

## Information Requests

---

**From:** Information Requests  
**Sent:** Tuesday, 20 May 2025 2:52 pm  
**To:** Data  
**Subject:** RE: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Isabella,

Unfortunately, I cant at this stage as it is already overdue. I can send the requester an update email and advise there will be a delay as we are awaiting some information from you. I will email this today.

Nga mihi,

E.Tou ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

**From:** Data <Data@police.govt.nz>  
**Sent:** Tuesday, May 20, 2025 2:50 PM  
**To:** Information Requests <InformationRequests@police.govt.nz>  
**Subject:** RE: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Elena

If possible can you still apply for an extension due to you consulting with us for data.

Ngā mihi,

Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police  
E Isabella.Davis@police.govt.nz

-----Original Message-----

From: Information Requests <InformationRequxxxx@xxxxxx.xxxx.nz>  
Sent: Tuesday, May 20, 2025 2:48 PM  
To: Data <xxxx@xxxxxx.xxxt.nz>  
Subject: RE: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Isabella,

Was due today, which I was assigned a couple days ago. Have got a few requests to get through myself which have taken up my time before I got to this one.

Appreciate the help!

Nga mihi,

E.Tou ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Data <xxxx@xxxxxx.xxxx.xx>  
Sent: Tuesday, May 20, 2025 2:40 PM  
To: Information Requests <InformationRequests@police.govt.nz>  
Cc: CINCO, Justo (Obert) <Justo.Cinco@police.govt.nz>; ANTONY, Linto <Linto.Antony@police.govt.nz>  
Subject: RE: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Elena

We should be able to answer most of this just need to look into • If the officer was a Oxford officer or from another area.

When is this due ?

Ngā mihi,

Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police  
E xxxxxxxx.xxxxx@xxxxxx.xxxx.xx

-----Original Message-----

From: Information Requests <InformationRequxxxx@xxxxxx.xxxx.nz>  
Sent: Tuesday, May 20, 2025 1:40 PM  
To: Data <xxxx@xxxxxx.xxt.nz>  
Subject: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
Importance: High

Hi DATA,

We have this request received below. Is this something you can provide? Or would you know where this information can be obtained from?

Nga mihi,

Elena Tou ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Harwood Wilson <fyi-request-308xxxxxxxxxx@xxxxxxxx.xxx.xxx.xx>  
Sent: Monday, April 21, 2025 11:49 PM  
To: Ministerial Services <Minisxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx>  
Subject: IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically I require the following:

- Number of calls for response
- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area

Yours faithfully,

Harwood Wilson

-----

This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:  
fyi-request-30800-0541505e@requests.fyi.org.nz

Is xxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxx the wrong address for Official Information requests to New Zealand Police? If so, please contact us using this form:

[https://fyi.org.nz/change\\_request/new?body=new\\_zealand\\_police](https://fyi.org.nz/change_request/new?body=new_zealand_police)

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

-----

## Information Requests

---

**From:** Information Requests  
**Sent:** Wednesday, 9 July 2025 1:21 pm  
**To:** 'Harwood Wilson'  
**Subject:** Update | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Kia ora Harwood,

Thank you for your email.

We apologise for the delay in responding to your request, Police are currently managing a large number of information requests.

We are waiting to receive some data in relation to your request.

We will respond as soon as we can.

Kind regards,

Elena ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Harwood Wilson <fyi-request-308xxxxxxxxxx@xxxxxxxx.xxx.xxx.xx>  
Sent: Wednesday, July 2, 2025 9:17 PM  
To: Information Requests <InformationRequests@police.govt.nz>  
Subject: [EXTERNAL] Re: Follow up | Reference IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear Information Requests,

Do you have an updated ETA?

Response was due by 20 May, and no extension has been provided.

Yours sincerely,

Harwood Wilson

-----Original Message-----

Tēnā koe Harwood,

I can confirm that your request has now been assigned to an Analyst for processing and is currently being worked on.

The Analyst will provide a response to you as soon as possible.

Please note that Police are currently managing a large number of information requests, including urgent requests.

Thank you for your patience.

Kind regards,

Moyrah MAHCZ2  
Information Requests Analyst  
Information Requests | Service Group

P 105  
E [email address]

-----  
Please use this email address for all replies to this request:  
fyi-request-30800-0541505e@requests.fyi.org.nz

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:  
<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

## Information Requests

---

**From:** Data  
**Sent:** Monday, 28 July 2025 10:06 am  
**To:** Information Requests  
**Cc:** ANTONY, Linto  
**Subject:** RE: 13. 24-07-2025 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
**Attachments:** 20250707 Callouts to Oxford police area V2.docx

Hi Elena

Please see attached.

Ngā mihi,

Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police  
E xxxxxxxx.xxxxx@xxxxxx.xxxx.xx

-----Original Message-----

From: Information Requests <InformationRequxxxx@xxxxxx.xxxx.nz>  
Sent: Thursday, July 24, 2025 11:23 AM  
To: Data <xxxx@xxxxxx.xxt.nz>  
Subject: 13. 24-07-2025 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
Importance: High

Hi DATA,

Checking in again for this one?

Thanks,  
Elena ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Information Requests  
Sent: Thursday, July 17, 2025 9:21 AM  
To: Data <xxxx@xxxxxx.xxt.nz>  
Subject: 12. 2025-07-17 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
Importance: High

Hi Isabella,

I am just following up on the below request, any chance this has been peer reviewed as of yet?

Kind regards,  
Elena ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Data <xxxx@xxxxxx.xxxx.xx>  
Sent: Wednesday, July 9, 2025 12:42 PM  
To: Information Requests <InformationRequests@police.govt.nz>  
Cc: ANTONY, Linto <Linto.Antony@police.govt.nz>  
Subject: RE: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Elena

This has been sent for peer review and I hope to have this with you soon.

Ngā mihi,

Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police  
E xxxxxxxx.xxxxx@xxxxxx.xxxx.xx

-----Original Message-----

From: Information Requests <InformationRequxxxx@xxxxxx.xxxx.nz>  
Sent: Wednesday, July 9, 2025 12:39 PM  
To: Data <xxxx@xxxxxx.xxxt.nz>  
Subject: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
Importance: High

Hi Data,

Just following up on this request again. The requester "Harwood Wilson" is now following up.

Could I get a timeframe or a response as to what's happening with this one please?

Kind regards,  
Elena ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Information Requests

Sent: Monday, June 30, 2025 9:22 AM

To: Data <xxxx@xxxxxx.xxxt.nz>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up again on this one, any chance I will receive a response for this one soon?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E InformationRequests@police.govt.nz

-----Original Message-----

From: Information Requests

Sent: Thursday, June 12, 2025 4:20 PM

To: Data <xxxx@xxxxxx.xxxt.nz>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team,

Again just chasing up on this one?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E InformationRequests@police.govt.nz

-----Original Message-----

From: Information Requests

Sent: Wednesday, June 4, 2025 11:59 AM

To: Data <xxxx@xxxxxx.xxxt.nz>

Subject: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up on this one.

E. Tou ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Information Requests  
Sent: Tuesday, May 20, 2025 1:39 PM  
To: Data <xxxx@xxxxxx.xxxt.nz>  
Subject: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
Importance: High

Hi DATA,

We have this request received below. Is this something you can provide? Or would you know where this information can be obtained from?

Nga mihi,

Elena Tou ETD108  
Analyst  
Information Requests | Service Group

P 105  
E InformationRequests@police.govt.nz

-----Original Message-----

From: Harwood Wilson <fyi-request-308xxxxxxxxxxxx@xxxxxxxx.xxx.xxx.xx>  
Sent: Monday, April 21, 2025 11:49 PM  
To: Ministerial Services <Minisxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx>  
Subject: IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically I require the following:

- Number of calls for response
- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area

Yours faithfully,

Harwood Wilson

---

This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:

[fyi-request-30800-0541505e@requests.fyi.org.nz](mailto:fyi-request-30800-0541505e@requests.fyi.org.nz)

Is xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx the wrong address for Official Information requests to New Zealand Police? If so, please contact us using this form:

[https://fyi.org.nz/change\\_request/new?body=new\\_zealand\\_police](https://fyi.org.nz/change_request/new?body=new_zealand_police)

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

---

## SMITH, Stephanie

---

**From:** SMITH, Stephanie  
**Sent:** Friday, 1 August 2025 10:47 am  
**To:** MAINWARING, Margo  
**Subject:** HOI IR-01-25-14691 - Oxford Area Stats For District Review  
**Attachments:** IR - District Review Submission.pdf; LETTER OF RESPONSE.docx; Approval Sheet.pdf

Good morning

Please see attached for DC to approve.

Data were consulted for Stats and response.

We are very overdue on this request.

Thanks

Ngā Mihi

**Stephanie Smith (SSCW04)**  
**(Acting) Advisor | Analyst Team**  
Information Requests | Service Group

E [stephanie.smith@police.govt.nz](mailto:stephanie.smith@police.govt.nz)



## SMITH, Stephanie

---

**From:** MAINWARING, Margo  
**Sent:** Wednesday, 6 August 2025 2:02 pm  
**To:** SMITH, Stephanie  
**Subject:** FW: Your Scanned Document: Document\_2025-08-06\_14-00-45-651\_mmr03  
**Attachments:** Document\_2025-08-06\_14-00-45-651\_mmr03.pdf

Hello

Please find attached the approved request.

Just noting that the letter was full of tracked changes.

Kind regards

Margo

**Margo Mainwaring**

**Executive Assistant to Tony Hill, District Commander, Canterbury**

**Ps 9(2)(a) OIA** E: [margo.mainwaring@police.govt.nz](mailto:margo.mainwaring@police.govt.nz)

Canterbury Police District Headquarters, Te Omeka,

Justice & Emergency Services Precinct, 40 Lichfield St, Christchurch 8011



---

**From:** norepl@x.nz <noreply@police.govt.nz>  
**Sent:** Wednesday, August 6, 2025 2:01 PM  
**To:** MAINWARING, Margo <x@x.nz>  
**Subject:** Your Scanned Document: Document\_2025-08-06\_14-00-45-651\_mmr03

The document scanned by Margo Mainwaring on 2025-08-06 is attached in this e-mail.

Teams Chat between SSCW04 and Elena

6/08 2:08 pm

Hi Elena - please see changes made to response for IR-01-25-14691 - for your learning 😊

The screenshot shows a letter from the New Zealand Police. The letterhead includes the New Zealand Police logo and the text 'NEW ZEALAND POLICE' and 'Keep us in touch with us'. The reference number 'IR-01-25-14691' is in the top right. The date is '29 July 2025'. The sender is 'Harwood Wilson' with the email 'fyi-request-00820-0541055e@request.fyi.org.nz'. The recipient is 'Tara Lee Harwood'. The subject is 'Request for information'. The body of the letter says 'Thank you for your Official Information Act 1982 (OIA) request of 21 April 2025. You requested:'. Below this, it says 'Dear New Zealand Police,' and 'Please provide response information for the Oxford policing area during the 2024...'. At the bottom of the chat window, there is a file icon for a Word document titled 'LETTER OF RESPONSE.docx' and a share icon.

**From:** [Ministerial Services](#)  
**To:** [Data](#)  
**Subject:** RE: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
**Date:** Thursday, 7 August 2025 3:54:00 PM

---

Wonderful - thank you for getting to this so quickly!

-----Original Message-----

From: Data  
Sent: Thursday, August 7, 2025 3:25 PM  
To: Ministerial Services  
Cc: ANTONY, Linto ; Information Requests  
Subject: RE: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Lisa

Apologies I have updated the table

Ngā mihi,

Isabella Davis

Data Response Analyst

Performance and Data

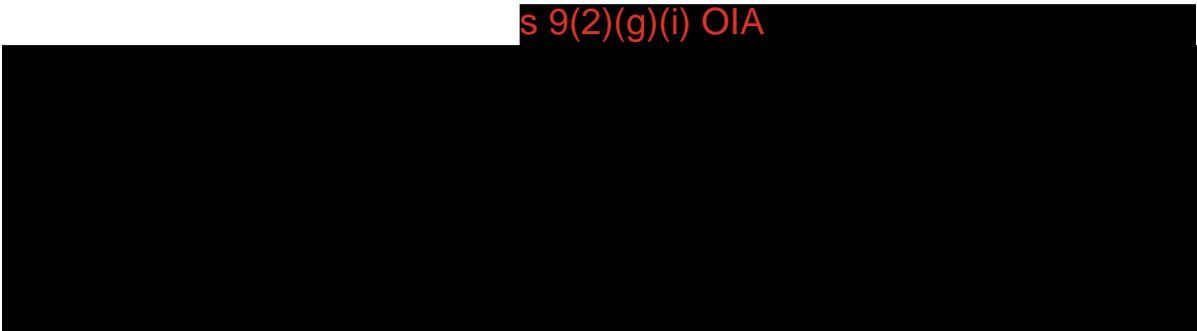
New Zealand Police

E [Isabella.Davis@police.govt.nz](mailto:Isabella.Davis@police.govt.nz)

-----Original Message-----

From: Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
Sent: Thursday, August 7, 2025 2:45 PM  
To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>  
Cc: ANTONY, Linto <[Linto.Antony@police.govt.nz](mailto:Linto.Antony@police.govt.nz)>; Information Requests <[InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)>  
Subject: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
Importance: High

s 9(2)(g)(i) OIA



  
E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa – Stand at the stern of the canoe and feel the spray of the future biting at your face.

-----Original Message-----

From: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>  
Sent: Wednesday, July 9, 2025 12:42 PM  
To: Information Requests <[InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)>

Cc: ANTONY, Linto <[Linto.Antony@police.govt.nz](mailto:Linto.Antony@police.govt.nz)>

Subject: RE: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Elena

This has been sent for peer review and I hope to have this with you soon.

Ngā mihi,

Isabella Davis

Data Response Analyst

Performance and Data

New Zealand Police

E [Isabella.Davis@police.govt.nz](mailto:Isabella.Davis@police.govt.nz)

-----Original Message-----

From: Information Requests <[InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)>

Sent: Wednesday, July 9, 2025 12:39 PM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Data,

Just following up on this request again. The requester "Harwood Wilson" is now following up.

Could I get a timeframe or a response as to what's happening with this one please?

Kind regards,

Elena ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Information Requests

Sent: Monday, June 30, 2025 9:22 AM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up again on this one, any chance I will receive a response for this one soon?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Information Requests

Sent: Thursday, June 12, 2025 4:20 PM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team,  
Again just chasing up on this one?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Information Requests

Sent: Wednesday, June 4, 2025 11:59 AM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up on this one.

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Information Requests

Sent: Tuesday, May 20, 2025 1:39 PM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi DATA,

We have this request received below. Is this something you can provide? Or would you know where this information can be obtained from?

Nga mihi,

Elena Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Harwood Wilson <[fyi-request-30800-0541505e@requests.fyi.org.nz](mailto:fyi-request-30800-0541505e@requests.fyi.org.nz)>

Sent: Monday, April 21, 2025 11:49 PM

To: Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>

Subject: IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically I require the following:

- Number of calls for response

- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area

Yours faithfully,  
Harwood Wilson

-----  
This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:

[fyi-request-30800-0541505e@requests.fyi.org.nz](mailto:fyi-request-30800-0541505e@requests.fyi.org.nz)

Is [ministerial.services@police.govt.nz](mailto:ministerial.services@police.govt.nz) the wrong address for Official Information requests to New Zealand Police? If so, please contact us using this form:

[https://fyi.org.nz/change\\_request/new?body=new\\_zealand\\_police](https://fyi.org.nz/change_request/new?body=new_zealand_police)

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

-----

**From:** [Ministerial Services](#)  
**To:** [Ministerial Services](#)  
**Subject:** District OIA for SA review - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area  
**Date:** Thursday, 7 August 2025 4:04:00 PM  
**Attachments:** [LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson \(003\).docx](#)

---

Hi Seniors,  
SA review please - IR-01-25-14691 from Harwood Wilson.  
Response: 3 page letter of response  
HOI: Yes  
Complexity: Medium

**Due: 20 May 2025**

Redactions: 18(f)

Please note that this is the subject of an Ombudsman complaint; **s 2(1) OIA**

Ngā mihi,  
Lisa (she/her)  
Advisor - Ministerial Services  
Police National Headquarters

-----Original Message-----

From: Data  
Sent: Thursday, August 7, 2025 3:25 PM  
To: Ministerial Services  
Cc: ANTONY, Linto ; Information Requests  
Subject: RE: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Lisa  
Apologies I have updated the table  
Ngā mihi,  
Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police  
E [xxxxxxx.xxxx@xxxxx.xxx.xx](mailto:xxxxxxx.xxxx@xxxxx.xxx.xx)

-----Original Message-----

From: Ministerial Services <[xxxxxxxxxxx.xxxxxxx@xxxxx.xxx.x](mailto:xxxxxxxxxxx.xxxxxxx@xxxxx.xxx.x)>  
Sent: Thursday, August 7, 2025 2:45 PM  
To: Data <[xxxx@xxxxx.xxx.xx](mailto:xxxx@xxxxx.xxx.xx)>  
Cc: ANTONY, Linto <[xxxx.xxxxxx@xxxxx.xxx.xx](mailto:xxxx.xxxxxx@xxxxx.xxx.xx)>; Information Requests <[xxxxxxxxxxxxxxxxxxxxx@xxxxx.xxx.xx](mailto:xxxxxxxxxxxxxxxxxxxxx@xxxxx.xxx.xx)>  
Subject: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108  
Importance: High

Hi team  
The attached OIA response has been submitted for finalisation to Ministerial Services.

It looks as though there might be an error **s 9(2)(g)(i) OIA**

s 9(2)(g)(i) OIA

Also please note that the requester has complained to the Ombudsman about the delay on this, so I'd really appreciate it if you could please prioritise this.

Thanks for your help!

Kind regards,

Lisa MacKenzie | Advisor | Ministerial Services Policy & Government Relations | PNHQ

E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa – Stand at the stern of the canoe and feel the spray of the future biting at your face.

-----Original Message-----

From: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Sent: Wednesday, July 9, 2025 12:42 PM

To: Information Requests <[xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)>

Cc: ANTONY, Linto <[xxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx)>

Subject: RE: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Elena

This has been sent for peer review and I hope to have this with you soon.

Ngā mihi,

Isabella Davis

Data Response Analyst

Performance and Data

New Zealand Police

E [xxxxxx.xxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests <[xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)>

Sent: Wednesday, July 9, 2025 12:39 PM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Data,

Just following up on this request again. The requester "Harwood Wilson" is now following up.

Could I get a timeframe or a response as to what's happening with this one please?

Kind regards,

Elena ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Monday, June 30, 2025 9:22 AM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up again on this one, any chance I will receive a response for this one soon?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

[E XXXXXXXXXXXXXXXXXXXXXXX@XXXXXX.XXXX.XX](mailto:XXXXXXXXXXXXXXXXXXXX@XXXXXX.XXXX.XX)

-----Original Message-----

From: Information Requests

Sent: Thursday, June 12, 2025 4:20 PM

To: Data <[XXXX@XXXXXX.XXXX.XX](mailto:XXXX@XXXXXX.XXXX.XX)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team,

Again just chasing up on this one?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

[E XXXXXXXXXXXXXXXXXXXXXXX@XXXXXX.XXXX.XX](mailto:XXXXXXXXXXXXXXXXXXXX@XXXXXX.XXXX.XX)

-----Original Message-----

From: Information Requests

Sent: Wednesday, June 4, 2025 11:59 AM

To: Data <[XXXX@XXXXXX.XXXX.XX](mailto:XXXX@XXXXXX.XXXX.XX)>

Subject: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up on this one.

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

[E XXXXXXXXXXXXXXXXXXXXXXX@XXXXXX.XXXX.XX](mailto:XXXXXXXXXXXXXXXXXXXX@XXXXXX.XXXX.XX)

-----Original Message-----

From: Information Requests

Sent: Tuesday, May 20, 2025 1:39 PM

To: Data <[XXXX@XXXXXX.XXXX.XX](mailto:XXXX@XXXXXX.XXXX.XX)>

Subject: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi DATA,

We have this request received below. Is this something you can provide? Or would you know where this information can be obtained from?

Nga mihi,

Elena Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Harwood Wilson <[xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxx.xxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxx.xxx.xx)>

Sent: Monday, April 21, 2025 11:49 PM

To: Ministerial Services <[xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x)>

Subject: IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically I require the following:

- Number of calls for response
- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area

Yours faithfully,

Harwood Wilson

-----  
This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:

[xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxx.xxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxx.xxx.xx)

Is [xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x) the wrong address for Official Information requests to New Zealand Police? If so, please contact us using this form:

[https://fyi.org.nz/change\\_request/new?body=new\\_zealand\\_police](https://fyi.org.nz/change_request/new?body=new_zealand_police)

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

-----

**From:** [Ministerial Services](#)  
**To:** [TOU, Elena](#)  
**Cc:** [PAYNE, Fuasou \(Sou\)](#)  
**Subject:** RE: District OIA for SA review - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area  
**Date:** Thursday, 7 August 2025 4:26:00 PM  
**Attachments:** [LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson \(TV\).docx](#)  
[image001.png](#)

---

Kia ora Elena

Just a couple of questions for you on this one thanks.

Regards

Toby

**Tobias Vandenberg**

Senior Advisor | Ministerial Services | Police National Headquarters

Ph [9\(2\)\(a\) OIA](#) | E [xxxx](#)



---

**From:** Ministerial Services

**Sent:** Thursday, August 7, 2025 4:05 PM

**To:** Ministerial Services

**Subject:** District OIA for SA review - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area

Hi Seniors,

SA review please - IR-01-25-14691 from Harwood Wilson.

Response: 3 page letter of response

HOI: Yes

Complexity: Medium

**Due: 20 May 2025**

Redactions: 18(f)

Please note that this is the subject of an Ombudsman complaint, [s 2\(1\) OIA](#)

Ngā mihi,

Lisa (she/her)

Advisor - Ministerial Services

Police National Headquarters

-----Original Message-----

From: Data <[xxxx@xxxxxx.xxxx.xx](#)>

Sent: Thursday, August 7, 2025 3:25 PM

To: Ministerial Services <[xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x](#)>

Cc: ANTONY, Linto <[xxxxx.xxxxxx@xxxxxx.xxxx.xx](#)>; Information Requests

<[xxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](#)>

Subject: RE: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Lisa

Apologies I have updated the table  
Ngā mihi,  
Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police

E [xxxxxxx.xxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxx.xxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Ministerial Services <[xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx)>

Sent: Thursday, August 7, 2025 2:45 PM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Cc: ANTONY, Linto <[xxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx)>; Information Requests <[xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)>

Subject: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team

The attached OIA response has been submitted for finalisation to Ministerial Services.

It looks as though there might be an error **s 9(2)(g)(i) OIA**

[REDACTED]

Also please note that the requester has complained to the Ombudsman about the delay on this, so I'd really appreciate it if you could please prioritise this.

Thanks for your help!

Kind regards,

Lisa MacKenzie | Advisor | Ministerial Services Policy & Government Relations | PNHQ

[REDACTED]

E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa – Stand at the stern of the canoe and feel the spray of the future biting at your face.

-----Original Message-----

From: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Sent: Wednesday, July 9, 2025 12:42 PM

To: Information Requests <[xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)>

Cc: ANTONY, Linto <[xxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx)>

Subject: RE: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Elena

This has been sent for peer review and I hope to have this with you soon.

Ngā mihi,

Isabella Davis

Data Response Analyst

Performance and Data

New Zealand Police

E [xxxxxxx.xxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxx.xxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests <[xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)>

Sent: Wednesday, July 9, 2025 12:39 PM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Data,

Just following up on this request again. The requester "Harwood Wilson" is now following up.

Could I get a timeframe or a response as to what's happening with this one please?

Kind regards,

Elena ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Monday, June 30, 2025 9:22 AM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up again on this one, any chance I will receive a response for this one soon?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Thursday, June 12, 2025 4:20 PM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team,

Again just chasing up on this one?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Wednesday, June 4, 2025 11:59 AM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up on this one.

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Tuesday, May 20, 2025 1:39 PM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi DATA,

We have this request received below. Is this something you can provide? Or would you know where this information can be obtained from?

Nga mihi,

Elena Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Harwood Wilson <[xx@xxxxxxxx.xxx.xxx.xx](mailto:xx@xxxxxxxx.xxx.xxx.xx)>

Sent: Monday, April 21, 2025 11:49 PM

To: Ministerial Services <[xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x)>

Subject: IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically I require the following:

- Number of calls for response
- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area

Yours faithfully,

Harwood Wilson

-----  
This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:

[xx@xxxxxxxx.xxx.xxx.xx](mailto:xx@xxxxxxxx.xxx.xxx.xx)

Is [xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x) the wrong address for Official Information requests to New Zealand Police? If so, please contact us using this form:

[https://fyi.org.nz/change\\_request/new?body=new\\_zealand\\_police](https://fyi.org.nz/change_request/new?body=new_zealand_police)

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

-----

**From:** [Ministerial Services](#)  
**To:** [Ministerial Services](#)  
**Subject:** RE: District OIA for SA review - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area  
**Date:** Friday, 8 August 2025 12:34:00 PM  
**Attachments:** [LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson \(TV\).docx](#)  
[image001.png](#)

---

Hi Lisa

Changes in the attached.

HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

Complexity: Low

Details: 3 page response letter, no attachment

Refusal ground:

18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research

Goes to AC Road Policing and District Support.

Cheers

Toby

**Tobias Vandenberg**

Senior Advisor | Ministerial Services | Police National Headquarters

Ph [9\(2\)\(a\) OIA](#) | E [xxxx](#)



---

**From:** Ministerial Services

**Sent:** Thursday, August 7, 2025 4:05 PM

**To:** Ministerial Services

**Subject:** District OIA for SA review - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area

Hi Seniors,

SA review please - IR-01-25-14691 from Harwood Wilson.

Response: 3 page letter of response

HOI: Yes

Complexity: Medium

**Due: 20 May 2025**

Redactions: 18(f)

Please note that this is the subject of an Ombudsman complaint; [s 2\(1\) OIA](#)

Ngā mihi,

Lisa (she/her)

Advisor - Ministerial Services

Police National Headquarters

-----Original Message-----

From: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Sent: Thursday, August 7, 2025 3:25 PM

To: Ministerial Services <XXXXXXXXXX.XXXXXXXXXX@XXXXXXXX.XXXX.XX>  
Cc: ANTONY, Linto <XXXXX.XXXXXX@XXXXXXXX.XXXX.XX >; Information Requests <XXXXXXXXXXXXXXXXXXXXXXXXX@XXXXXXXX.XXXX.XX >  
Subject: RE: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Lisa  
Apologies I have updated the table  
Ngā mihi,  
Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police

E XXXXXXXX.XXXXXX@XXXXXXXX.XXXX.XX

-----Original Message-----

From: Ministerial Services <XXXXXXXXXX.XXXXXXXXXX@XXXXXXXX.XXXX.XX>  
Sent: Thursday, August 7, 2025 2:45 PM  
To: Data <XXXX@XXXXXXXX.XXXX.XX >  
Cc: ANTONY, Linto <XXXXX.XXXXXX@XXXXXXXX.XXXX.XX >; Information Requests <XXXXXXXXXXXXXXXXXXXXXXXXX@XXXXXXXX.XXXX.XX >  
Subject: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team

The attached OIA response has been submitted for finalisation to Ministerial Services.

It looks as though there might be an error **s 9(2)(g)(i) OIA**

Also please note that the requester has complained to the Ombudsman about the delay on this, so I'd really appreciate it if you could please prioritise this.

Thanks for your help!

Kind regards,

Lisa MacKenzie | Advisor | Ministerial Services Policy & Government Relations | PNHQ

E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa – Stand at the stern of the canoe and feel the spray of the future biting at your face.

-----Original Message-----

From: Data <XXXX@XXXXXXXX.XXXX.XX >  
Sent: Wednesday, July 9, 2025 12:42 PM  
To: Information Requests <XXXXXXXXXXXXXXXXXXXXXXXXX@XXXXXXXX.XXXX.XX >  
Cc: ANTONY, Linto <XXXXX.XXXXXX@XXXXXXXX.XXXX.XX >  
Subject: RE: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Elena

This has been sent for peer review and I hope to have this with you soon.

Ngā mihi,  
Isabella Davis

Data Response Analyst  
Performance and Data  
New Zealand Police

E [xxxxxxxxxxxx@xxxxxxxx.xx](mailto:xxxxxxxxxxxx@xxxxxxxx.xx)

-----Original Message-----

From: Information Requests <[xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx)>

Sent: Wednesday, July 9, 2025 12:39 PM

To: Data <[xxxx@xxxxxxxx.xx](mailto:xxxx@xxxxxxxx.xx)>

Subject: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Data,

Just following up on this request again. The requester "Harwood Wilson" is now following up. Could I get a timeframe or a response as to what's happening with this one please?

Kind regards,

Elena ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Monday, June 30, 2025 9:22 AM

To: Data <[xxxx@xxxxxxxx.xx](mailto:xxxx@xxxxxxxx.xx)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up again on this one, any chance I will receive a response for this one soon?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Thursday, June 12, 2025 4:20 PM

To: Data <[xxxx@xxxxxxxx.xx](mailto:xxxx@xxxxxxxx.xx)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team,

Again just chasing up on this one?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Wednesday, June 4, 2025 11:59 AM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up on this one.

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Information Requests

Sent: Tuesday, May 20, 2025 1:39 PM

To: Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>

Subject: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi DATA,

We have this request received below. Is this something you can provide? Or would you know where this information can be obtained from?

Nga mihi,

Elena Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx)

-----Original Message-----

From: Harwood Wilson <[xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xxx.xxx.xx](mailto:xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxx.xxx.xxx.xx)>

Sent: Monday, April 21, 2025 11:49 PM

To: Ministerial Services <[xxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x)>

Subject: IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically I require the following:

- Number of calls for response
- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area

Yours faithfully,

Harwood Wilson



# OIA FOR EXECUTIVE REVIEW

Date: 8 August 2025

AC Road Policing and District Support	<input type="checkbox"/>
ED Media and Communications Approval	<input type="checkbox"/>

<b>High Organisational Impact (select at least one reason)</b>	<b>Tick if YES</b>
~ Negative impact on trust and confidence in Police	<input type="checkbox"/>
~ Political interest or relating to Ministers, political figures or other high-profile figure	<input type="checkbox"/>
~ Media interest	<input checked="" type="checkbox"/>
~ From the media, a political party, a union, or stakeholder or advocacy group of relevance to Police	<input type="checkbox"/>
~ Casts negative light on any individual, group or section of society	<input type="checkbox"/>
~ Legal implications	<input type="checkbox"/>
~ A topical or sensitive issue	<input type="checkbox"/>
<b>Recommended for proactive release</b>	<b>YES / NO</b>

**Requestor:** Harwood Wilson

**File ref:** IR-01-25-14691

**Request:** Please provide response information for the Oxford policing area during the 2024 calendar year. Specifically, I require the following: • Number of calls for response • Average response time to arrival Additionally, please separate the information by: • Each 12 Months of the year • The priority level of the call • If the officer was an Oxford officer or from another area

*Please turn over*

## Reviews

- |  |                                     |
|--|-------------------------------------|
| Legal Services   | <input type="checkbox"/>            |
| Strategic Communications                               | <input type="checkbox"/>            |
| Director   | <input checked="" type="checkbox"/> |
| Executive Director Media and Comms                     | <input type="checkbox"/>            |
| Chief Media and Communications Advisor to Commissioner | <input type="checkbox"/>            |
| Commissioner (if required)                             | <input type="checkbox"/>            |

### **Comment:**

HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

Complexity: Low

Details: 3 page response letter, no attachment

Refusal ground:

18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research

Please note that this is the subject of an Ombudsman complaint; (b) (1) (c)

**APPROVED RESPONSE DUE WITH MIN SERVICES: 13 August 2025**



# District Official Information Act Request

Urgent

Confidential to Police

High Organisational Impact

Charge Applied

**Requester Name & Primary point of contact (email/postal address)**

Harwood Wilson  
email: fyi-request-30800-0541505a@requests.fyi.org.nz

**Summary of information request:**

Please provide response information for the Oxford policing area during the 2024 calendar year. Specifically, I require the following: • Number of calls for response • Average response time to arrival Additionally, please separate the information by: • Each 12 Months of the year • The priority level of the call • If the officer was an Oxford officer or from another area

**File Reference:**  
IR-01-25-14691

**Date request received:**  
21/04/2025

**Date response due with requester:**  
20/05/2025

Extension

### BUSINESS GROUP CLAIM TEAM

#### ASSIGNEE

**Name:** Elema TOU - ETD108  
**Date:** **Ext:**

#### SME

**Name:** Stephanie Smith - SSCW04  
**Date:** **Ext:**

#### LEGAL SERVICES REVIEW (if required)

Endorsed for release

Suggested changes as attached. Returned to document writer for action

**COMMENTS:**

Date:

Name:

#### STRATEGIC COMMS REVIEW (if required)

Endorsed for release

Date:

Name:

#### DISTRICT LEADERSHIP TEAM REVIEW

Endorsed for release

Suggested changes as attached. Returned to document writer for action

**COMMENTS:**

Date: 6/8/25

Signature: 

#### EXECUTIVE REVIEW

Approved for release

Suggested changes as attached. Returned to document writer for action

**COMMENTS:**

Date:

Signature:

#### EXECUTIVE REVIEW (if more than one required)

Approved for release

Suggested changes as attached. Returned to document writer for action

**COMMENTS:**

Date:

Signature:

#### MEDIA & COMMS EXECUTIVE REVIEW

Approved for release

Suggested changes as attached. Returned to document writer for action

**COMMENTS:**

Date:

Signature:

XX September 2025

Harwood Wilson  
fyi-request-30800-0541505e@requests.fyi.org.nz

Tēnā koe Harwood

s 9(2)(g)(i) OIA

**Police National Headquarters**

180 Molesworth Street. PO Box 3017, Wellington 6140, New Zealand.  
Telephone: 04 474 9499. Fax: 04 498 7400. [www.police.govt.nz](http://www.police.govt.nz)

**From:** [MACKENZIE, Lisa](#)  
**To:** [VANDENBERG, Tobias \(Toby\)](#)  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson  
**Date:** Tuesday, 9 September 2025 4:09:00 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image009.png](#)

---

I'll do that right away

Lisa

---

**From:** VANDENBERG, Tobias (Toby) <xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Tuesday, September 9, 2025 4:02 PM  
**To:** MACKENZIE, Lisa <xxx.xxxxxxxxxx@xxxxxx.xxxx.xx>  
**Subject:** FW: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**s 9(2)(g)(i) OIA**

Cheers

Toby

---

**From:** DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxx@xxxxxx.xxxx.x>  
**Sent:** Tuesday, September 9, 2025 1:41 PM  
**To:** VANDENBERG, Tobias (Toby) <xxxxxxxxxxxxxxxx@xxxxxx.xxxx.xx>; LAFAl, Loi <xxx.xxxxx@xxxxxx.xxxx.x>  
**Cc:** Data <xxx@xxxxxx.xxxx.xx>; Ministerial Services <xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Hi Toby

**s 9(2)(g)(i) OIA**

Ngā mihi,

**Isabella Davis**

**Data Response Analyst**

Performance and Data

New Zealand Police

E [xxxxxxxx.xxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxx.xxxxx@xxxxxx.xxxx.xx)

-



**From:** VANDENBERG, Tobias (Toby) <xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx >  
**Sent:** Tuesday, September 9, 2025 1:21 PM  
**To:** DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxx@xxxxxx.xxxx.x>; LAFAl, Loi <xxx.xxxxx@xxxxxx.xxxx.x>  
**Cc:** Data <xxxx@xxxxxx.xxxx.xx >; Ministerial Services <xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Hi Izzy

Thanks for that explanation. s 9(2)(g)(i) OIA

Regards  
Toby

**Tobias Vandenberg**  
Team Leader (acting) | Ministerial Services | Police National Headquarters  
P s 9(2)(g)(i) OIA | E xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx



---

**From:** DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxx@xxxxxx.xxxx.x>  
**Sent:** Tuesday, September 9, 2025 12:30 PM  
**To:** VANDENBERG, Tobias (Toby) <xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx >; LAFAl, Loi <xxx.xxxxx@xxxxxx.xxxx.x>  
**Cc:** Data <xxxx@xxxxxx.xxxx.xx >; Ministerial Services <xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Hi

s 9(2)(g)(i) OIA

Ngā mihi,

**Isabella Davis**  
Data Response Analyst  
Performance and Data  
New Zealand Police  
E xxxxxxxx.xxxxx@xxxxxx.xxxx.xx

-



---

**From:** VANDENBERG, Tobias (Toby) <[xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>  
**Sent:** Tuesday, September 9, 2025 12:18 PM  
**To:** LAFAl, Loi <[xxx.xxxxx@xxxxxx.xxxx.x](mailto:xxx.xxxxx@xxxxxx.xxxx.x)>  
**Cc:** DAVIS, Isabella (Izzy) <[xxxxxxxx.xxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxx.xxxxx@xxxxxx.xxxx.x)>; Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>;  
Ministerial Services <[xxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x)>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Hi Loi

Given this request is subject to a current Ombudsman complaint I'd like to progress with urgency. **s 9(2)(g)(i) OIA**

Cheers  
Toby

**Tobias Vandenberg**

Team Leader (acting) | Ministerial Services | Police National Headquarters  
P **s 9(2)(a) OIA** | E [xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)



---

**From:** Ministerial Services <[xxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x)>  
**Sent:** Monday, September 8, 2025 1:53 PM  
**To:** DAVIS, Isabella (Izzy) <[xxxxxxxx.xxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxx.xxxxx@xxxxxx.xxxx.x)>; LAFAl, Loi <[xxx.xxxxx@xxxxxx.xxxx.x](mailto:xxx.xxxxx@xxxxxx.xxxx.x)>  
**Subject:** FW: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Hi team

This response is currently at Exec Review, and Claire Trevett has asked:

**s 9(2)(g)(i) OIA**

Thanks for your help!  
Regards

Lisa MacKenzie | Advisor | Ministerial Services



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** TREVETT, Claire <[xxxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxx@xxxxxx.xxxx.xx)>  
**Sent:** Monday, September 8, 2025 12:44 PM  
**To:** Ministerial Services <[xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x)>  
**Cc:** WILKINSON, Jacinda <[xxxxxx.xxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**s 9(2)(g)(i) OIA**

**Claire Trevett**  
**Acting Executive Director Media and Communications**  
**Chief Media and Communications Advisor to Commissioner Richard Chambers**  
Police National Headquarters

**P** **s 9(2)(a) OIA**  
**E** [xxxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxx@xxxxxx.xxxx.xx)



---

**From:** Ministerial Services <[xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x)>  
**Sent:** Monday, September 8, 2025 9:13 AM  
**To:** TREVETT, Claire <[xxxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxx@xxxxxx.xxxx.xx)>  
**Cc:** WILKINSON, Jacinda <[xxxxxx.xxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson  
**Importance:** High

Kia ora team

Just checking up with this one; have you had an opportunity to review this OIA?

We have an Ombudsman complaint about this one.

Ngā mihi

Lisa

Ministerial Services

---

**From:** Ministerial Services  
**Sent:** Thursday, August 28, 2025 4:06 PM  
**To:** TREVETT, Claire <[xxxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxx@xxxxxx.xxxx.xx)>  
**Cc:** WILKINSON, Jacinda <[xxxxxx.xxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

**Complexity: Low**

**Details: 4 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint.**

Kia ora Claire and Jacinda

Please find attached Version 2 of the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

Caz had requested some changes (email is further down in the email trail) and the new version of the response should address these.

**Request:**

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** (*she/her*)

**Advisor - Ministerial Services**

Police National Headquarters



**From:** ANDERSON, Cassandra <xxxxxxxxx.xxxxxxx@xxxxxx.xxxx.xx >  
**Sent:** Monday, August 11, 2025 10:55 AM  
**To:** Ministerial Services <xxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request **s 9(2)(g)(i) OIA**  
[Redacted]

[Redacted]

[Redacted]

[Redacted]

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <xxxxxxxxx.xxxxxxx@xxxxxx.xxxx.x>  
**Sent:** Friday, August 8, 2025 2:53 PM  
**To:** ANDERSON, Cassandra <xxxxxxxxx.xxxxxxx@xxxxxx.xxxx.xx >  
**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI:** Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)  
**Complexity:** Low  
**Details:** 3 page response letter, no attachment

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint s 2(1) OIA**

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** *(she/her)*

**Advisor - Ministerial Services**

Police National Headquarters



**From:** [Ministerial Services](#)  
**To:** [TREVETT, Claire](#)  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson  
**Date:** Tuesday, 9 September 2025 4:11:00 PM  
**Attachments:** [image001.png](#)  
[image003.png](#)

---

Hi Claire

I have checked with the workgroup on this.

**s 9(2)(g)(i) OIA**

[Redacted]

[Redacted]

Kind regards

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** TREVETT, Claire <xxxxxx.xxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Monday, September 8, 2025 12:44 PM  
**To:** Ministerial Services <xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.xx>  
**Cc:** WILKINSON, Jacinda <xxxxxx.xxxxxxx@xxxxxx.xxxx.xx>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**s 9(2)(g)(i) OIA**

[Redacted]

**Claire Trevett**  
**Acting Executive Director Media and Communications**  
**Chief Media and Communications Advisor to Commissioner Richard Chambers**  
Police National Headquarters

**P** **s 9(2)(a) OIA**  
**E** [xxxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxx@xxxxxx.xxxx.xx)



---

**From:** Ministerial Services <xxxxxxxxxx.xxxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Monday, September 8, 2025 9:13 AM  
**To:** TREVETT, Claire <xxxxxx.xxxxxxx@xxxxxx.xxxx.xx>  
**Cc:** WILKINSON, Jacinda <xxxxxx.xxxxxxx@xxxxxx.xxxx.xx>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**Importance:** High

Kia ora team

Just checking up with this one; have you had an opportunity to review this OIA?

We have an Ombudsman complaint about this one.

Ngā mihi

Lisa

Ministerial Services

---

**From:** Ministerial Services

**Sent:** Thursday, August 28, 2025 4:06 PM

**To:** TREVETT, Claire <xxxxxx.xxxxxxx@xxxxxx.xxxx.xx>

**Cc:** WILKINSON, Jacinda <xxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx>

**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI:** Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

**Complexity:** Low

**Details:** 4 page response letter, no attachment

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint.**

Kia ora Claire and Jacinda

Please find attached Version 2 of the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

Caz had requested some changes (email is further down in the email trail) and the new version of the response should address these.

**Request:**

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.

Ngā mihi,

**Lisa** (she/her)  
**Advisor - Ministerial Services**  
Police National Headquarters



---

**From:** ANDERSON, Cassandra <xxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx >  
**Sent:** Monday, August 11, 2025 10:55 AM  
**To:** Ministerial Services <xxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request asking **s 9(2)(g)(i) OIA** [redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <[XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.XX](mailto:XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.XX)>  
**Sent:** Friday, August 8, 2025 2:53 PM  
**To:** ANDERSON, Cassandra <[XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.XX](mailto:XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.XX)>  
**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)**

**Complexity: Low**

**Details: 3 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint; s 2(1) OIA**

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** (*she/her*)  
**Advisor - Ministerial Services**  
Police National Headquarters



**From:** [VANDENBERG, Tobias \(Toby\)](#)  
**To:** [MACKENZIE, Lisa](#)  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Date:** Tuesday, 12 August 2025 12:00:15 PM  
**Attachments:** [image001.png](#)

---

Hi Lisa

Please follow up urgently on this, we need to get it out tomorrow if possible.

Update me this afternoon.

Toby

---

**From:** Ministerial Services  
**Sent:** Monday, August 11, 2025 11:59 AM  
**To:** Data <[xxxx@xxxxxx.xxxx.xx](#)>  
**Cc:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](#)>  
**Subject:** Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Importance:** High

Kia ora team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Caz has asked **s 9(2)(g)(i) OIA**

[Redacted]

[Redacted]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ

---

**From:** ANDERSON, Cassandra <[xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx](#)>  
**Sent:** Monday, August 11, 2025 10:55 AM  
**To:** Ministerial Services <[xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x](#)>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request asking **s 9(2)(g)(i) OIA**

[Redacted]

s 9(2)(g)(i) OIA

[REDACTED]

[REDACTED]

[REDACTED]

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.x)>

**Sent:** Friday, August 8, 2025 2:53 PM

**To:** ANDERSON, Cassandra <[xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>

**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI: Yes** (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

**Complexity: Low**

**Details: 3 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint; the Ombudsman’s office has indicated that they will drop the formal inquiry if we can release it by 13 August.**

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson

regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** *(she/her)*

**Advisor - Ministerial Services**

Police National Headquarters



**From:** [Ministerial Services](#)  
**To:** [Data](#)  
**Cc:** [KEARNS, Zane](#); [DAVIS, Isabella \(Izzy\)](#); [LAFAI, Loi](#)  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Date:** Monday, 18 August 2025 7:54:00 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)

---

Kia ora Keith

Any update on this one?

Regards

Toby

### Tobias Vandenberg

Senior Advisor | Ministerial Services | Police National Headquarters

Ps 9(2)(a) OIA | E [xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)



---

**From:** Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>  
**Sent:** Tuesday, August 12, 2025 2:02 PM  
**To:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>  
**Cc:** KEARNS, Zane <[xxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxx@xxxxxx.xxxx.xx)>; DAVIS, Isabella (Izzy) <[xxxxxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxx.xxxxxx@xxxxxx.xxxx.xx)>; LAFAI, Loi <[xxx.xxxxx@xxxxxx.xxxx.xx](mailto:xxx.xxxxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi Lisa,

The response has been reviewed and will be back to you shortly once the updated draft has been finalised.

Thanks, Keith.

---

**From:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>  
**Sent:** Tuesday, August 12, 2025 1:54 PM  
**To:** Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>  
**Cc:** KEARNS, Zane <[xxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxx@xxxxxx.xxxx.xx)>; DAVIS, Isabella (Izzy) <[xxxxxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxx.xxxxxx@xxxxxx.xxxx.xx)>; LAFAI, Loi <[xxx.xxxxx@xxxxxx.xxxx.xx](mailto:xxx.xxxxx@xxxxxx.xxxx.xx)>  
**Subject:** FW: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Importance:** High

Hi team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Toby has asked me to follow up on this as it was due out in May.

Could you please advise whether you can action the below request?

s 9(2)(g)(i) OIA

Kind regards

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** Ministerial Services

**Sent:** Monday, August 11, 2025 11:59 AM

**To:** Data <xxxx@xxxxxx.xxxx.xx >

**Cc:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >

**Subject:** Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

**Importance:** High

Kia ora team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Caz has asked "s 9(2)(g)(i) OIA

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services

---

**From:** ANDERSON, Cassandra <XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.XX >  
**Sent:** Monday, August 11, 2025 10:55 AM  
**To:** Ministerial Services <XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.X>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request asking **s 9(2)(g)(i) OIA** [REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED] [REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.X>  
**Sent:** Friday, August 8, 2025 2:53 PM  
**To:** ANDERSON, Cassandra <XXXXXXXXXX.XXXXXXXXXX@XXXXXX.XXXX.XX >  
**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)**

**Complexity: Low**

**Details: 3 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint; s 2(1) OIA**

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** (*she/her*)

**Advisor - Ministerial Services**

Police National Headquarters



**From:** [KEARNS, Zane](#)  
**To:** [Ministerial Services](#)  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Date:** Tuesday, 19 August 2025 2:59:14 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)

---

Hi Lisa – we should have it out today. **s 9(2)(g)(i) OIA**  
[REDACTED]

[REDACTED]

---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Tuesday, August 19, 2025 2:58 PM  
**To:** KEARNS, Zane <xxxx.xxxxxx@xxxxxx.xxxx.xx>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi Zane

I'm just contacting you to see whether you might be able to facilitate this one being reworked, as it is the subject of an Ombudsman complaint.

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** Ministerial Services  
**Sent:** Tuesday, August 19, 2025 2:03 PM  
**To:** Data <xxxx@xxxxxx.xxxx.xx >  
**Cc:** KEARNS, Zane <xxxx.xxxxxx@xxxxxx.xxxx.xx >; DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxxx@xxxxxx.xxxx.xx >; LAFAI, Loi <xxx.xxxxxx@xxxxxx.xxxx.xx >  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi again team

Just following up to check whether there's been any update on this.

Kind regards

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ





*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** Data <[xxxx@xxxxxx.xxx.xx](mailto:xxxx@xxxxxx.xxx.xx)>  
**Sent:** Tuesday, August 12, 2025 2:02 PM  
**To:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x](mailto:xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x)>  
**Cc:** KEARNS, Zane <[xxxx.xxxxxx@xxxxxx.xxx.xx](mailto:xxxx.xxxxxx@xxxxxx.xxx.xx)>; DAVIS, Isabella (Izzy) <[xxxxxxxx.xxxxx@xxxxxx.xxx.x](mailto:xxxxxxxx.xxxxx@xxxxxx.xxx.x)>; LAFAI, Loi <[xxx.xxxxx@xxxxxx.xxx.x](mailto:xxx.xxxxx@xxxxxx.xxx.x)>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi Lisa,

The response has been reviewed and will be back to you shortly once the updated draft has been finalised.

Thanks, Keith.

---

**From:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x](mailto:xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x)>  
**Sent:** Tuesday, August 12, 2025 1:54 PM  
**To:** Data <[xxxx@xxxxxx.xxx.xx](mailto:xxxx@xxxxxx.xxx.xx)>  
**Cc:** KEARNS, Zane <[xxxx.xxxxxx@xxxxxx.xxx.xx](mailto:xxxx.xxxxxx@xxxxxx.xxx.xx)>; DAVIS, Isabella (Izzy) <[xxxxxxxx.xxxxx@xxxxxx.xxx.x](mailto:xxxxxxxx.xxxxx@xxxxxx.xxx.x)>; LAFAI, Loi <[xxx.xxxxx@xxxxxx.xxx.x](mailto:xxx.xxxxx@xxxxxx.xxx.x)>  
**Subject:** FW: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Importance:** High

Hi team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Toby has asked me to follow up on this as it was due out in May.

Could you please advise whether you can action the below request?

**s 9(2)(g)(i) OIA**  
[Redacted text block]

Kind regards

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** Ministerial Services  
**Sent:** Monday, August 11, 2025 11:59 AM  
**To:** Data <[xxxx@xxxxxx.xxx.xx](mailto:xxxx@xxxxxx.xxx.xx)>  
**Cc:** TOU, Elena <[xxxx.xxx@xxxxxx.xxx.xx](mailto:xxxx.xxx@xxxxxx.xxx.xx)>  
**Subject:** Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Importance:** High

Kia ora team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Caz has asked “ **s 9(2)(g)(i) OIA** [redacted]  
[redacted]”

[redacted]  
[redacted]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ

---

**From:** ANDERSON, Cassandra <[xxxxxxxxx.xxxxxxxx@xxxxxx.xxx.xx](mailto:xxxxxxxxx.xxxxxxxx@xxxxxx.xxx.xx)>  
**Sent:** Monday, August 11, 2025 10:55 AM  
**To:** Ministerial Services <[xxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x](mailto:xxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x)>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request asking **s 9(2)(g)(i) OIA** [redacted]  
[redacted]  
[redacted]

[redacted] [redacted]  
[redacted]  
[redacted]

s 9(2)(g)(i) OIA

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x)>

**Sent:** Friday, August 8, 2025 2:53 PM

**To:** ANDERSON, Cassandra <[xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx)>

**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI: Yes** (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

**Complexity: Low**

**Details: 3 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint;** s 2(1) OIA

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** *(she/her)*

**Advisor - Ministerial Services**

Police National Headquarters



**From:** [Data](#)  
**To:** [Ministerial Services](#)  
**Cc:** [LAFAI, Loi](#)  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Date:** Tuesday, 19 August 2025 3:39:56 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson v2.docx](#)

---

Hi Lisa,

The response has been updated as attached.

Please note that **s 9(2)(g)(i) OIA**

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Thanks, Keith.

---

**From:** Ministerial Services <xxxxxxxxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Tuesday, August 19, 2025 2:03 PM  
**To:** Data <xxxx@xxxxxx.xxxx.xx>  
**Cc:** KEARNS, Zane <xxxx.xxxxxx@xxxxxx.xxxx.xx>; DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxx@xxxxxx.xxxx.xx>; LAFAI, Loi <xxx.xxxxx@xxxxxx.xxxx.xx>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi again team  
Just following up to check whether there's been any update on this.  
Kind regards

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*  
**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>  
**Sent:** Tuesday, August 12, 2025 2:02 PM  
**To:** Ministerial Services <[xxxxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxx@xxxxxx.xxxx.xx)>  
**Cc:** KEARNS, Zane <[xxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxx@xxxxxx.xxxx.xx)>; DAVIS, Isabella (Izzy)

<xxxxxxxx.xxxxx@xxxxxx.xxxx.x>; LAFAI, Loi <xxx.xxxxx@xxxxxx.xxxx.x>

**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi Lisa,

The response has been reviewed and will be back to you shortly once the updated draft has been finalised.

Thanks, Keith.

---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x>

**Sent:** Tuesday, August 12, 2025 1:54 PM

**To:** Data <xxxx@xxxxxx.xxxx.xx>

**Cc:** KEARNS, Zane <xxxx.xxxxx@xxxxxx.xxxx.xx>; DAVIS, Isabella (Izzy)

<xxxxxxxx.xxxxx@xxxxxx.xxxx.x>; LAFAI, Loi <xxx.xxxxx@xxxxxx.xxxx.x>

**Subject:** FW: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

**Importance:** High

Hi team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Toby has asked me to follow up on this as it was due out in May.

Could you please advise whether you can action the below request?

**s 9(2)(g)(i) OIA**

[Redacted content]

Kind regards

Lisa MacKenzie | Advisor | Ministerial Services

Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** Ministerial Services

**Sent:** Monday, August 11, 2025 11:59 AM

**To:** Data <xxxx@xxxxxx.xxxx.xx>

**Cc:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxx@xxxxxx.xxxx.xx)>

**Subject:** Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

**Importance:** High

Kia ora team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Caz has asked “ **s 9(2)(g)(i) OIA** [redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ

---

**From:** ANDERSON, Cassandra <[xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx)>

**Sent:** Monday, August 11, 2025 10:55 AM

**To:** Ministerial Services <[xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x)>

**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request asking **s 9(2)(g)(i) OIA** [redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]

s 9(2)(g)(i) OIA

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.x>

**Sent:** Friday, August 8, 2025 2:53 PM

**To:** ANDERSON, Cassandra <xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx >

**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)**

**Complexity: Low**

**Details: 3 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint; s 2(1) OIA**

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.

Ngā mihi,

**Lisa** *(she/her)*  
**Advisor - Ministerial Services**  
Police National Headquarters



**From:** [Ministerial Services](#)  
**To:** [VANDENBERG, Tobias \(Toby\)](#)  
**Subject:** RE: District OIA for SA review (V2) - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area  
**Date:** Wednesday, 20 August 2025 3:13:00 PM  
**Attachments:** [RE For ED Media Comms review please - IR-01-25-14691 Harwood Wilson.msg](#)  
[LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson v2.docx](#)  
[image001.png](#)

---

**From:** VANDENBERG, Tobias (Toby) <Tobias.Vandenberg@police.govt.nz>  
**Sent:** Wednesday, August 20, 2025 1:57 PM  
**To:** Ministerial Services <Ministerial.Services@police.govt.nz>  
**Subject:** RE: District OIA for SA review (V2) - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area

Can you forward me the exec feedback as well as the new letter so I can assess whether I think it has been adequately addressed?

Cheers  
Toby

### **Tobias Vandenberg**

Senior Advisor | Ministerial Services | Police National Headquarters  
P [REDACTED] | E [tobias.vandenberg@police.govt.nz](mailto:tobias.vandenberg@police.govt.nz)



[SEEMAIL]

---

**From:** Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
**Sent:** Wednesday, August 20, 2025 10:05 AM  
**To:** Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>; VANDENBERG, Tobias (Toby) <[Tobias.Vandenberg@police.govt.nz](mailto:Tobias.Vandenberg@police.govt.nz)>  
**Subject:** RE: District OIA for SA review (V2) - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area

Hi Toby  
Would you like to review this one again?  
It has changed to the point where it's now 4 pages rather than 3, and 18(f) doesn't appear anymore.

HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fierce-meeting/PLL4FEDYZJHWP4AZXJ2YVQFME/>)

Complexity: Low

Details: 4 page response letter, no attachment

Refusal ground:

N/A

Lisa

---

**From:** Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
**Sent:** Friday, August 8, 2025 12:35 PM  
**To:** Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
**Subject:** RE: District OIA for SA review - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area

Hi Lisa

Changes in the attached.

HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

Complexity: Low

Details: 3 page response letter, no attachment

Refusal ground:

18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research

Goes to AC Road Policing and District Support.

Cheers

Toby

**Tobias Vandenberg**

Senior Advisor | Ministerial Services | Police National Headquarters

**P**s 9(2)(a) OIA | **E** [tobias.vandenberg@police.govt.nz](mailto:tobias.vandenberg@police.govt.nz)



[SEEMAIL]

---

**From:** Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
**Sent:** Thursday, August 7, 2025 4:05 PM  
**To:** Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
**Subject:** District OIA for SA review - IR-01-25-14691 - Harwood Wilson re incidents in Oxford area

Hi Seniors,

SA review please - IR-01-25-14691 from Harwood Wilson.

Response: 3 page letter of response

HOI: Yes  
Complexity: Medium  
**Due: 20 May 2025**  
Redactions: 18(f)

Please note that this is the subject of an Ombudsman complaint; the Ombudsman's office has indicated that they will drop the formal inquiry if we can release it by 13 August.

Ngā mihi,  
Lisa (she/her)  
Advisor - Ministerial Services  
Police National Headquarters

[SEEmail]

-----Original Message-----

From: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>  
Sent: Thursday, August 7, 2025 3:25 PM  
To: Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
Cc: ANTONY, Linto <[Linto.Antony@police.govt.nz](mailto:Linto.Antony@police.govt.nz)>; Information Requests <[InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)>  
Subject: RE: Request for information check on Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Hi Lisa

Apologies I have updated the table

Ngā mihi,

Isabella Davis  
Data Response Analyst  
Performance and Data  
New Zealand Police  
E [Isabella.Davis@police.govt.nz](mailto:Isabella.Davis@police.govt.nz)

-----Original Message-----

From: Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>  
Sent: Thursday, August 7, 2025 2:45 PM  
To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Cc: ANTONY, Linto <Linto.Antony@police.govt.nz>; Information Requests  
<InformationRequests@police.govt.nz>

Subject: Request for information check on Reference IR-01-25-14691 Official Information  
request - Oxford Area | ETD108

Importance: High

Hi team

The attached OIA response has been submitted for finalisation to Ministerial Services.

It looks as though there might be an error **s 9(2)(g)(i) OIA**



Also please note that the requester has complained to the Ombudsman about the delay on this,  
so I'd really appreciate it if you could please prioritise this.

Thanks for your help!

Kind regards,

Lisa MacKenzie | Advisor | Ministerial Services Policy & Government Relations | PNHQ

[SEEMAIL]

E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa – Stand at the stern of the canoe and  
feel the spray of the future biting at your face.

-----Original Message-----

From: Data <Data@police.govt.nz>

Sent: Wednesday, July 9, 2025 12:42 PM

To: Information Requests <InformationRequests@police.govt.nz>

Cc: ANTONY, Linto <Linto.Antony@police.govt.nz>

Subject: RE: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request -  
Oxford Area | ETD108

Hi Elena

This has been sent for peer review and I hope to have this with you soon.

Ngā mihi,

Isabella Davis

Data Response Analyst

Performance and Data

New Zealand Police

E Isabella.Davis@police.govt.nz

-----Original Message-----

From: Information Requests <[InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)>

Sent: Wednesday, July 9, 2025 12:39 PM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: 9. 2025-07-09 - DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Data,

Just following up on this request again. The requester "Harwood Wilson" is now following up.

Could I get a timeframe or a response as to what's happening with this one please?

Kind regards,

Elena ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Information Requests

Sent: Monday, June 30, 2025 9:22 AM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up again on this one, any chance I will receive a response for this one soon?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Information Requests

Sent: Thursday, June 12, 2025 4:20 PM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: FW: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi team,

Again just chasing up on this one?

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

Hi Toby

Please find them attached.

Lisa

-----Original Message-----

From: Information Requests

Sent: Wednesday, June 4, 2025 11:59 AM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: Follow up: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi Team,

Following up on this one.

E. Tou ETD108

Analyst

Information Requests | Service Group

P 105

E InformationRequests@police.govt.nz

-----Original Message-----

From: Information Requests

Sent: Tuesday, May 20, 2025 1:39 PM

To: Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>

Subject: DATA | Reference IR-01-25-14691 Official Information request - Oxford Area | ETD108

Importance: High

Hi DATA,

We have this request received below. Is this something you can provide? Or would you know where this information can be obtained from?

Nga mihi,

Elena Tou ETD108

Analyst

Information Requests | Service Group

P 105

E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)

-----Original Message-----

From: Harwood Wilson <[fyi-request-30800-0541505e@requests.fyi.org.nz](mailto:fyi-request-30800-0541505e@requests.fyi.org.nz)>

Sent: Monday, April 21, 2025 11:49 PM

To: Ministerial Services <[Ministerial.Services@police.govt.nz](mailto:Ministerial.Services@police.govt.nz)>

Subject: IR-01-25-14691 Official Information request - Oxford Area

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically I require the following:

- Number of calls for response
- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area

Yours faithfully,

Harwood Wilson

-----

This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:

[fyi-request-30800-0541505e@requests.fyi.org.nz](mailto:fyi-request-30800-0541505e@requests.fyi.org.nz)

Is [ministerial.services@police.govt.nz](mailto:ministerial.services@police.govt.nz) the wrong address for Official Information requests to New Zealand Police? If so, please contact us using this form:

[https://fyi.org.nz/change\\_request/new?body=new\\_zealand\\_police](https://fyi.org.nz/change_request/new?body=new_zealand_police)

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

-----

**From:** [VANDENBERG, Tobias \(Toby\)](#)  
**To:** [MACKENZIE, Lisa](#)  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson  
**Date:** Thursday, 21 August 2025 1:54:59 PM  
**Attachments:** [image003.png](#)

---

s 9(2)(g)(i) OIA  
[Redacted]

Cheers  
Toby

---

**From:** MACKENZIE, Lisa <xxxx.xxxxxxxx@xxxxx.xxx.xx>  
**Sent:** Thursday, August 21, 2025 1:15 PM  
**To:** VANDENBERG, Tobias (Toby) <xxxxxx.xxxxxxxx@xxxxxx.xxx.xx>  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi Toby  
Elena has responded with the below.

s 9(2)(g)(i) OIA  
[Redacted]

Regards,  
Lisa

---

**From:** TOU, Elena <xxxxx.xxx@xxxxxx.xxx.xx>  
**Sent:** Thursday, August 21, 2025 1:07 PM  
**To:** MACKENZIE, Lisa <xxxx.xxxxxxxx@xxxxxx.xxx.xx>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi Lisa,

Sorry I wouldn't have any insight into this also - s 9(2)(g)(i) OIA  
[Redacted]

Kind regards,  
Elena ETD108

**Analyst**

Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx>

**Sent:** Thursday, August 21, 2025 12:37 PM

**To:** TOU, Elena <xxxxxx.xxx@xxxxxx.xxxx.xx >

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again,

s 9(2)(g)(i) OIA

Kind regards

Lisa

---

**From:** Ministerial Services

**Sent:** Thursday, August 21, 2025 12:34 PM

**To:** TOU, Elena <xxxxxx.xxx@xxxxxx.xxxx.xx >

**Cc:** VANDENBERG, Tobias (Toby) <xxxxxxxxxxxxxx@xxxxxx.xxxx.xx >

**Subject:** Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Kia ora Elena

While reviewing the attached OIA response, s 9(2)(g)(i) OIA

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services

Policy & Government Relations |PNHQ



E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**



**From:** [VANDENBERG, Tobias \(Toby\)](#)  
**To:** [MACKENZIE, Lisa](#)  
**Subject:** FW: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Date:** Thursday, 21 August 2025 10:20:20 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)

---

Please give me a call about this when you have a moment

---

**From:** Data <xxxx@xxxxxx.xxxx.xx>  
**Sent:** Thursday, August 21, 2025 10:07 AM  
**To:** VANDENBERG, Tobias (Toby) <xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx>  
**Cc:** LAFAL, Loi <xxx.xxxxx@xxxxxx.xxxx.xx>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi Toby,

We did discuss this one and check again as that does catch the eye. **s 9(2)(g)(i) OIA**

[REDACTED]

[REDACTED]

Thanks, Keith.

---

**From:** VANDENBERG, Tobias (Toby) <[xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](#)>  
**Sent:** Wednesday, August 20, 2025 3:33 PM  
**To:** Data <[xxxx@xxxxxx.xxxx.xx](#)>  
**Cc:** LAFAL, Loi <[xxx.xxxxx@xxxxxx.xxxx.x](#)>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi team

Just wondering if you have any insight on why there might be **s 9(2)(g)(i) OIA**

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Otherwise I accept we'll need to see if District can provide that insight.

Cheers  
Toby

**Tobias Vandenberg**  
Senior Advisor | Ministerial Services | Police National Headquarters  
P **s 9(2)(a) OIA** | E [xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](#)



[Redacted]

**From:** Data <xxxx@xxxxxx.xxx.xx >  
**Sent:** Tuesday, August 19, 2025 3:39 PM  
**To:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x>  
**Cc:** LAFAl, Loi <xxx.xxxxx@xxxxxx.xxx.x>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi Lisa,

The response has been updated as attached.

Please note that **s 9(2)(g)(i) OIA** [Redacted]  
[Redacted]

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]

Thanks, Keith.

---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxx.x>  
**Sent:** Tuesday, August 19, 2025 2:03 PM  
**To:** Data <xxxx@xxxxxx.xxx.xx >  
**Cc:** KEARNS, Zane <xxx.xxxxx@xxxxxx.xxx.xx >; DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxx@xxxxxx.xxx.x>; LAFAl, Loi <xxx.xxxxx@xxxxxx.xxx.x>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi again team  
Just following up to check whether there's been any update on this.  
Kind regards

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



[Redacted]

*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*  
**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** Data <xxxx@xxxxxx.xxxx.xx >  
**Sent:** Tuesday, August 12, 2025 2:02 PM  
**To:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.x>  
**Cc:** KEARNS, Zane <xxxx.xxxxxx@xxxxxx.xxxx.xx >; DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxxx@xxxxxx.xxxx.x>; LAFAI, Loi <xxx.xxxxxx@xxxxxx.xxxx.x>  
**Subject:** RE: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson

Hi Lisa,

The response has been reviewed and will be back to you shortly once the updated draft has been finalised.

Thanks, Keith.

---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.x>  
**Sent:** Tuesday, August 12, 2025 1:54 PM  
**To:** Data <xxxx@xxxxxx.xxxx.xx >  
**Cc:** KEARNS, Zane <xxxx.xxxxxx@xxxxxx.xxxx.xx >; DAVIS, Isabella (Izzy) <xxxxxxxx.xxxxxx@xxxxxx.xxxx.x>; LAFAI, Loi <xxx.xxxxxx@xxxxxx.xxxx.x>  
**Subject:** FW: Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Importance:** High

Hi team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Toby has asked me to follow up on this as it was due out in May.

Could you please advise whether you can action the below request?

**s 9(2)(g)(i) OIA**  
[Redacted text block]

Kind regards

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

Stand at the stern of the canoe and feel the spray of the future biting at your face.

---

**From:** Ministerial Services  
**Sent:** Monday, August 11, 2025 11:59 AM  
**To:** Data <[xxxx@xxxxxx.xxxx.xx](mailto:xxxx@xxxxxx.xxxx.xx)>  
**Cc:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxx@xxxxxx.xxxx.xx)>  
**Subject:** Query about OIA at Exec Review - IR-01-25-14691 Harwood Wilson  
**Importance:** High

Kia ora team

This OIA response is currently with ED Media & Comms, who has asked for clarification, as per the below email.

Caz has asked “s 9(2)(g)(i) OIA [redacted]  
[redacted]  
[redacted]”

[redacted]  
[redacted]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ

---

**From:** ANDERSON, Cassandra <[xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.xx)>  
**Sent:** Monday, August 11, 2025 10:55 AM  
**To:** Ministerial Services <[xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxx.xxxxxxxxx@xxxxxx.xxxx.x)>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request asking s 9(2)(g)(i) OIA [redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]

s 9(2)(g)(i) OIA

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.x](mailto:xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.x)>

**Sent:** Friday, August 8, 2025 2:53 PM

**To:** ANDERSON, Cassandra <[xxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>

**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

**HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)**

**Complexity: Low**

**Details: 3 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint; s 2(1) OIA**

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** (*she/her*)

**Advisor - Ministerial Services**

Police National Headquarters



**From:** [Ministerial Services](#)  
**To:** [TOU, Elena](#)  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson  
**Date:** Thursday, 21 August 2025 12:37:00 PM  
**Attachments:** [image001.png](#)

---

Hi again,  
Just to add to this, we've already asked the Data team and they said they don't have any insight on this.  
Kind regards  
Lisa

---

**From:** Ministerial Services  
**Sent:** Thursday, August 21, 2025 12:34 PM  
**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx>  
**Cc:** VANDENBERG, Tobias (Toby) <xxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx>  
**Subject:** Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Kia ora Elena

While reviewing the attached OIA response, **s 9(2)(g)(i) OIA**

[REDACTED]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

**From:** [MACKENZIE, Lisa](#)  
**To:** [TOU, Elena](#)  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson  
**Date:** Tuesday, 26 August 2025 8:23:00 AM  
**Attachments:** [image002.png](#)

---

Hi Elena  
I'm just checking whether you have had an opportunity to check with the Area Commander?  
Thanks for your help!  
Regards  
Lisa

---

**From:** MACKENZIE, Lisa  
**Sent:** Thursday, August 21, 2025 2:09 PM  
**To:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again Elena,

**s 9(2)(g)(i) OIA**

Thanks for your help!  
Kind regards  
Lisa

---

**From:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxx@xxxxxx.xxxx.xx)>  
**Sent:** Thursday, August 21, 2025 1:07 PM  
**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi Lisa,

Sorry I wouldn't have any insight into this also – **s 9(2)(g)(i) OIA**

Kind regards,  
Elena ETD108

**Analyst**

Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx>

**Sent:** Thursday, August 21, 2025 12:37 PM

**To:** TOU, Elena <xxxxxx.xxx@xxxxxx.xxxx.xx >

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again,

Just to add to this, we've already asked the Data team and they said they don't have any insight on this.

Kind regards

Lisa

---

**From:** Ministerial Services

**Sent:** Thursday, August 21, 2025 12:34 PM

**To:** TOU, Elena <xxxxxx.xxx@xxxxxx.xxxx.xx >

**Cc:** VANDENBERG, Tobias (Toby) <xxxxxxxxxxxxxx@xxxxxx.xxxx.xx >

**Subject:** Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Kia ora Elena

While reviewing the attached OIA response **s 9(2)(g)(i) OIA**

[Redacted text block]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services

Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**



**From:** [MACKENZIE, Lisa](#)  
**To:** [VANDENBERG, Tobias \(Toby\)](#)  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108  
**Date:** Tuesday, 26 August 2025 3:39:00 PM  
**Attachments:** [image002.png](#)  
[image003.png](#)  
[LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson v2.docx](#)

---

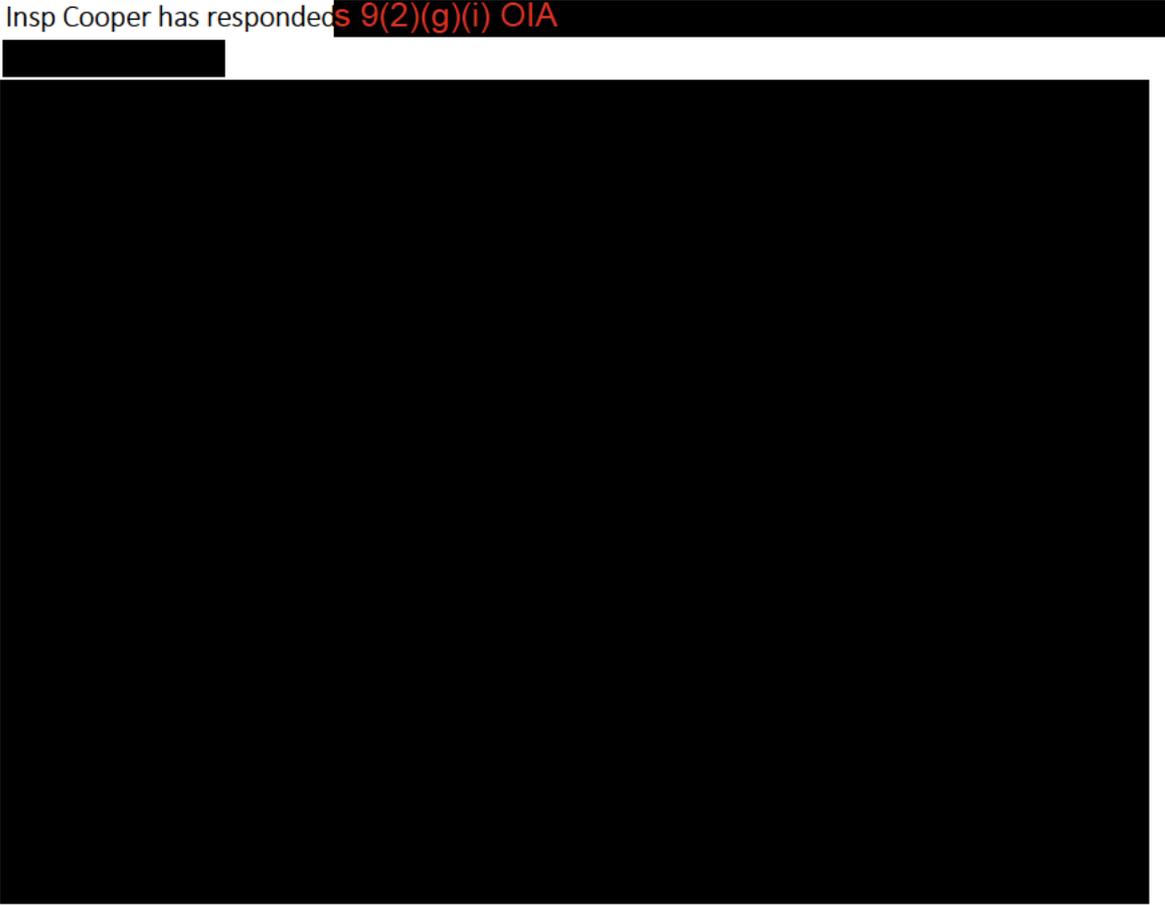
Hi Toby  
FYI, I have received this from Elena.  
She has CCed the Data team seeking more information.  
(I've attached the draft response for context)  
Regards  
Lisa

---

**From:** TOU, Elena <Elena.Tou@police.govt.nz>  
**Sent:** Tuesday, August 26, 2025 3:25 PM  
**To:** MACKENZIE, Lisa <Lisa.MacKenzie@police.govt.nz>  
**Cc:** Data <Data@police.govt.nz>  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Hi Lisa,

Insp Cooper has responded **s 9(2)(g)(i) OIA**




Kind regards,

Elena ETD108  
Analyst  
Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** COOPER, Peter <xxxxx.xxxxxx@xxxxxx.xxxx.xx >  
**Sent:** Tuesday, August 26, 2025 2:44 PM  
**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Hi Elena

s 9(2)(g)(i) OIA

**Inspector Peter Cooper**  
Area Commander - Canterbury Rural  
Canterbury Rural Police |1 Southern Cross Road| ☒ WX DX10057 |Rangiora 7400 |  
☎ <mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx>

---

**From:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >  
**Sent:** Tuesday, August 26, 2025 2:12 PM  
**To:** COOPER, Peter <xxxxx.xxxxxx@xxxxxx.xxxx.xx >  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108  
**Importance:** High

Hi Insp. Cooper,

Just following up on the below? I am aware I only sent an email on Thursday last week, please let me know when I can expect a response and I can advise Ministerial Services accordingly.

Thanks again,

Elena ETD108  
Analyst  
Information Requests | Service Group

P 105

E @.

---



NEW ZEALAND  
**POLICE**  
Ngā Hīkoiwhiriwhiri o Aotearoa



---

**From:** TOU, Elena

**Sent:** Tuesday, August 26, 2025 8:54 AM

**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxx@xxxxxx.xxxx.xx)>

**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

**Importance:** High

Hi Lisa,

Please find email sent to area commander Peter Cooper – He has not responded since. I will send a follow up email today.

Kind regards,

**Elena ETD108**

**Analyst**

Information Requests | Service Group

P 105

E @.

---



NEW ZEALAND  
**POLICE**  
Ngā Hīkoiwhiriwhiri o Aotearoa



---

**From:** TOU, Elena

**Sent:** Thursday, August 21, 2025 3:32 PM

**To:** COOPER, Peter <[xxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx)>

**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

**Importance:** High

Hi Peter,

Attached is an OIA response letter that is sitting with Ministerial Services for review where this requester has asked for the following:

*“Please provide response information for the Oxford policing area during the 2024 calendar year.*

*Specifically I require the following:*

- *Number of calls for response*

- Average response time to arrival

Additionally please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was a Oxford officer or from another area”

s 9(2)(g)(i) OIA

Kind regards,

**Elena ETD108**

**Analyst**

Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>

**Sent:** Thursday, August 21, 2025 2:09 PM

**To:** TOU, Elena <[xxxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxx@xxxxxx.xxxx.xx)>

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again Elena,

s 9(2)(g)(i) OIA

Thanks for your help!

Kind regards

Lisa

---

**From:** TOU, Elena <[xxxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxxx.xxx@xxxxxx.xxxx.xx)>

**Sent:** Thursday, August 21, 2025 1:07 PM

**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi Lisa,

Sorry I wouldn't have any insight into this s 9(2)(g)(i) OIA

s 9(2)(g)(i) OIA

[Redacted]

[Redacted]

[Redacted]

Kind regards,  
Elena ETD108  
Analyst  
Information Requests | Service Group

P 105  
E @.\_\_\_\_\_



---

**From:** Ministerial Services <xxxxxxxxxxxx@xxxxxx.xxxx.x>  
**Sent:** Thursday, August 21, 2025 12:37 PM  
**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again,  
Just to add to this, we've already asked the Data team and they said they don't have any insight on this.  
Kind regards  
Lisa

---

**From:** Ministerial Services  
**Sent:** Thursday, August 21, 2025 12:34 PM  
**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >  
**Cc:** VANDENBERG, Tobias (Toby) <xxxxxxxxxxxx@xxxxxx.xxxx.xx >  
**Subject:** Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Kia ora Elena

While reviewing the attached OIA response, s 9(2)(g)(i) OIA  
[Redacted]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

**From:** [COOPER, Peter](#)  
**To:** [VANDENBERG, Tobias \(Toby\)](#)  
**Cc:** [TOU, Elena](#)  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108  
**Date:** Thursday, 28 August 2025 1:29:09 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson v2.docx](#)  
[image005.png](#)

---

This is what I got from Zane

**s 9(2)(g)(i) OIA**

**Inspector Peter Cooper**

Area Commander - Canterbury Rural  
Canterbury Rural Police |1 Southern Cross Road| ☒ WX DX10057 |Rangiora 7400 I  
[☒ mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx)

---

**From:** KEARNS, Zane <xxxx.xxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Tuesday, August 26, 2025 5:32 PM  
**To:** COOPER, Peter <xxxxx.xxxxxx@xxxxxx.xxxx.xx>; LAFAI, Loi <Loi.Lafai@police.govt.nz>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Hi Peter,

**s 9(2)(g)(i) OIA**

[Redacted content]

s 9(2)(g)(i) OIA

s 9(2)(g)(i) OIA

Hope this is clearer.

Zane

**Zane Kearns**  
Director (acting)  
Data and Performance Insights

M s 9(2)(a) OIA  
E [xxxx](#)



---

**From:** Data <[xxxx@xxxxxx.xxx.xx](mailto:xxxx@xxxxxx.xxx.xx)>  
**Sent:** Tuesday, August 26, 2025 3:49 PM  
**To:** KEARNS, Zane <[xxxx.xxxxxx@xxxxxx.xxx.xx](mailto:xxxx.xxxxxx@xxxxxx.xxx.xx)>  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

---

**From:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxx.xx)>  
**Sent:** Tuesday, August 26, 2025 3:46 PM  
**To:** Data <[xxxx@xxxxxx.xxx.xx](mailto:xxxx@xxxxxx.xxx.xx)>; LAFAL, Loi <[xxx.xxxxx@xxxxxx.xxx.xx](mailto:xxx.xxxxx@xxxxxx.xxx.xx)>  
**Cc:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxx.xx](mailto:xxxxx.xxx@xxxxxx.xxx.xx)>; VANDENBERG, Tobias (Toby) <[xxxxxx.xxxxxxxxxx@xxxxxx.xxx.xx](mailto:xxxxxx.xxxxxxxxxx@xxxxxx.xxx.xx)>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Kia ora Loi

**s 9(2)(g)(i) OIA**

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxx.xx](mailto:xxxxx.xxx@xxxxxx.xxx.xx)>  
**Sent:** Tuesday, August 26, 2025 3:25 PM  
**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxx.xx)>  
**Cc:** Data <[xxxx@xxxxxx.xxx.xx](mailto:xxxx@xxxxxx.xxx.xx)>  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Hi Lisa,

Insp Cooper has responded **s 9(2)(g)(i) OIA**

s 9(2)(g)(i) OIA

Kind regards,  
Elena ETD108  
Analyst  
Information Requests | Service Group

P 105  
E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)



---

**From:** COOPER, Peter <[Peter.Cooper@police.govt.nz](mailto:Peter.Cooper@police.govt.nz)>  
**Sent:** Tuesday, August 26, 2025 2:44 PM  
**To:** TOU, Elena <[Elena.Tou@police.govt.nz](mailto:Elena.Tou@police.govt.nz)>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Hi Elena

s 9(2)(g)(i) OIA

**Inspector Peter Cooper**

Area Commander - Canterbury Rural  
Canterbury Rural Police | 1 Southern Cross Road | ☒ WX DX10057 | Rangiora 7400 |  
✉ <mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx>

---

**From:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxx@xxxxxx.xxxx.xx)>  
**Sent:** Tuesday, August 26, 2025 2:12 PM  
**To:** COOPER, Peter <[xxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108  
**Importance:** High

Hi Insp. Cooper,

Just following up on the below? I am aware I only sent an email on Thursday last week, please let me know when I can expect a response and I can advise Ministerial Services accordingly.

Thanks again,

**Elena ETD108**  
**Analyst**  
Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** TOU, Elena  
**Sent:** Tuesday, August 26, 2025 8:54 AM  
**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108  
**Importance:** High

Hi Lisa,

Please find email sent to area commander Peter Cooper – He has not responded since. I will send a follow up email today.

Kind regards,

**Elena ETD108**  
**Analyst**  
Information Requests | Service Group

P 105

E @.

---



---

**From:** TOU, Elena

**Sent:** Thursday, August 21, 2025 3:32 PM

**To:** COOPER, Peter <[xxxxx.xxxxxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxxx.xx)>

**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

**Importance:** High

Hi Peter,

Attached is an OIA response letter that is sitting with Ministerial Services for review where this requester has asked for the following:

*“Please provide response information for the Oxford policing area during the 2024 calendar year.*

*Specifically I require the following:*

- *Number of calls for response*
- *Average response time to arrival*

*Additionally please separate the information by:*

- *Each 12 Months of the year*
- *The priority level of the call*
- *If the officer was a Oxford officer or from another area”*

**s 9(2)(g)(i) OIA**

[Redacted]

[Redacted]

Kind regards,

**Elena ETD108**

**Analyst**

Information Requests | Service Group

P 105

E @.

---



---

**From:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>

**Sent:** Thursday, August 21, 2025 2:09 PM

**To:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxx@xxxxxx.xxxx.xx)>

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again Elena,

s 9(2)(g)(i) OIA

Thanks for your help!

Kind regards

Lisa

---

**From:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxx.xxx@xxxxxx.xxxx.xx)>

**Sent:** Thursday, August 21, 2025 1:07 PM

**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi Lisa,

Sorry I wouldn't have any insight into this s 9(2)(g)(i) OIA

Kind regards,

**Elena ETD108**

**Analyst**

Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** Ministerial Services <[xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>

**Sent:** Thursday, August 21, 2025 12:37 PM

**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again,

Just to add to this, we've already asked the Data team and they said they don't have any insight on this.

Kind regards

Lisa

---

**From:** Ministerial Services

**Sent:** Thursday, August 21, 2025 12:34 PM

**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >

**Cc:** VANDENBERG, Tobias (Toby) <xxxxxxxxxxxx@xxxxxx.xxxx.xx >

**Subject:** Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Kia ora Elena

While reviewing the attached OIA response, s 9(2)(g)(i) OIA

[REDACTED]

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services

Policy & Government Relations | PNHQ



[REDACTED]

*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

**From:** [VANDENBERG, Tobias \(Toby\)](#)  
**To:** [Ministerial Services](#)  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108  
**Date:** Thursday, 28 August 2025 1:32:53 PM  
**Attachments:** [LETTER OF RESPONSE IR-01-25-14691 Harwood Wilson v2.docx](#)  
[FW Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson ETD108.msg](#)  
[image001.png](#)  
[image002.png](#)  
[image003.png](#)

---

Hi Lisa

Please progress this version. I believe it was still at exec review but if I'm mistaken let me know.

Cheers

Toby

### Tobias Vandenberg

Senior Advisor | Ministerial Services | Police National Headquarters

Ph **s 9(2)(a) OIA** | E [XXXXXX](#)



---

**From:** MACKENZIE, Lisa <xxxx.xxxxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Tuesday, August 26, 2025 3:46 PM  
**To:** Data <xxxx@xxxxxx.xxxx.xx>; LAFAI, Loi <xxx.xxxxx@xxxxxx.xxxx.xx>  
**Cc:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx>; VANDENBERG, Tobias (Toby) <xxxxxx.xxxxxxxx@xxxxxx.xxxx.xx>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Kia ora Loi

**s 9(2)(g)(i) OIA**



Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations | PNHQ



*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*

**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

---

**From:** TOU, Elena <[Elena.Tou@police.govt.nz](mailto:Elena.Tou@police.govt.nz)>  
**Sent:** Tuesday, August 26, 2025 3:25 PM  
**To:** MACKENZIE, Lisa <[Lisa.MacKenzie@police.govt.nz](mailto:Lisa.MacKenzie@police.govt.nz)>  
**Cc:** Data <[Data@police.govt.nz](mailto:Data@police.govt.nz)>  
**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Hi Lisa,

Insp Cooper has responded **s 9(2)(g)(i) OIA**

**s 9(2)(g)(i) OIA**

Kind regards,  
Elena ETD108  
Analyst  
Information Requests | Service Group

P 105  
E [InformationRequests@police.govt.nz](mailto:InformationRequests@police.govt.nz)



---

**From:** COOPER, Peter <[Peter.Cooper@police.govt.nz](mailto:Peter.Cooper@police.govt.nz)>

**Sent:** Tuesday, August 26, 2025 2:44 PM

**To:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxx.xx](mailto:xxxxx.xxx@xxxxxx.xxx.xx)>

**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

Hi Elena

s 9(2)(g)(i) OIA

**Inspector Peter Cooper**

Area Commander - Canterbury Rural

Canterbury Rural Police |1 Southern Cross Road| ☒ WX DX10057 |Rangiora 7400 |

📧 <mailto:xxxxx.xxxxxx@xxxxxx.xxx.xx>

---

**From:** TOU, Elena <[xxxxx.xxx@xxxxxx.xxx.xx](mailto:xxxxx.xxx@xxxxxx.xxx.xx)>

**Sent:** Tuesday, August 26, 2025 2:12 PM

**To:** COOPER, Peter <[xxxxx.xxxxxx@xxxxxx.xxx.xx](mailto:xxxxx.xxxxxx@xxxxxx.xxx.xx)>

**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

**Importance:** High

Hi Insp. Cooper,

Just following up on the below? I am aware I only sent an email on Thursday last week, please let me know when I can expect a response and I can advise Ministerial Services accordingly.

Thanks again,

**Elena ETD108**

**Analyst**

Information Requests | Service Group

P 105

E @.



---

**From:** TOU, Elena

**Sent:** Tuesday, August 26, 2025 8:54 AM

**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxx.xx)>

**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

**Importance:** High

Hi Lisa,

Please find email sent to area commander Peter Cooper – He has not responded since. I will send a follow up email today.

Kind regards,

**Elena ETD108**

**Analyst**

Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** TOU, Elena

**Sent:** Thursday, August 21, 2025 3:32 PM

**To:** COOPER, Peter <xxxxx.xxxxxx@xxxxxx.xxxx.xx >

**Subject:** FW: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson | ETD108

**Importance:** High

Hi Peter,

Attached is an OIA response letter that is sitting with Ministerial Services for review where this requester has asked for the following:

*“Please provide response information for the Oxford policing area during the 2024 calendar year.*

*Specifically I require the following:*

- *Number of calls for response*
- *Average response time to arrival*

*Additionally please separate the information by:*

- *Each 12 Months of the year*
- *The priority level of the call*
- *If the officer was a Oxford officer or from another area”*

**s 9(2)(g)(i) OIA**

\_\_\_\_\_

\_\_\_\_\_

Kind regards,

**Elena ETD108**

**Analyst**

Information Requests | Service Group

P 105

E @.\_\_\_\_\_



---

**From:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>  
**Sent:** Thursday, August 21, 2025 2:09 PM  
**To:** TOU, Elena <[xxxxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxxxx.xxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again Elena,

s 9(2)(g)(i) OIA

Thanks for your help!

Kind regards

Lisa

---

**From:** TOU, Elena <[xxxxxxx.xxx@xxxxxx.xxxx.xx](mailto:xxxxxxx.xxx@xxxxxx.xxxx.xx)>  
**Sent:** Thursday, August 21, 2025 1:07 PM  
**To:** MACKENZIE, Lisa <[xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxx.xxxxxxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi Lisa,

Sorry I wouldn't have any insight into this s 9(2)(g)(i) OIA

Kind regards,

**Elena ETD108**

**Analyst**

P 105

E @.\_\_\_\_\_



---

**From:** Ministerial Services <xxxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.x>  
**Sent:** Thursday, August 21, 2025 12:37 PM  
**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >  
**Subject:** RE: Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Hi again,  
Just to add to this, we've already asked the Data team and they said they don't have any insight on this.  
Kind regards  
Lisa

---

**From:** Ministerial Services  
**Sent:** Thursday, August 21, 2025 12:34 PM  
**To:** TOU, Elena <xxxxx.xxx@xxxxxx.xxxx.xx >  
**Cc:** VANDENBERG, Tobias (Toby) <xxxxxxxxxxxx@xxxxxx.xxxx.xx >  
**Subject:** Query about OIA at Review stage- IR-01-25-14691 Harwood Wilson

Kia ora Elena

While reviewing the attached OIA response, s 9(2)(g)(i) OIA  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted].

Thanks for your help!

Ngā mihi

Lisa MacKenzie | Advisor | Ministerial Services  
Policy & Government Relations |PNHQ



[Redacted]  
*E tu ki te kei o te waka, kia pakia koe e nga ngaru o te wa –*  
**Stand at the stern of the canoe and feel the spray of the future biting at your face.**

**From:** [Ministerial Services](#)  
**To:** [TREVETT, Claire](#)  
**Cc:** [WILKINSON, Jacinda](#)  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson  
**Date:** Thursday, 28 August 2025 4:05:00 PM  
**Attachments:** [Exec Review Pack V2 - IR-01-25-14691 Harwood Wilson.pdf](#)  
[image001.png](#)

---

**HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)**

**Complexity: Low**

**Details: 4 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint.**

Kia ora Claire and Jacinda

Please find attached Version 2 of the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

Caz had requested some changes (email is further down in the email trail) and the new version of the response should address these.

**Request:**

Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** (*she/her*)

**Advisor - Ministerial Services**

Police National Headquarters



---

**From:** ANDERSON, Cassandra <xxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx>  
**Sent:** Monday, August 11, 2025 10:55 AM  
**To:** Ministerial Services <xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx>  
**Subject:** RE: For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

Kia ora

Did I send an email about this request asking **s 9(2)(g)(i) OIA** [redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted] [redacted]  
[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]

[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]  
[redacted]

Can you let me know.

Thanks

Caz

---

**From:** Ministerial Services <[xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx)>  
**Sent:** Friday, August 8, 2025 2:53 PM  
**To:** ANDERSON, Cassandra <[xxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx](mailto:xxxxxxxxx.xxxxxxxx@xxxxxx.xxxx.xx)>  
**Subject:** For ED Media & Comms review please - IR-01-25-14691 Harwood Wilson

HOI: Yes (possibly related to this <https://www.nzherald.co.nz/nz/culverden-residents-protest-police-restructure-at-fiery-meeting/PLL4FEDYZJHWPG4AZXJ2YVQFME/>)

**Complexity: Low**

**Details: 3 page response letter, no attachment**

**Refusal ground:**

**18(f) – each event would have to be reviewed to answer the question, which would be substantial collation/research**

**Please note that this is the subject of an Ombudsman complaint; s 2(1) OIA**

Kia ora Caz

Please find attached the Executive review pack for an OIA request from Harwood Wilson regarding the Oxford policing area, for your review and approval.

**Request:**

[Please provide response information for the Oxford policing area during the 2024 calendar year.

Specifically, I require the following:

- Number of calls for response
- Average response time to arrival

Additionally, please separate the information by:

- Each 12 Months of the year
- The priority level of the call
- If the officer was an Oxford officer or from another area

**Details:**

3 page letter of response being provided to requestor.

Prepared by Etema Tou, reviewed by Stephanie Smith, approved by DC.

**If amendments need to be made, or you have questions for the workgroup that compiled the response, please email Ministerial Services directly with the changes required and we will coordinate this with the workgroup and resubmit the updated response for Executive review.**

Ngā mihi,

**Lisa** (she/her)

**Advisor - Ministerial Services**

Police National Headquarters



## Discussion via Microsoft Teams - Ministerial Services

🔥❤️🥰🤔🙄🙄🙄 99 ...

KV I have a quick question/request

7/08 2:25 pm  
Go for it

VERMA, Keenia 7/08 2:25 pm

KV You maybe currently holding response for Harwood Wilson.  
We have an OMB complaint for it/

7/08 2:25 pm  
Any idea of the number?

VERMA, Keenia 7/08 2:26 pm

KV The OMB said that they will drop the formal inquiry if we can release it by 13 August. ref IR-01-25-14691  
Do you think that's a possibility?

7/08 2:27 pm  
It's just about possible... It's a HOI District one though, and it's only just come to us

VERMA, Keenia 7/08 2:27 pm

KV Yeah, I know. I am sorry to put that burden on you.  
how about, you do you WS2 magic, and we will see how we are going on Monday  
It will give me a good idea of our response to the OMB.

7/08 2:29 pm  
Thanks, that's a good idea. I'll get it to SA Review ASAP.

VERMA, Keenia 7/08 2:30 pm

KV that's why you are the best!

7/08 2:33 pm  
I am doubting my abilities. The first thing I saw when I went into the letter was the following piece of a table:

**s 9(2)(g)(i) OIA**

and my initial maths suggests that the non-bolded numbers add up to something that ends in a 5

VERMA, Keenia 7/08 2:34 pm

KV **s 9(2)(g)(i) OIA**

7/08 2:36 pm  
So I guess I'm going back to either the District or the Data team and ask them **s 9(2)(g)(i) OIA**

7/08 4:06 pm

Hi team, I've submitted a District OIA for SA review. It's the subject of an OMB complaint - the OMB office has said they will drop the formal inquiry if we can release it by 13 August. ref IR-01-25-14691



VANDENBERG, Tobias (Toby) 7/08 4:11 pm

TV Does that mean you're taking that one Courtenay?

KULARATNE, Courtenay 7/08 4:11 pm

thanks Lisa.

no

it does not mean this



sorry big T



VANDENBERG, Tobias (Toby) 7/08 4:11 pm

TV Haha, all good, I'll take that one

7/08 4:47 pm

VERMA, Keenia 29/08 2:48 pm

KV Hey Lisa, Sorry to be a bitch, but could you please put a worklog note in IR-01-25-14691 about its status. Sorry I am keeping an eye on a few requests due to OMB complaints. (I was also about to send **s 9(2)(g)(i) OIA**)



2/09 9:42 am

Hi team, when you're making your list of OIAs that are with Claire, I sent (re-sent) IR-01-25-14691 Harwood Wilson up on 28 August.

Wednesday, 3 September

# OIA Request

Sent: Tuesday, September 9, 2025 11:19 PM

To: Ministerial Services <xxxxxxxxxxxxxxx@xxxxxx.xxx.xx>

Subject: [EXTERNAL] Official Information request - Internal Communications Regarding IR-01-25-14691

CAUTION: This email originated from outside the New Zealand Police Network. DO NOT click links or open attachments unless you recognise the sender and are assured that the content is safe.

Dear New Zealand Police,

Please can you provide copies of all electronic communications regarding OIA request:  
IR-01-25-14691

Such as internal or external emails or other electronic communication methods regarding this request within NZ Police or other agencies from the date this OIA request was submitted until now.

Yours faithfully,

Harwood Wilson

-----

This is an Official Information request made via the FYI website.

Please use this email address for all replies to this request:

xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxx.xxx.xxx.xx

Is xxxxxxxxxxxxxxxxxx@xxxxxx.xxx.xx the wrong address for Official Information requests to New Zealand Police? If so, please contact us using this form:

[https://fyi.org.nz/change\\_request/new?body=new\\_zealand\\_police](https://fyi.org.nz/change_request/new?body=new_zealand_police)

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://fyi.org.nz/help/officers>

If you find this service useful as an Official Information officer, please ask your web manager to link to us from your organisation's OIA or LGOIMA page.

-----