

17/03/2026

Bobby Neilson  
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Tēnā koe Bobby Neilson

**Amended decision under the Official Information Act**

I am writing to you, further to Kāinga Ora's decision dated 25 July 2025, and in response to a complain received from the Office of the Ombudsman on 1 December 2025.

On 5 July 2025 you had submitted the following information request to Kāinga Ora, under the Official Information Act 1982 (the Act):

*Please provide details relating to any known further restructures expected to occur between July 2025 and June 2026, including any held drafts for any proposals for restructures for that period.*

On 25 July 2025, Kāinga Ora had responded to your request advising that no further staff reductions were planned (at that point in time). Considering your Ombudsman Act complaint we have re-evaluated this decision and agree that additional details should have been provided within our response. Specifically, that Kāinga Ora was refusing your request under section 18(e) of the Act, as no documents existed containing the information requested.

You have the right to seek an investigation and review by the Ombudsman of this decision. There is information about how to make a complaint at <https://www.ombudsman.parliament.nz> or by freephone on [0800 802 602](tel:0800802602).

Please note that Kāinga Ora proactively releases some responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/>, with your personal information removed.

Nāku iti noa, nā



Tracey Kaio  
**Chief People and Assurance Officer, Kāinga Ora – Homes and Communities**