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1 August 2025

Jagdev

[fyi-request-31636-1e45de8b@requests.fyi.org.nz](mailto:fyi-request-31636-1e45de8b@requests.fyi.org.nz)

**Your request for information under the Local Government Official Information and Meetings Act 1987 (LGOIMA) – (case number CAS-1155398-H7C1M7)**

Kia ora Jagdev,

I refer to your official information request dated 17 July 2025 requesting information associated with infringement number 9026240732.

**Turning Access Clarification: Could you please confirm what legal and safe options are available for drivers turning left from Broadway into Clovernook Road, given the adjacent lane is marked for straight-through traffic only? How can a driver make this turn without briefly entering the bus lane?** Drivers may enter a bus lane and travel up to 50 metres before turning into a side road, a driveway or another lane.

**How many infringement notices have been issued at this specific location (Broadway turning left into Clovernook Rd) in the past two calendar years (2024 and 2025 to date)?**

In enforcement zone BW3 (Broadway /Edgerley Ave - Clovernook Rd) for the period between 1 January 2024 - 30 June 2025 a total of 5,601 infringements have been issued.

**How many of these notices were issued to drivers who entered the bus lane briefly for the purpose of turning left?**

In order to provide you this information, we would have to review footage of each infringement to see if the driver turned left and this would take a substantial amount of time. Therefore, your request is declined under section 17(f) of the LGOIMA as the requested information cannot be made available without substantial collation

**What is the total amount collected in fines from this location during that period?**

We have issued \$840,150 worth of bus lane infringements between 1 January 2024 - 30 June 2025. When we receive payment, it is not referenced against the enforcement zone to which it was issued. Therefore, we are unable to provide you the total amount collected in fines from this location without substantial collation and your request is declined under section 17(f) of the LGOIMA.

**Bus Lane Signage and Clarity: Are there any plans to improve signage, road markings, or road layout at this intersection to make it clearer for drivers whether a left turn is permitted and how it should be executed safely?**

The signage and road markings currently comply with legal requirements, and there are no scheduled plans for improvements. Maintenance of road markings will be conducted as necessary.

**How frequently are enforcement cameras in this location tested or calibrated?**

CCTV used is not surveillance certified equipment therefore calibration is not required.

Therefore, this part of your request is declined under Section 17(e) of the LGOIMA as the information you are requesting does not exist.



**What is the process for verifying or manually reviewing footage before a fine is issued?**

The evidence (CCTV footage) held by Auckland Transport is viewed by a Warranted Officer to determine if an offence took place. Each enforcement zone of a Special Vehicle Lane is set up between two fixed points, called an Ingress and an Egress respectively. The Ingress is the entry point of the enforcement zone, and the Egress is the exit point of the enforcement zone. The distance between the two points of an enforcement zone is measured using a calibrated measuring wheel and is measured in meters. Only when a vehicle travels through the ingress, middle part/scene of the zone and the egress continually is an offence committed, and an infringement issued.

**Consideration for Local Access: Has Auckland Transport conducted any assessment or considered whether this enforcement approach might discourage access to local businesses, including Westfield Newmarket? If so, could you please share those findings or reports?**

No assessments have been completed. Therefore, your request is declined under section 17(e) of LGOIMA as the requested information does not exist.

**Discretion and Context in Infringements: Under what circumstances does Auckland Transport consider exercising discretion or withdrawing an infringement notice for brief, low-risk bus lane entry made solely for turning into a legal destination?**

Infringement disputes are considered on a case-by-case basis taking the evidence and the information supplied by the liable party into consideration.

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review regarding this matter.

Regards

A handwritten signature in black ink, appearing to read 'John Strawbridge'.

John Strawbridge  
**Group Manager, Parking Services & Compliance**