Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.85	\$1.78 - \$1.98	G
Claims Prevented	-	13,990	G
Injury Prevention Total Spend (Budget)	\$6.3m	\$70.3m	
IP programme Spend (Budget)	\$4.9m	\$70.6m	

## Key points

- This month, our reinvestment in Rugby was approved (\$1.8m – ROI \$3.16); Basketball moved from design to delivery (\$1.3m – ROI \$1.39).
- The reinvestment for cohort 4 of Motorcycles (\$22.4m – ROI \$2.43) was approved by IPGG and will go SIC.
- The Neonatal paper (to be finalised in November) will remove any future expected benefits of this programme from the ROI.
- Based on these movements the ROI will be at the lower end of the range (\$1.78) at year-end. This forecast does not include any movement from annual processes (Revaluations and Standard Case Estimate update).
- To achieve the lower limit of \$1.78, there need to be ~11,200 claim prevented. The refreshed Injury Prevention strategy (2025/26 to 2027/28) requires 13,990 claims prevented in 2025/26.
- We expect that the Road portfolio will contribute more than 50% of the 2025/26 benefits for Injury prevention.

## Return on Investment



### Performance Status



On Track

### OCL Impact

Expected Net Claim Benefit

\$ **53 m**

0.5% of the estimated New Year Costs

● HIGH IMPACT

[OCL Overview →](#)

### DCE Ownership



DCE SEP  
[Out of Scope]

### Financial Impact YTD

Injury prevention costs

\$ **6 m**

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September 2025

# Performance Report

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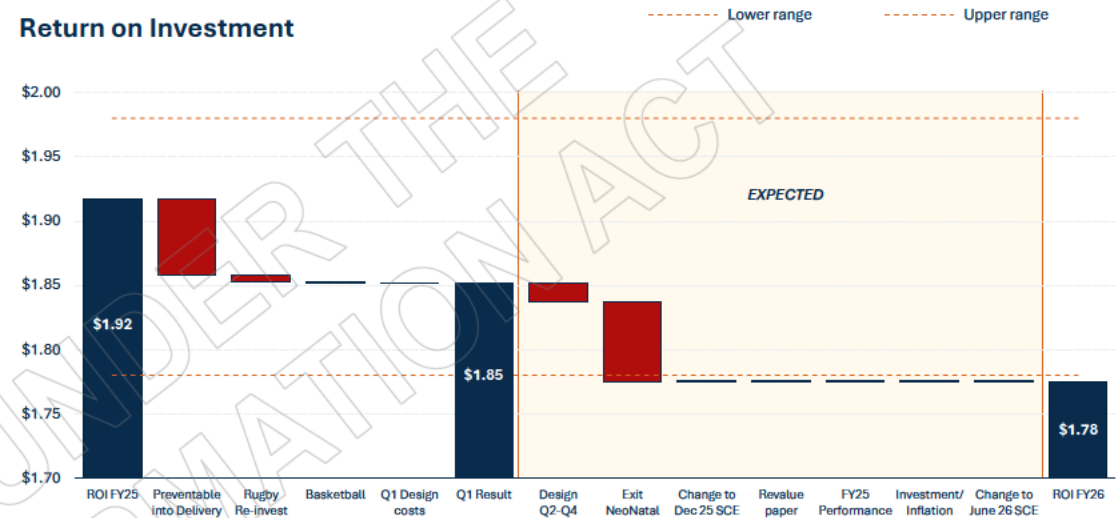
## Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.85	\$1.78 - \$1.98	G
Claims Prevented	3,906	13,990	G
Injury Prevention Total Spend (Budget)	\$13m	\$80m	
IP programme Spend (Budget)	\$10m	\$71m	

## Key points

- This quarter our reinvestment in Rugby (\$1.8m – ROI \$3.16:\$1) and cohort 4 of motorcycles (\$22.4m – \$2.43:\$1) was approved, and Basketball moved from design to delivery (\$1.3m – ROI \$1.39:\$1).
- The Neonatal paper (to be finalised in quarter four) will remove any future expected benefits of this programme and reduce the ROI.
- In the first quarter, 3,906 claims prevented. Strong results came from Netball (1,846), Older Adult falls (1,401). These programmes are expected to deliver 45% of the 13,990 required for 2025/26 in the refreshed injury prevention strategy. To achieve the lower limit of \$1.78 of the ROI target for 2025/26, there need to be ~11,200 claim prevented.
- DRIVE and Ride4Ever will contribute more than 50% of the value of the 2025/26 claims prevented (due to higher average claim cost). These two Road programmes had higher than expected results in the first quarter.
- Based on these movements the ROI will be at the lower end of the range (\$1.78) at year-end. This does not include any movement from annual processes (Revaluations and Standard Case Estimate update).

## Return on Investment



### Performance Status



On Track

### OCL Impact

Expected Net Claim Benefit

\$ **53 m**

0.5% of the estimated New Year Costs

● HIGH IMPACT

[OCL Overview →](#)

### DCE Ownership



DCE SEP  
[Out of Scope]

### Financial Impact YTD

Injury prevention costs

\$ **13 m**

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October 2025

# Performance Report

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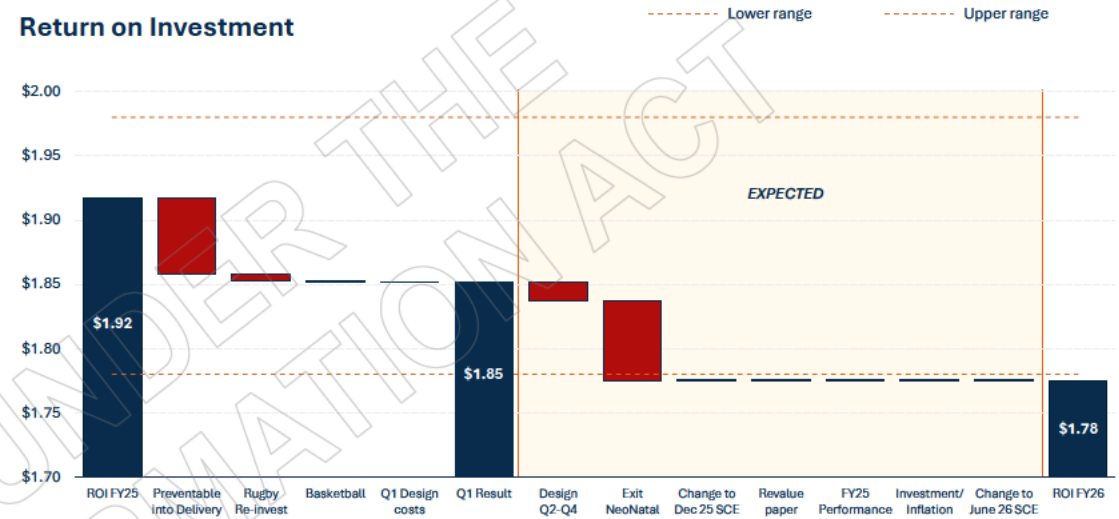
## Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.85	\$1.78 - \$1.98	G
Claims Prevented	3,906	13,990	G
Injury Prevention Total Spend (Budget)	\$17.5m	\$80m	
IP programme Spend (Budget)	\$14.5m	\$71m	

## Key points

- There were 3,906 claims prevented for in the first quarter. To achieve the lower limit of the ROI (\$1.78:\$1), 11,200 claims need to be prevented in 2025/26. The volume of claims prevented is in line with expectations, adjusting for seasonal variances. Of the 21 programmes expected to prevent claims this year, eight are at risk. These eight programmes have a combined target of 1,315 claims to prevent in 2025/26.
- DRIVE and Ride4Ever had higher than expected results to date and this offsets under performing programmes. With average claim costs rising, these programmes combined are anticipated to account for more than 50% of the 2025/26 value of prevented claims.
- The Neonatal paper will remove any future expected benefits of this programme from the ROI and is expected to be finalised in Q4.
- Based on these movements, the ROI will be at the lower end of the range (\$1.78) at year-end. This does not include any movement from the annual processes of re-valuations and Standard Case Estimate updates.

## Return on Investment



### Performance Status



On Track

### OCL Impact

Expected Net Claim Benefit

\$ **53 m**

0.5% of the estimated New Year Costs

● HIGH IMPACT

[OCL Overview →](#)

### DCE Ownership



DCE SEP  
[Out of Scope]

### Financial Impact YTD

Injury prevention costs

\$ **17.5m**

[Financial Statements →](#)

November 2025

# Performance Report

Organisational Performance Committee



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## Performance

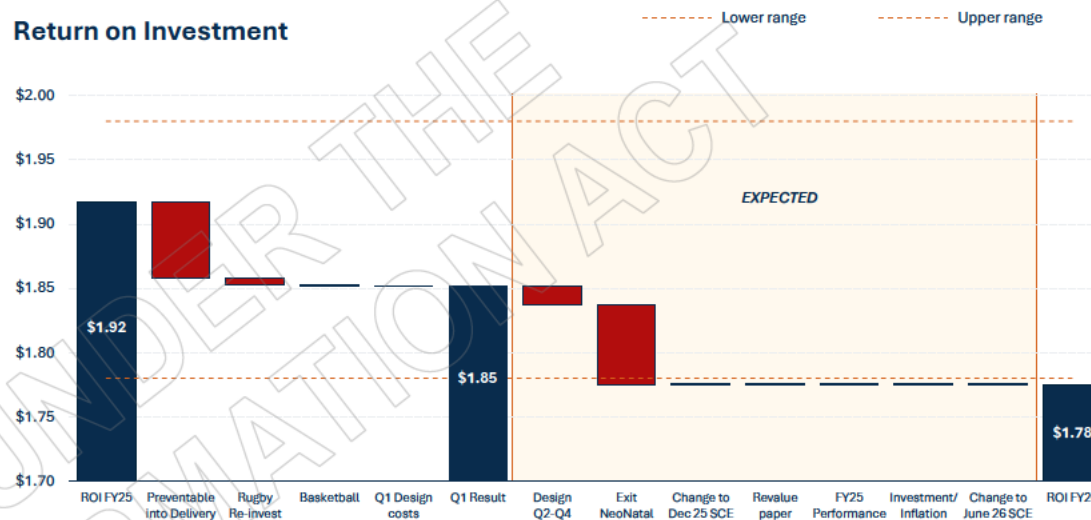
Measure	Actual	Target	Status
Return on Investment – Injury Prevention	\$1.85	\$1.78 - \$1.98	G
Claims Prevented	3,906	13,990	G
Injury Prevention Total Spend (Budget)	\$19.5m	\$60m*	
IP programme Spend (Budget)	\$14.5m	\$71m	

\*Budget reduced by \$20m to reflect ACC's reprioritisation of Prevention activity.

## Key points

- There were 3,906 claims prevented for in the first quarter. To achieve the lower limit of the ROI (\$1.78:\$1), 11,200 claims need to be prevented in 2025/26.
- The volume of claims prevented is in line with expectations, adjusting for seasonal variances. Of the 21 programmes expected to prevent claims this year, eight are at risk. These eight programmes have a combined target of 1,315 claims to prevent in 2025/26.
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- The Neonatal paper will remove any future expected benefits of this programme from the ROI and is expected to be finalised in Q4.
- Based on these movements, the ROI will be at the lower end of the range (\$1.78) at year-end. This does not include any movement from the annual processes of re-valuations and Standard Case Estimate updates.

## Return on Investment



### Performance Status



On Track

### OCL Impact

Expected Net Claim Benefit

\$ **53 m**

0.5% of the estimated New Year Costs

● HIGH IMPACT

[OCL Overview →](#)

### DCE Ownership



DCE SEP  
[Out of Scope]

### Financial Impact YTD

Injury prevention costs

\$ **19.5m**

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December 2025

# Performance Report

Organisational Performance Committee



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## Performance

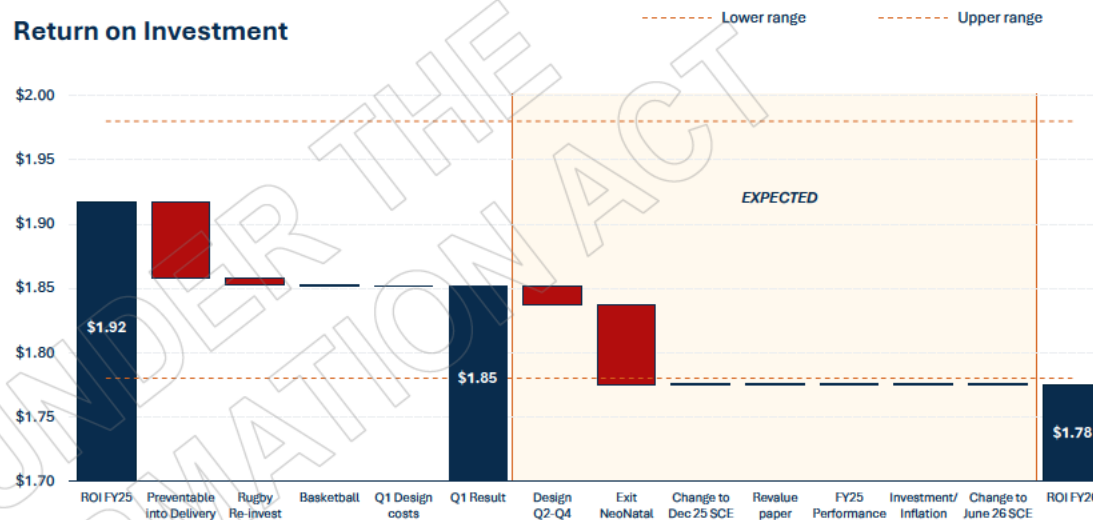
Measure	Actual	Q1 – Q2 Target	Q3 – Q4 Target	Status
Return on Investment – Injury Prevention	\$1.84	\$1.78 - \$1.98	\$1.78 - \$1.98	G
Claims Prevented	6,760	11,194	11,194	-
Injury Prevention Total Spend (Budget)	\$26.2m	\$60.3m <sup>3</sup>	\$60.3m <sup>3</sup>	
IP programme Spend (Budget)	\$21.7m	\$50.6m	\$50.6m	

<sup>3</sup>Budget reduced by \$20m to reflect ACC’s reprioritisation of Prevention activity.

## Key points

- We estimate that there were 6,760 claims prevented by the end of the second quarter. This is an increase of 3,282 claims from the quarter one result.
- The target for Injury Prevention has been adjusted from 13,990 to 11,194 following a de-prioritisation of Injury Prevention. There is a high level of confidence that this new target will be met by June 2026.
- Out of the 21 active programmes, performance remains strong across Drive, Ride4Ever, Netball, Older Adults Falls and Forestry. These five programmes are exceeding their full-year expectations and are responsible for 95% of the results at the end of the second quarter.
- There are seven programmes at risk. These programmes have a combined target of preventing 1,946 claims this year, however at the end of the second quarter they had prevented a combined total of 94.
- While claim prevention numbers are rising, based on these movements the financial return is currently projected to remain at the lower end of the range (\$1.78) by year-end.

## Return on Investment



### Performance Status



On Track

### OCL Impact

Expected Net Claim Benefit

\$ **53 m**

0.5% of the estimated New Year Costs

● HIGH IMPACT

[OCL Overview →](#)

### DCE Ownership



DCE SEP  
[Out of Scope]

### Financial Impact YTD

Injury prevention costs

\$ **26 m**

[Financial Statements →](#)

January 2026

# Performance Report

Organisational Performance Committee



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# Prevention

## Performance

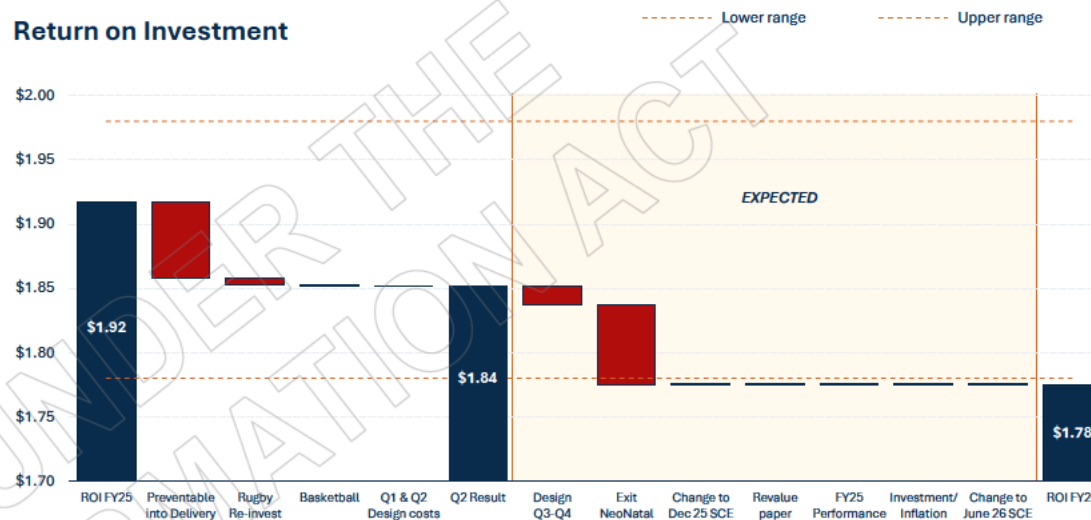
Measure	Actual	Target	Status
Return on Investment – Injury Prevention	\$1.84	\$1.78 - \$1.98	<span style="color: green;">G</span>
Claims prevented	6,760	11,194	-
Injury Prevention Total Spend (Budget)	\$30m	\$60m <sup>3</sup>	
IP programme Spend (Budget)	\$25m	\$51m	

<sup>3</sup>Budget reduced by \$20m to reflect ACC's reprioritisation of Prevention activity.

## Key points

- We estimate that there were 6,760 claims prevented by the end of the second quarter. This is an increase of 3,282 claims from the quarter one result.
- The Claims prevented target has been adjusted from 13,990 to 11,194 following a de-prioritisation of Injury Prevention. There is a high level of confidence that this new target will be met by June 2026.
- Out of the 21 active programmes, performance remains strong across Drive, Ride4Ever, Netball, Older Adults Falls and Forestry. These five programmes are exceeding their full-year expectations and are responsible for 95% of the results at the end of the second quarter.
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- While Claims prevention numbers are rising, based on these movements the financial return is currently projected to remain at the lower end of the range (\$1.78) by year-end.

## Return on Investment



### Performance Status



On Track

### OCL Impact

Expected Net Claim Benefit

\$ **53 m**

0.5% of the estimated New Year Costs

● HIGH IMPACT

[OCL Overview →](#)

### DCE Ownership



DCE SEP  
[Out of Scope]

### Financial Impact YTD

Injury prevention costs

\$ **30 m**

[Financial Statements →](#)