



**National Headquarters**  
Fire and Emergency New Zealand  
National Headquarters  
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Wellington 6011  
  
Phone +64 4 496 3600

2 April 2026

Ref: 21116

Mark Grayson  
[fyi-request-33514-c889e328@requests.fyi.org.nz](mailto:fyi-request-33514-c889e328@requests.fyi.org.nz)

Tēnā koe Mark

We refer to your request of 10 March 2026 to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- 1. As of 16 January 2026, the total expenditure Fire and Emergency has paid in regard to the paid public information campaign about the New Zealand Professional Firefighters' Union (NZPFU) industrial action is \$868,639.72. Please provide a weekly breakdown of this figure.*
- 2. Please provide the current salary of a Firefighter.*
- 3. Please provide the current salary of the Chief Executive Officer.*
- 4. Please provide all phone messages (such as SMS, Messenger or Whatsapp) and emails between 01 October 2025 and 11 March 2026, relating to the industrial action, strikes, incidents during the strikes, or mention "NZPFU" or "Union", to or from the following persons:  
Chief Executive Officer Kerry Gregory  
Deputy National Commander Megan Stiffler  
National Manager Communications Engagement  
Minister Brooke van Velden*
- 5. Please provide all phone messages (such as SMS, Messenger or Whatsapp) and emails relating to the pay deductions for NZPFU members who are striking, between the aforementioned persons. This should include any attachments. This should be between 01 January 2026 and 11 March 2026.*
- 6. Please provide a total number on how many text messages were sent to employees personal cell phones by FENZ, advising them to read their emails or the portal story, on 09 March 2026.*

7. *Please provide the total cost of sending these texts*
8. *Do FENZ employees use their personal phones for work-related purposes?*
9. *Please provide a total number on how many emails were received by "NHQ HR" relating to the release of this notice to FENZ employees, specifically between 09 March 2026 and 11 March 2026.*
10. *Following the withdrawal of strike action by the NZPFU, has FENZ issued any updated statements, amendments, withdrawal or apologies to their employees? If no, does FENZ intend on issuing something to their employees?*
11. *What immediate action did FENZ take following the withdrawal of strike action?*
12. *Do the FENZ values apply to all employees, including the Executive Leadership Team?*

This letter is to advise that Fire and Emergency needs to extend the timeframe of our response to your request by 20 working days, under section 15A(1)(a) of the OIA, as the request is for a large quantity of official information and meeting the original time limit would unreasonably interfere with our operations.

For this reason, you can expect to receive our response no later than 8 May 2026. We will endeavour to respond sooner than this date if possible. If you no longer require this information, please let us know.

You have the right to request an investigation and review of Fire and Emergency's decision to extend the timeframe by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā



Aidan Saunders  
Manager, Information Requests

