

Enterprise Performance Report

July 2024

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* Please note, this report was a deep dive into the Strategic Priority of Improving Rehabilitation Performance, therefore the following slides are all that was reported on IP for the month.



He Kaupare. He Manaaki.
He Whakaora.
prevention. care. recovery.

Performance Summary

Injury Prevention (IP) performance starts the year in a good position

In July, a \$10.8m re-investment into the Young Driver Programme moved the ROI up further to \$1.88. This has put us in a good position at the start of the year to meet target.

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Organisational performance

	MEASURE	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	FY TARGET	TREND	STATUS
	PREVENTION								
AM	Injury prevention: Return on Investment	\$1.75	\$1.75	\$1.75	\$1.86	\$1.88	\$1.75:\$1 to \$1.95:\$1	Improving	
OM	Workplace Portfolio (excluding WorkSafe)	\$2.11 (2,396)	-	-	\$2.11	\$2.20		Stable	
OM	Road Portfolio	\$3.08 (759)	-	-	\$3.08	\$3.37		Improving	
OM	Sport Portfolio	\$1.75 (2,963)	-	-	\$1.75	\$1.74		Stable	
OM	Falls Portfolio	\$1.24 (1,855)	-	-	\$1.24	\$1.40		Stable	
OM	Treatment Safety Portfolio	\$1.28 (134)	-	-	\$1.28	\$1.15		Stable	
OM	Community Portfolio	\$0.57 (55)	-	-	\$0.57	\$0.59		Stable	
OM	Violence Portfolio	-	-	-	-	-			
OM	WorkSafe	\$0.17 (497)	-	-	-	\$0.13		Stable	

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Enterprise Performance Report

August 2024

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Performance Summary

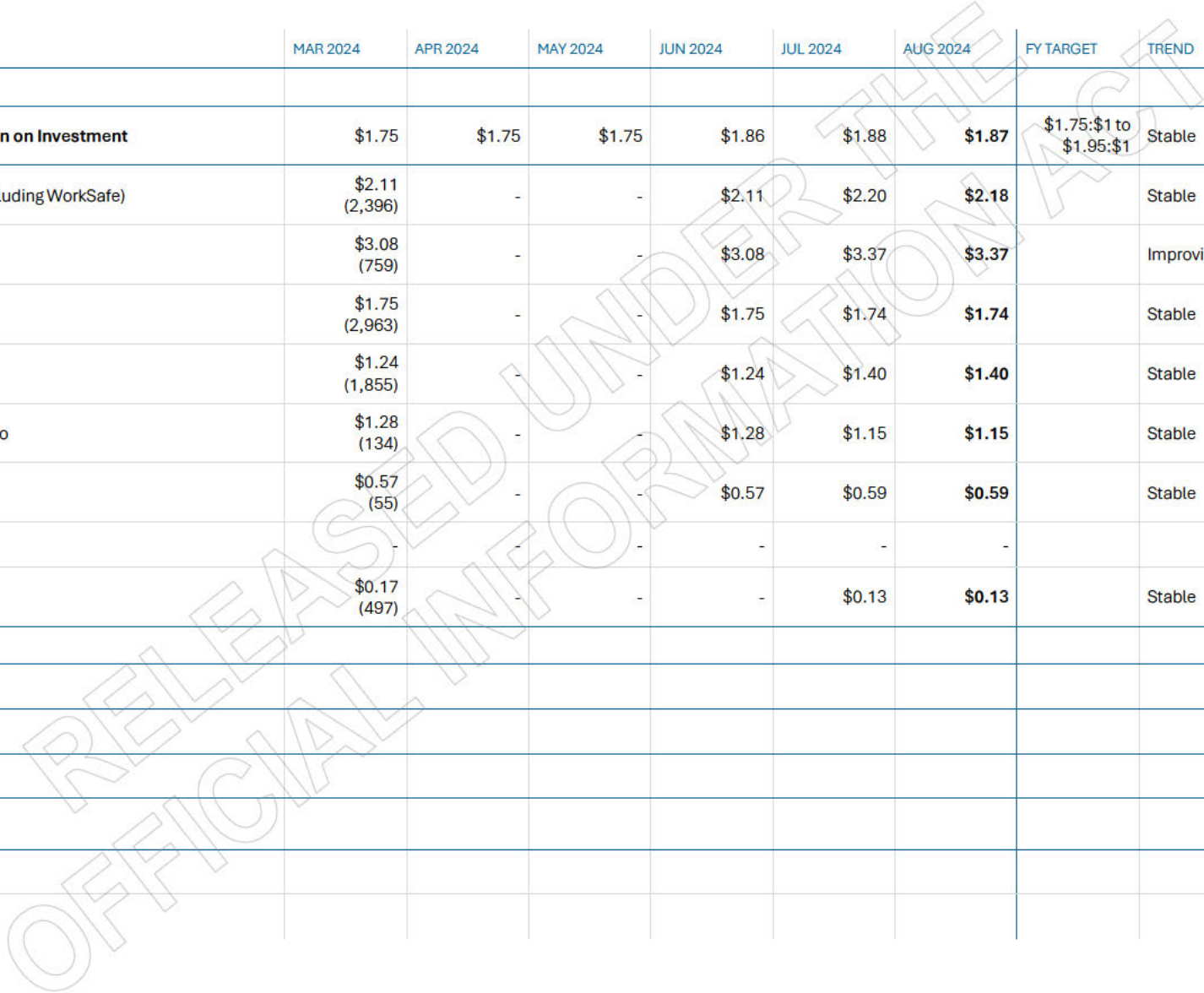
Injury Prevention (IP) performance remains well within target

The re-investment of \$10.8m into Safer Farms in August saw the ROI move down slightly to \$1.87, still well within the target range of \$1.75 to \$1.95. Early modelling has been carried out on known and expected impacts on the ROI from this re-investment, with results showing that the ROI should remain within range. At this stage there are no new pieces of work identified that will impact on the ROI.

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Organisational performance

	MEASURE	MAR 2024	APR 2024	MAY 2024	JUN 2024	JUL 2024	AUG 2024	FY TARGET	TREND	STATUS
	PREVENTION									
AM	Injury prevention: Return on Investment	\$1.75	\$1.75	\$1.75	\$1.86	\$1.88	\$1.87	\$1.75:\$1 to \$1.95:\$1	Stable	
OM	Workplace Portfolio (excluding WorkSafe)	\$2.11 (2,396)	-	-	\$2.11	\$2.20	\$2.18		Stable	
OM	Road Portfolio	\$3.08 (759)	-	-	\$3.08	\$3.37	\$3.37		Improving	
OM	Sport Portfolio	\$1.75 (2,963)	-	-	\$1.75	\$1.74	\$1.74		Stable	
OM	Falls Portfolio	\$1.24 (1,855)	-	-	\$1.24	\$1.40	\$1.40		Stable	
OM	Treatment Safety Portfolio	\$1.28 (134)	-	-	\$1.28	\$1.15	\$1.15		Stable	
OM	Community Portfolio	\$0.57 (55)	-	-	\$0.57	\$0.59	\$0.59		Stable	
OM	Violence Portfolio	-	-	-	-	-	-			
OM	WorkSafe	\$0.17 (497)	-	-	-	\$0.13	\$0.13		Stable	



Strategic Priority

Drive an injury prevention culture across Aotearoa, New Zealand

✓ This year, success will look like....

Prevention approaches are integrated into new recovery pathways and shared insights with community groups.

We have developed an injury prevention strategic plan, operating model, and performance frameworks for outcome-based contracting.

We have reviewed and validated the existing portfolio of injury prevention investments

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GOV-B46907
Drive an injury prevention culture across Aotearoa, New Zealand : Enterprise plan delivery summary

Enterprise plan delivery summary

Initiative	Sponsor	Outcome	Next Milestone	Outcome Certainty	Measures Of Success
Review prevention benefit measurement framework to support investment	[Out of Scope]	Lead indicators for a revised Injury Prevention investment portfolio (including measures for Māori and those that increase certainty of benefits) have been developed including measures for investing in the rehabilitation system to reduce re-injury	Review of measurement framework begins Q2	On Track	Service Agreement: <ul style="list-style-type: none"> Return on Investment within range (\$1.95-\$1.75)
Deliver Injury Prevention 10-year Strategic Plan	[Out of Scope]	An injury prevention strategic plan, operating model and investment and performance frameworks is developed to enable contracting for prevention outcomes	Strategy implementation plan to Board Q4	On Track	
Review existing Injury Prevention investments based on alignment to 10-year Strategic Plan	[Out of Scope]	A review of the existing portfolio has been completed and has confirmed ACC's injury prevention investments and their alignment to the 10-year Strategic Plan	Baseline review completed Q2	On Track	
Integrate prevention into care pathways	[Out of Scope]	Prevention approaches are integrated as part of new recovery pathways and services, and ACC is sharing insights with community groups to improve prevention outcomes	Decision on integrating with new recovery pathways Q2	Probable	

How are key initiatives tracking towards achieving the outcomes?

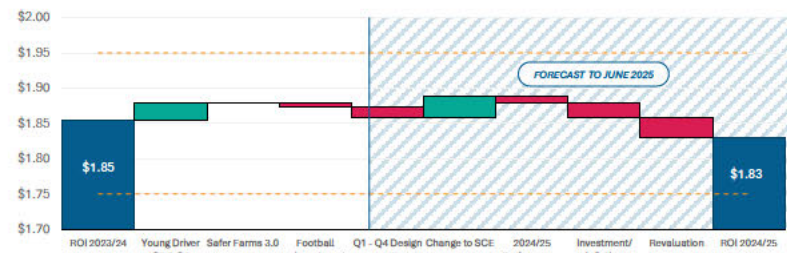
The Board has approved the new strategic direction, including a three-year delivery roadmap. A detailed implementation plan is being developed to present back to the Board in early 2025. Phase 1 of the review of existing Injury Prevention investments has been completed. Baselining of existing investments against the new strategic direction will be completed by the end of 2024 (Phase 2), which will inform advice on the investments that should continue and where ACC can divest and invest in other opportunities. Injury Prevention recently approved a one-year investment in two regional kaupapa Māori solutions (care pathways) focused on serious injury and sexual violence. This will support the design of two regional kaupapa Māori services that are scheduled to go-live mid-2025. Decisions on Injury Prevention integrating into new recovery pathways is still to be made.

Drive an injury prevention culture across Aotearoa, New Zealand: September 2024

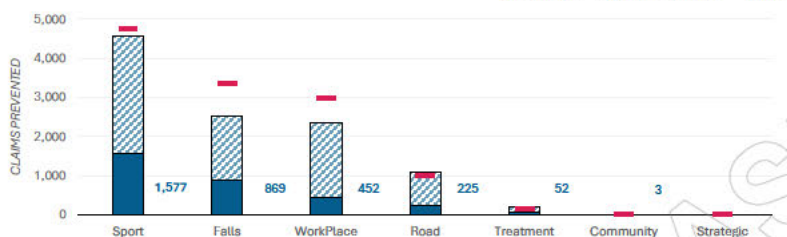
CURRENT TARGET PERFORMANCE

Long-term Status	Measure	30 September 2024 Actual	30 June 2025 Target	30 June 2028 Target	Change versus last month/Quarter
█	Injury prevention: Return on Investment	\$1.87	\$1.75-\$1.95	\$1.80-\$2.00	↑ \$0.02
█	Claims prevented (Quarterly)	3,178	12,169	33,600	↑ TBC

Injury Prevention: Return on Investment



Claims Prevented by portfolio



Cost prevented by portfolio – Full year forecast (Based on Q1 prevented claims)



SUPPORTING LEAD INDICATORS

Long-term Status	Measure	30 Sept 2024 Actual (Budget)	30 June 2025 Budget	30 June 2028 Budget	Change versus last Quarter
█	Injury Prevention Total Spend	\$18.6M (\$20.7M)	\$81.5M	\$86.0M	N/A
█	IP programme Spend	\$15.7M (\$20.7M)	\$70.3M	\$80.4M	N/A

IP Programme spend



HOW IS PERFORMANCE TRACKING?

- There were three re-investments in Q1 increasing the ROI from \$1.85 to \$1.87, within target range of \$1.75 to \$1.95. Early modelling on known and expected impacts on the ROI show that it should remain within range. A loss of \$65m in claims benefits is needed for the ROI to miss target (hypothetically this equates to no claims prevented in 2024/25). Sexual Violence Prevention, Nga Tini Whetu, and Tuarai are re-investments coming through the pipeline.
- Claims prevented are in line with expected (allowing for seasonal variances). There has been some delays in receiving data from externals which should be resolved during October. Based on Q1 the forecast of the claims prevented will be about ~12,000 claims versus the 12,169 target. This will have a small impact on the ROI, but it is still expected to still be within the target range as this stage.
- At the end of September, spend was \$2m behind budget with Programmes (controllable) spend behind by \$1.2m. Forecast Programme spend is \$63.7m (\$70.3m budget). Underspend will not materially impact the ROI or claims prevented.

WHAT ACTIONS ARE WE TAKING?

1. ACC HAS A 10-YEAR INJURY PREVENTION STRATEGIC PLAN AND AN INVESTMENT AND PERFORMANCE FRAMEWORK

Overview – ACC is developing an injury prevention strategic plan, operating model and investment and performance framework to enable contracting for prevention outcomes. Lead indicators for a revised investment portfolio (including measures for Māori and those that increase certainty of benefits) will also be developed. This includes measures for investing in the rehabilitation system to reduce re-injury. This work is dependent on the findings from the baseline review of existing investments (see below). Once the review is complete, work will begin.

KEY MILESTONES	DUE DATE	STATUS
Board approves strategic direction for Injury Prevention	Aug 2024	Completed
Board approves implementation plan for Injury Prevention	Apr 2025	On Track
Review of Injury Prevention's measurement framework begins	Dec 2024	On Track

2. ACC'S EXISTING PORTFOLIO OF INJURY PREVENTION INVESTMENTS IS REVIEWED AND CONFIRMED

Overview – ACC will review the existing Injury Prevention portfolio to confirm the investments and their alignment to the 10-year Strategic Plan.

KEY MILESTONES	DUE DATE	STATUS
A review of existing Injury Prevention investments with intended benefits is complete [Phase 1].	Sep 2024	Completed
Baselining of existing investments against the new strategic direction is complete (to inform advice on the investments that should continue and where ACC can divest [Phase 2]).	Nov 2024	On Track

3. PREVENTION APPROACHES ARE INTEGRATED AS PART OF NEW RECOVERY PATHWAYS

Overview – Prevention approaches are integrated as part of new recovery pathways and services. ACC is sharing insights with community groups to improve prevention outcomes. A review of our existing portfolio has been completed and has confirmed our injury prevention investments and their alignment to the 10-year Strategic Plan.

KEY MILESTONES	DUE DATE	STATUS
Injury Prevention funding approved (Year 1) for two regional kaupapa Māori solutions (care pathways) focused primarily on serious injury and sexual violence.	Oct 2024	Completed
First regional Kaupapa Māori service go-live.	Feb / Mar 2025	On Track
Decision on Injury Prevention investment into new recovery pathways (decision will be made post Transition and by the new Head of Injury Prevention)	TBD	TBD

WHAT ARE THE RISKS OR ISSUES?

Long-term performance is uncertain

Some programmes are performing well, but there is a reliance on these programmes to deliver benefits. Most of the investment has been committed, with most of the benefits still to be realised. Based on historical trends, there is a risk that not all the future benefits will be delivered.

Investment decisions made now may not be made in the future

Injury Prevention may make investment decisions under the existing framework that are inconsistent with a future investment framework. To mitigate this, Injury Prevention will ensure that all investment decisions are made by the Portfolio Governance Group and are informed by the new strategic direction.

Enterprise Performance Report

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Organisational performance

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PREVENTION												
AM	Injury prevention: Return on Investment	\$1.75	\$1.75	\$1.75	\$1.86	\$1.88	\$1.87	\$1.87	\$1.87	\$1.75:\$1 to \$1.95:\$1	Stable	
OM	Workplace Portfolio (excluding WorkSafe)	\$2.11 (2,396)	-	-	\$2.11	\$2.20	\$2.18	\$2.18	\$2.18	\$2.18	Stable	
OM	Road Portfolio	\$3.08 (759)	-	-	\$3.08	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	Improving	
OM	Sport Portfolio	\$1.75 (2,963)	-	-	\$1.75	\$1.74	\$1.74	\$1.74	\$1.74	\$1.71	Stable	
OM	Falls Portfolio	\$1.24 (1,855)	-	-	\$1.24	\$1.40	\$1.40	\$1.40	\$1.40	\$1.40	Stable	
OM	Treatment Safety Portfolio	\$1.28 (134)	-	-	\$1.28	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	Stable	
OM	Community Portfolio	\$0.57 (55)	-	-	\$0.57	\$0.59	\$0.59	\$0.59	\$0.59	\$0.58	Stable	
OM	Violence Portfolio	-	-	-	-	-	-	-	-	-		
OM	WorkSafe	\$0.17 (497)	-	-	-	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	Stable	

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Enterprise Performance Report

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Performance Summary

Injury Prevention (IP) performance remains well within target

The return on investment for injury prevention remains on track to meet the year-end target. Reinvestments in three programmes are currently in the pipeline and the development of the new investment framework is underway and expected to be completed in Quarter 3.

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Strategic Priority

Drive an injury prevention culture across Aotearoa, New Zealand

✓ This year, success will look like....

Prevention approaches are integrated into new recovery pathways and shared insights with community groups.

We have developed an injury prevention strategic plan, operating model, and performance frameworks for outcome-based contracting.

We have reviewed and validated the existing portfolio of injury prevention investments

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Key to tables

Long term Status

	On track
	Probable
	Feasible
	In Doubt
	Unachievable

Trend

	Sustained improving trend evident
	Performance is stable
	Performance is deteriorating

Initiative	Sponsor	Outcome	Next Milestone	Outcome Certainty	Measures Of Success
Review prevention benefit measurement framework to support investment	[Out of Scope]	Lead indicators for a revised Injury Prevention investment portfolio (including measures for Māori and those that increase certainty of benefits) have been developed including measures for investing in the rehabilitation system to reduce re-injury	Review completed June 2025	On Track	Service Agreement: <ul style="list-style-type: none"> Return on Investment within range (\$1.95-\$1.75)
Deliver Injury Prevention 10-year Strategic Plan	[Out of Scope]	An injury prevention strategic plan, operating model and investment and performance frameworks is developed to enable contracting for prevention outcomes	Draft strategy implementation plan to Board in Q3	On Track	
Review existing Injury Prevention investments based on alignment to 10-year Strategic Plan	[Out of Scope]	A review of the existing portfolio has been completed and has confirmed ACC's injury prevention investments and their alignment to the 10-year Strategic Plan	Advice to inform future investments completed July 2025	On Track	
Integrate prevention into care pathways	[Out of Scope]	Prevention approaches are integrated as part of new recovery pathways and services, and ACC is sharing insights with community groups to improve prevention outcomes	TBD	Probable	

How are key initiatives tracking towards achieving the outcomes?

- **Review benefit measurement framework** – Work has continued on the measurement and benefits approach review (including establishing a working group and commissioning a literature review of external approaches). The measurement and benefits review is scheduled to be completed by the end of June 2025 and links to the final stages of the baseline review. Options for the degree of change will be discussed with the Executive and Board.
- **Deliver Injury Prevention 10-year Strategic Plan** – A draft strategy implementation plan to support the Injury Prevention Strategy is being developed. This plan will be presented to the Board in Q3.
- **Review existing Injury Prevention investments** – Baseline of existing investments against the new strategic direction is complete. Phase 2 to inform advice on the investments that should continue and where ACC can divest will be completed by July 2025.
- **Integrate prevention into care pathways** – ACC is sharing insights with community groups to improve prevention outcomes, and we are waiting the production of the care pathways roadmap to determine potential Injury Prevention investment.

Long-term Status	Measure	31 December 2024 Actual	30 June 2025 Target	30 June 2028 Target	Change versus last month/Quarter
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■	Injury prevention: Return on Investment	\$1.87	\$1.75-\$1.95	\$1.80-\$2.00	→ \$0.00
■	Claims prevented (Quarterly)	4,741	12,169	33,600	↑ 3,178

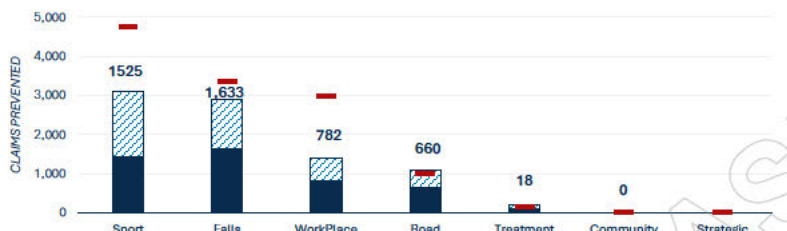
Injury Prevention: Return on Investment

--- Lower range --- Upper range



Claims Prevented by portfolio

■ YTD 2024/25 □ Forecast 2024/25 - Target



Cost prevented by portfolio – Full year forecast

(Based on YTD prevented claims)



SUPPORTING LEAD INDICATORS

Long-term Status	Measure	31 December 2024 Actual (Budget)	30 June 2025 Budget	30 June 2028 Budget	Change versus last Quarter
■	Injury Prevention Total Spend	\$36.5M (\$40.8M)	\$81.5M	\$86.0M	\$17.7M (\$20.1M)
■	IP programme Spend	\$31.3M (\$34.9M)	\$70.3M	\$80.4M	\$15.6M (\$17.7M)

IP Programme spend

■ Actual - Budget



- There were no new investments or re-investments in Q2 leaving the ROI at \$1.87, within the target range of \$1.75 to \$1.95. Early modeling on known and expected impacts on the ROI for the rest of FY25, indicates that it should remain within range at this stage.
- Claims prevented are behind internal target. Based on Q2 the forecast of the claims prevented will be under 10,000 claims versus the 12,169 target. However because the road portfolio is saving more claims (and more expensive claims), it is offsetting the other areas. Fewer claims saved will have a small impact on the ROI.
- At the end of December, spend was \$4.5m behind budget with Programme (arguably controllable) spend behind by \$3.6m. Forecast Programme spend is \$66.9m (\$70.3m budget). Underspend will not materially impact the ROI or claims prevented as the underspends were not generating claims benefit. The budget was set before the new strategy was developed leading to a mis-match

WHAT ACTIONS ARE WE TAKING?

1. ACC HAS A 10-YEAR INJURY PREVENTION STRATEGIC PLAN AND AN INVESTMENT AND PERFORMANCE FRAMEWORK

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KEY MILESTONES	DUE DATE	STATUS
Board approves strategic direction for Injury Prevention	August 2024	Completed
Board approves draft strategy implementation plan for Injury Prevention	March 2025	On Track
Review of Injury Prevention's measurement framework begins	December 2024	Completed
Review of Injury Prevention's measurement framework completed	June 2025	On Track

2. ACC'S EXISTING PORTFOLIO OF INJURY PREVENTION INVESTMENTS IS REVIEWED AND CONFIRMED

Overview – ACC will review the existing Injury Prevention portfolio to confirm the investments and their alignment to the 10-year Strategic Plan.

KEY MILESTONES	DUE DATE	STATUS
A review of existing Injury Prevention investments with intended benefits is complete (Phase 1).	September 2024	Completed
Complete Phase 2 to inform advice on the investments that should continue and where ACC can divest will be completed by July 2025	July 2025	On Track

3. PREVENTION APPROACHES ARE INTEGRATED AS PART OF NEW RECOVERY PATHWAYS

Overview – Prevention approaches are integrated as part of new recovery pathways and services. ACC is already sharing insights with community groups to improve prevention outcomes.

KEY MILESTONES	DUE DATE	STATUS
Decision on Injury Prevention investment will be made once the care pathways roadmap is completed	TBD	TBD

WHAT ARE THE RISKS OR ISSUES?

Long-term performance is uncertain

Some programmes are performing well, but there is a reliance on these programmes to deliver benefits. Most of the investment has been committed, with most of the benefits still to be realised. Based on historical trends, there is a risk that not all the future benefits will be delivered.

Investment decisions made now may not be made in the future

Injury Prevention may make investment decisions under the existing framework that are inconsistent with a future investment framework. To mitigate this, Injury Prevention will ensure that all investment decisions are made by the Portfolio Governance Group and are informed by the new strategic direction.

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Performance Summary

Injury Prevention (IP) performance remains on track

Our return on investment for injury prevention also remains on track, but a decreasing trend. There are several initiatives progressing through our pipeline that are expected to have positive impacts in future periods.

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Organisational performance

	MEASURE	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	JAN 2025	FY TARGET	TREND	STATUS	
PREVENTION													
AM	Injury prevention: Return on Investment	\$1.86	\$1.88	\$1.87	\$1.87	\$1.87	\$1.87	\$1.87	\$1.87	\$1.87	\$1.75-\$1 to \$1.95-\$1	Stable	G
OM	Workplace Portfolio (excluding WorkSafe)	\$2.11	\$2.20	\$2.18	\$2.18	\$2.18	\$2.18	\$2.18	\$2.18	\$2.18		Stable	
OM	Road Portfolio	\$3.08	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37		Stable	
OM	Sport Portfolio	\$1.75	\$1.74	\$1.74	\$1.74	\$1.71	\$1.71	\$1.71	\$1.71	\$1.71		Stable	
OM	Falls Portfolio	\$1.24	\$1.40	\$1.40	\$1.40	\$1.40	\$1.40	\$1.40	\$1.40	\$1.40		Stable	
OM	Treatment Safety Portfolio	\$1.28	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15	\$1.15		Stable	
OM	Community Portfolio	\$0.57	\$0.59	\$0.59	\$0.59	\$0.58	\$0.58	\$0.58	\$0.58	\$0.58		Stable	
OM	Violence Portfolio	-	-	-	-	-	-	-	-	-			
OM	WorkSafe	-	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13		Stable	

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2024/25

Executive Performance Report

February 2025

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Prevention. Care. Recovery.

Prevention

Performance Status



OCL Impact

Expected Net Claim Benefit



DCE Ownership



Financial Impact

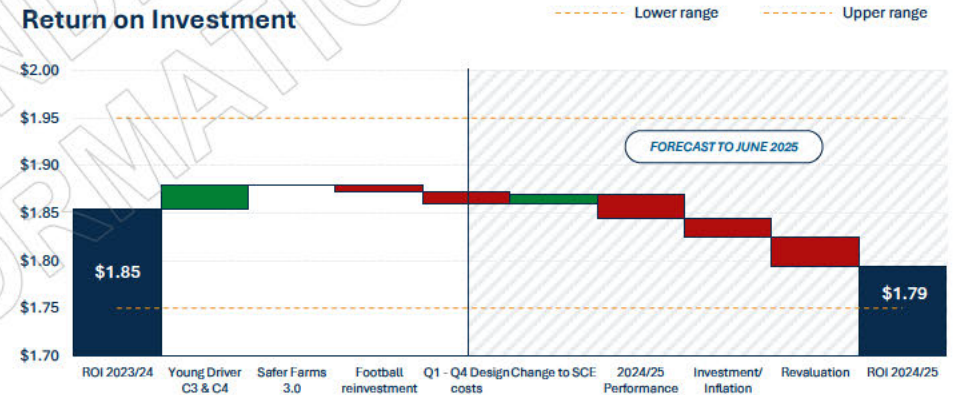
Injury Prevention Costs



Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.87	\$1.75 - \$1.95	G
Claims Prevented	4,741	12,169	A
Injury Prevention Total Spend (Budget)	\$41.9M <i>(\$50.1M)</i>	\$81.5M	A
IP programme Spend (Budget)	\$35.5M <i>(\$42.6M)</i>	\$70.3M	A

Return on Investment



Key points

- Our return on investment for injury prevention remains on track, but is decreasing.
- Some areas of Injury prevention spend is falling behind. The impact of this on the ROI is minimal.
- Claims prevented are behind internal target and is forecast to be under 10,000 claims versus the 12,169 target. This has an impact on the ROI of ~1.5 cents.
- We are currently completing the annual assessment and revaluation of future claims saving from each injury prevention programme ahead of year-end.

Cost prevented by portfolio – Full year forecast

(Based on YTD prevented claims)



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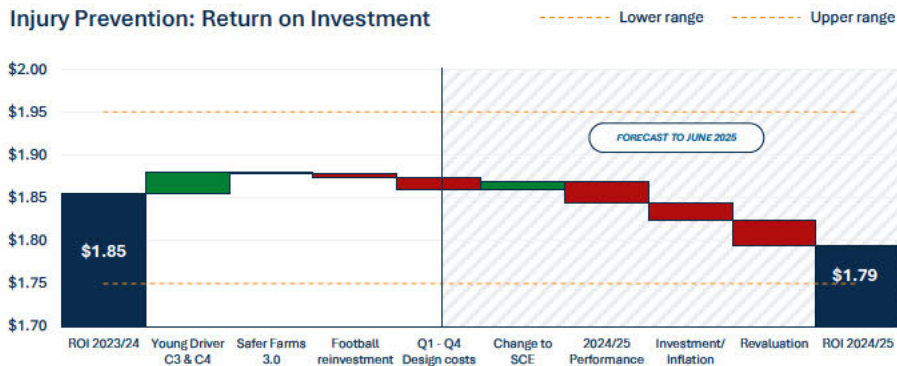
Organisational performance

	MEASURE	JUN 2024	JUL 2024	AUG 2024	SEP 2024	OCT 2024	NOV 2024	DEC 2024	JAN 2025	FEB 2025	MAR 2025	FY TARGET	TREND	STATUS
PREVENTION														
AM	Injury prevention: Return on Investment	\$1.86	\$1.88	\$1.87	\$1.87	\$1.87	\$1.87	\$1.87	\$1.87	\$1.87	\$1.86	\$1.75:\$1 to \$1.95:\$1	Stable	C
OM	Workplace Portfolio (excluding WorkSafe)	\$2.11	\$2.20	\$2.18	\$2.18	\$2.18	\$2.18	\$2.18	\$2.18	\$2.13	\$2.13		Stable	
OM	Road Portfolio	\$3.08	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37	\$3.37		Stable	
OM	Sport Portfolio	\$1.75	\$1.74	\$1.74	\$1.74	\$1.71	\$1.71	\$1.71	\$1.71	\$1.71	\$1.71		Stable	
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OM	Community Portfolio	\$0.57	\$0.59	\$0.59	\$0.59	\$0.58	\$0.58	\$0.58	\$0.58	\$0.58	\$0.58		Stable	
OM	Violence Portfolio	-	-	-	-	-	-	-	-	-	-			
OM	WorkSafe	-	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13	\$0.13		Stable	

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Organisational performance

Injury Prevention: Return on Investment



Return on Investment

There were no new investments or re-investments in Q3 2024/25, but Design costs came through as normal slightly decreasing the ROI to \$1.86, within target range of \$1.75 to \$1.95. The annual revaluation is underway and will make a material impact on the ROI. While it will be within range it will be at the lower end of the range.

Injury prevention total and programme spend

At the end of March, spend was \$11.2M behind budget with Programme (arguably controllable) spend behind by \$10.2M. Forecast Programme spend is \$58.2m (\$70.3m budget). Underspend will not materially impact the ROI or claims prevented as the underspends were not generating claims benefit. The budget was set before the new strategy was developed, leading to a mis-match.

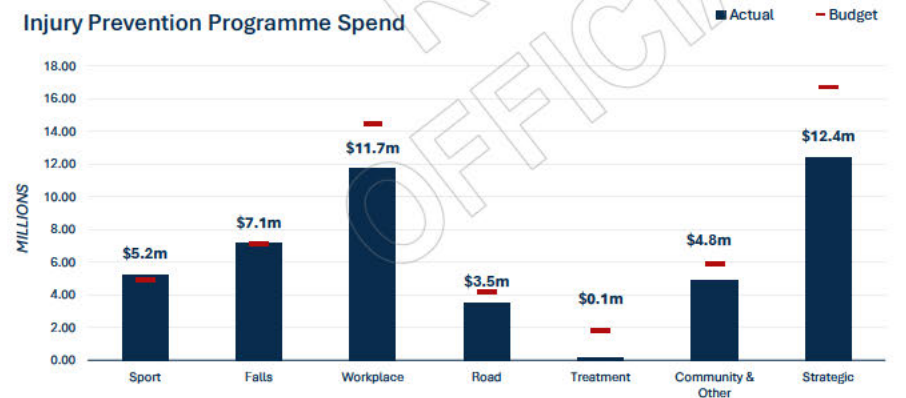
Claims prevented

Claims prevented are behind the internal target. Based on Q3, the forecast of the claims prevented will be under 10,000 claims versus the 12,169 target. However, because the road portfolio is saving more claims (and more expensive claims), it is offsetting the other areas. Fewer claims saved will have a small impact on the ROI.

Claims Prevented by portfolio



Injury Prevention Programme Spend



2024/25

Executive Performance Report

April 2025

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Prevention

Performance Status



OCL Impact

Expected Net Claim Benefit

\$ 40 m ● High Impact
0.5% of the estimated New Year Costs

[OCL Overview →](#)

DCE Ownership

AM *DCE SEP*
Andrew Milne

Financial Impact YTD

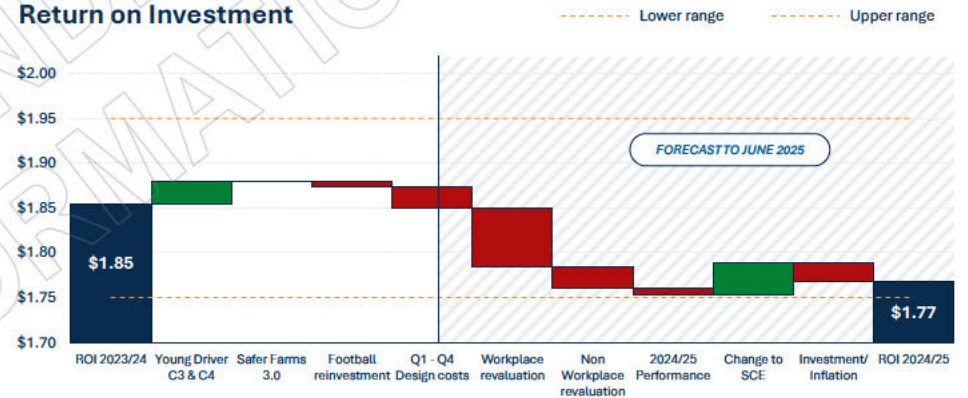
Injury Prevention Costs
\$ 56 m

[Financial Statements →](#)

Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.86	\$1.75 - \$1.95	G
Claims Prevented	6,911	12,169	R
Injury Prevention Total Spend (Budget)	\$56M <i>(\$68M)</i>	\$85M	
IP programme Spend (Budget)	\$48M <i>(\$58M)</i>	\$70M	

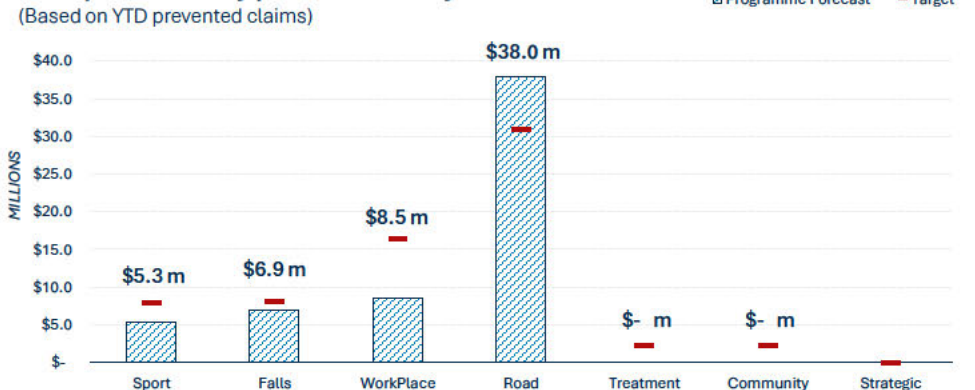
Return on Investment



Key points

- Our return on investment for injury prevention is decreasing as design costs are included in the calculation. There were no new (re)investments this month.
- The annual assessment and revaluation of future claims saving from each injury prevention programme has been considered by the Primary Prevention Governance Group. The reduction in expected benefits from workplace programmes will reduce the ROI by 6.5 cents and non-workplace programmes by 2.5 cents. The year-end ROI is now expected to be \$1.77:\$1, just above the lower end of the target range.
- Claims prevented are behind the internal target and are forecast to be under 10,000 claims versus the 12,169 target. The Road portfolio is saving more claims (and more expensive claims), offsetting other areas. Fewer claims saved will have a small impact on the ROI.
- Injury prevention is under budget, but this will not materially impact the return on investment.

Cost prevented by portfolio – Full year forecast



2024/25

Executive Performance Report

May 2025

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Performance Status



OCL Impact

Expected Net Claim Benefit

\$ 40 m ● High Impact
0.5% of the estimated New Year Costs
[OCL Overview →](#)

DCE Ownership



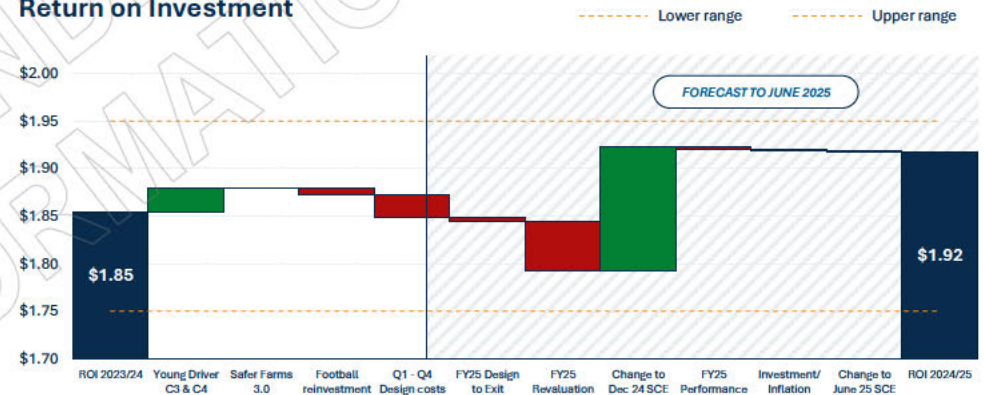
Financial Impact YTD

Injury Prevention Costs
\$ 59 m
[Financial Statements →](#)

Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.87	\$1.75 - \$1.95	G
Claims Prevented	6,911	12,169	R
Injury Prevention Total Spend (Budget)	\$59M <small>(\$68M)</small>	\$85M	
IP programme Spend (Budget)	\$50.2M <small>(\$58M)</small>	\$70M	

Return on Investment

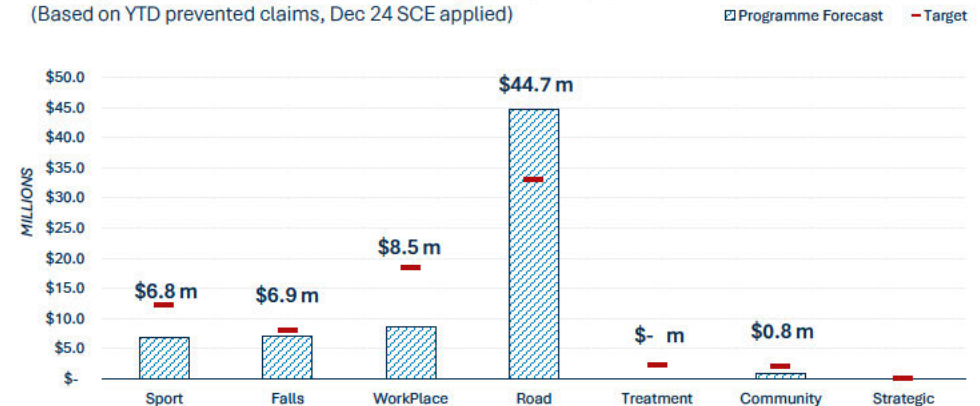


Key points

- The ROI is now expected to be \$1.92:\$1. A number of factors will be finalised in June 2025 that impact this result.
- The annual assessment and revaluation of future claims saving from each injury prevention programme is expected to reduce the ROI by 5 cents.
- The current ROI calculation is using the December 2024 Statistical Case Estimate (SCE) to set the average cost of a claim. This has a 12.9 cent positive impact on the ROI. For year-end the June 2025 SCE will be used. This is expected to have a less positive impact on the ROI than the December 2024 SCE.
- In June the ROI will also be adjusted for claims saved and investment/inflation adjustment.
- Claims prevented is forecast to increase to ~10,000 (currently 6,911) and is behind the internal target of 12,169. The Road portfolio is saving more claims (and more expensive claims), offsetting other areas. Fewer claims, due to Road outperforming, have a minimal ROI impact.

Cost prevented by portfolio – Full year forecast

(Based on YTD prevented claims, Dec 24 SCE applied)



2024/25

Executive Performance Report

June 2025

Note: This document contains ACC's provisional year-end results. The numbers in this document are provisional, subject to finalisation of claims liability valuation, non-listed investment valuations and external audit.



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Prevention

Performance Status



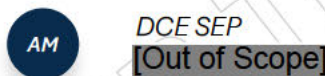
OCL Impact

Expected Net Claim Benefit

\$ 40 m ● High Impact
0.5% of the estimated New Year Costs

[OCL Overview →](#)

DCE Ownership



Financial Impact YTD

Injury Prevention Costs

\$ 68 m

[Financial Statements →](#)

Performance

Measure	Actual	Target	Status
Injury Prevention: Return on Investment	\$1.91	\$1.75 - \$1.95	G
Claims Prevented	9,534	12,089	R
Injury Prevention Total Spend (Budget)	\$68m	\$85m	
IP programme Spend (Budget)	\$57m	\$70m	

Return on Investment



Key points

- There were 9,534 claims prevented this year, behind our expectations of 12,089 claims. The programmes that reduced more claims than expected were generally also the programmes where claims are higher cost, e.g. road programmes.
- The Forestry programme is a small, long-standing programme that saved ~350 claims this year, compared to the expected ~100. Both NetballSmart and Older adult falls saved a notable ~3,200 claims each compared to the targets of ~2,700 and ~2,200 respectively.
- Road programmes, RideForever and DRIVE, achieved ~\$52m of claims savings from higher-than-expected volumes of people access the training, while maintaining programme efficacy.
- The annual revaluation of Injury prevention programmes based on performance reduced the return on investment result. Specifically, there was a 5 cent reduction to the return on investment from the Workplace Grants programme. The Nymbi app aimed at reducing older adult falls was also devalued as it was not reaching the target group.

Cost prevented by portfolio – Full year

