

14 August 2015

Tim Groenendaal  
[fyi-request-2994-d6f99865@requests.fyi.org.nz](mailto:fyi-request-2994-d6f99865@requests.fyi.org.nz)

Dear Tim

**Request made under the Official Information Act 1982**

Thank you for your email of 29 July 2015 requesting information under the Official Information Act about the total gross income received from driver testing services. In your letter you have specifically requested the following:

*'I would like to view both VTNZ's total gross income from providing the driver testing service, and also the gross income from people having to resit their tests due to failing their previous test. I'd like to see the gross figures, and also as a percentage of total income. I'd like to see breakout income and percentages for 1st resit, 2nd resit, 3rd, 4th and beyond and what % of the total income received by VTNZ each of those resits makes up.*

*I want to see month on month figures from when they started their contract with NZTA to the current month. If this cannot be provided, I would like to see quarterly figures on the above.'*

In order to clarify, VTNZ only became the sole provider of practical testing services from 1 May 2015. Prior to this date practical tests were conducted by NZ Driver Licensing.

We have interpreted your request to be in relation to the financial amount the NZ Transport Agency pays VTNZ to provide this service. Therefore, I am withholding your request under section 9(2)(b)(ii) of the Official Information Act 1982 as making the information available 'would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information'.

With respect to the information that has been withheld, I do not consider there are any other factors which would render it desirable, in the public interest, to make the information available.

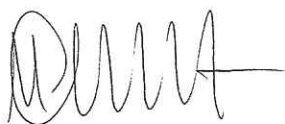
Under section 28(3) of the Official Information Act 1982, you have the right to apply to an Ombudsman for an investigation and review of the decision to withhold and refuse information. The address is:

Office of the Ombudsmen  
PO Box 10152  
Wellington

If you would like to discuss this reply with the Transport Agency, please contact Tara Kiriona, Customer Response Team, by email to [info@nzta.govt.nz](mailto:info@nzta.govt.nz), phone on 0800 822 422 or mail to:

NZ Transport Agency  
Private Bag 11777  
Palmerston North 4442

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Charlton', with a horizontal line extending to the right from the end of the signature.

**Michelle Charlton**  
Manager, Customer Information