

12 March 2025

Jake Parsons
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Tēnā koe Jake

Your request for official information, reference: HNZ00078489

Thank you for your email on 5 February 2025, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

“Under the Official Information Act 1982, I would like to request information regarding government contracts in the health IT sector, specifically focusing on:

- 1) Clinical Electronic Record Management: Systems used for storing, managing, and accessing patients’ electronic health records.*
- 2) Employment Match Algorithms: Software or algorithms used to match healthcare professionals (e.g., junior doctors via ACE RMO) to job vacancies or placements within the health system.*

// Scope of Request

I am primarily interested in the following hospitals:

- North Shore Hospital*
- Auckland City Hospital*
- Middlemore Hospital*
- Whangarei Hospital*

If you find that retrieving information for all four hospitals exceeds the scope under Section 18(f) of the OIA (on the grounds that the information cannot be made available without substantial collation or research), please limit the request to:

- Auckland City Hospital*
- North Shore Hospital*
- Middlemore Hospital*

If that scope is still considered too large under Section 18(f), further limit the request to:

- Auckland City Hospital*
- North Shore Hospital*

Finally, if it is still too large, please limit the request only to:

- Auckland City Hospital*

// Information Requested

1. Completed Contracts (Past Five Years)

A list of all government contracts completed in the past five years related to the areas below:

- Clinical electronic record management*
- Employment match algorithms (including software akin to ACE RMO for junior doctors)*

For each completed contract, please provide (where available):

- The total value of the contract.*

- The names of the vendors or contractors who were awarded the contracts.
- The completion date of the contract.

2. Current Contracts (as of Wednesday, 5 February 2025)

A list of all ongoing government contracts related to the above-mentioned areas. For each ongoing contract, please include:

- The total value of the contract.
- The names of the vendors or contractors fulfilling the contract.
- The expected completion date.

3. Tender Applications

- The number of applications received for tenders related to the above contracts.
- A brief summary of the selection criteria used (if available).

4. Upcoming Tenders (Next 5 Years)

- Any information regarding upcoming tenders for clinical electronic record management or employment match algorithms anticipated within the next five years.
- Anticipated release dates (if known).
- Any relevant criteria for applicants (if available).

When referring to “employment match algorithms,” I am including software solutions or processes similar to the ACE RMO system used for junior doctor placements, or any equivalent platform where candidates are matched to roles via an algorithmic process.”

Response

I apologise for the delay in providing our response. The time taken is not what we aspire to. This is something we are working to get on top of as we deal with a high volume of requests and the understandably high public interest in our work.

Please note that we have considered all of the scoping parameters you have suggested in your original request, such as your outline of how you would like information provided. Below, we have addressed the two parts of your request.

1) *Clinical Electronic Record Management: Systems used for storing, managing, and accessing patients’ electronic health records...*

// Information Requested

1. Completed Contracts (Past Five Years)

A list of all government contracts completed in the past five years related to the areas below:

- Clinical electronic record management
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For each completed contract, please provide (where available):

- The total value of the contract.
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4. Upcoming Tenders (Next 5 Years)

- Any information regarding upcoming tenders for clinical electronic record management or employment match algorithms anticipated within the next five years.
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- Any relevant criteria for applicants (if available).

We are still working on providing a response to these parts of your request. We will communicate a decision on this as soon as reasonably practicable. Again, I am sorry for the delay.

2) Employment Match Algorithms: Software or algorithms used to match healthcare professionals (e.g., junior doctors via ACE RMO) to job vacancies or placements within the health system.

Health NZ is unable to provide you with the information requested for employment match algorithms as we do not use employment match algorithms or software. As such, your request for this information is refused under section 18(e) of the Act as this information does not exist.

How to get in touch

If you have any questions, you can contact us at h.nzOIA@tewhatuora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



pp

Danielle Coe

**Manager (OIAs) – Government Services
Health New Zealand | Te Whatu Ora**