

20 November 2015

Ms Lee M

Via email to: [fyi-request-3314-bda8aa39@requests.fyi.org.nz](mailto:fyi-request-3314-bda8aa39@requests.fyi.org.nz)

Dear Lee M

### Official Information Act Request

Thank you for your two email of 3 November 2015 requesting the following information:

*You have asked ten questions about the AC Act and the regulations, policies, procedures and/or guidelines provided for the ACC putting claimants on a so called "communication plan".*

*You have also asked a further nine questions about ACC's appointment and use of Lawyers at review hearings.*

ACC is working on your request and will be in touch with you as soon as possible, and certainly by 4 December 2015.

If you have any questions I will be happy to work with you to resolve these. I can be contacted via email at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

Yours sincerely



**Government Services**