

30 September 2015

Hamish

fyi-request-3031-8e77f7f4@requests.fyi.org.nz

Dear Hamish

Local Government Official Information and Meetings Act 1987 (LGOIMA)

CAS-74232-D4Y1L8

Thank you for contacting Auckland Transport on 11 August 2015 requesting the following information:

- When will the AT "real time API" supply real data instead of mocked information
- Breakdown of resources (e.g. roles or FTE) assigned to support of AT APIs for external use, including roles responsible for monitoring user feedback (questions to the forum) and service improvement
- Communications regarding planned improvements, changes or support for the AT APIs beyond the current date, or if none exist, details of ATs strategy for the existing APIs

The original API's were created specifically for the "Hackathon" event held in mid-2014. This event was hosted independently of the Auckland Transport web environment, including the forum, with feedback from the event directed straight to developers.

Since Hackathon, Auckland Transport has undertaken a significant program of work to improve the delivery, registration and feedback mechanisms, to enhance the scope, availability and quality of each dataset via the API. This program of work is nearing completion and it is anticipated that the updated API portal, together with the related datasets and an Auckland Transport source code repository, will be available in late October.

Auckland Transport will make announcements of future improvements on our website at www.at.govt.nz.

Real-time datasets will be available in the same timeframe referred to above.

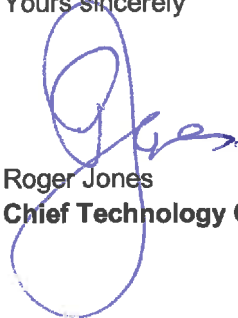
Auckland Transport takes the ongoing operational management of the API from a service provider and is unable to comment on the number of staff they use to support it. This part of your request is therefore declined under section 17(g) of the LGOIMA as the information requested is not held by Auckland Transport.

Feedback and problems related to the API can be made via on-line feedback forms at www.at.govt.nz, the Auckland Transport Customer Contact Centre or the face-to-face Customer Service Centres.

We trust the above information has addressed the matters raised however, should you believe that we have not responded appropriately to your request, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman to seek an investigation and review in regard to this matter.

If you have any further queries please contact Auckland Transport on 09 355 3553 quoting Official Information request number CAS-74232-D4Y1L8.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'R Jones', written over a large, light blue circular stamp or watermark.

Roger Jones
Chief Technology Officer