

20 March 2025

Lisa Crook  
Via email

Email: [fyi-request-30161-1f4615be@requests.fyi.org.nz](mailto:fyi-request-30161-1f4615be@requests.fyi.org.nz)

Kia ora

**REQUEST FOR INFORMATION UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS ACT 1987 (LGOIMA) – TREATED WASTEWATER TO AUCKLAND DRINKING WATER SUPPLY**

**Your request**

On 20 February 2025, we received your request for information. In particular, your request was as follows:

*Dear Watercare Services Limited,*

*Please advise the following;*

- 1. Is Watercare returning any treated waste water to the Auckland drinking water supply?*
- 2. If yes (Q1), when did this begin?*
- 3. If yes (Q1), what notifications or consents have been obtained?*
- 4. If yes (Q1), was this a public notification?*
- 5. If yes (Q1), what safeguards are in place to ensure no contamination of Auckland water supply will occur?*
- 6. If yes (Q1), what was the cost to ratepayers to implement the system?*

*Yours faithfully,*

*Lisa Crook*

**Our response**

We provide our response to your specific questions in the order of your request.

***1. Is Watercare returning any treated waste water to the Auckland drinking water supply?***

No, Watercare is not returning any treated wastewater to the Auckland drinking water supply.

***2. If yes (Q1), when did this begin?***

***3. If yes (Q1), what notifications or consents have been obtained?***

***4. If yes (Q1), was this a public notification?***

***5. If yes (Q1), what safeguards are in place to ensure no contamination of Auckland water supply will occur?***

**6. If yes (Q1), what was the cost to ratepayers to implement the system? All records relating to Work Orders for work carried out at the address 14 Delamare Court, Sunnynook, Auckland 0632, from 1 January 2015 onwards.**

Our response to question 1 is no, therefore, we have not provided an individual response to your questions 2 to 6.

#### **Other matters**

I would also like to provide you a link of our website where you can find general wastewater questions, including its collection and treatment at Watercare: [Wastewater FAQs](#).

#### **Further options**

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jonathan Piggot', written in a cursive style.

Jonathan Piggot  
**Head of Wastewater**