



9(2)(a)

4 September 2024

Dear 9(2)(a)

Appointment to Te Maioha o Parekarangi Grievance Panel

I am very pleased to advise you of your appointment to Te Maioha o Parekarangi Grievance Panel based in Rotorua. Your appointment is for an open-ended term of office with your tenure to be reviewed after your first three years, then two-yearly thereafter.

Grievance panel members play an essential role in addressing concerns raised by children and young people in residences, and as such, I take your appointment seriously. I have high expectations of all panel members that includes regular engagement with the children and young people and the delivery of high-quality quarterly reporting. Panel members also help Oranga Tamariki ensure that it meets its statutory obligations under the Oranga Tamariki (Residential Care) Regulations 1996. More information about the role will be shared with you as part of your induction.

The National Grievance Panel Coordinator will be in contact with you and send you a copy of the terms and conditions of your appointment plus other essential documents you need to complete and return to them to formally acknowledge your appointment to this panel. They will also arrange a full induction to the role and will connect you with the Residence Manager at Te Maioha o Parekarangi residence who will arrange for your induction to the residence.

Thank you for agreeing to undertake this important role to ensure children and young people in our care have their grievances heard and considered independently.

Warm regards

A handwritten signature in black ink, appearing to read 'K. Chhour'.

Hon Karen Chhour
Minister for Children