

Our Reference: 250210020436

13 February 2025

Rowan Morgan

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Dear Rowan

I refer to your request under the Local Government Official Information and Meetings Act 1987 (the Act) of 29 January 2025 for information regarding parking complaints received in terms of Section 12 of the Waimakariri District Council Parking Bylaw 2019. In accordance with Section 13 of the Act, we advise as follows:

**Question 1** *The total number of parking complaints made in the last 24 months.*

**Response 1** The Council received 1,366 parking complaints in the last 24 months, of which 99 related to Section 12 of the Waimakariri District Council Parking Bylaw 2019.

**Question 2** *The total number of instances where a particular vehicle has had repeated complaints made, i.e. the number of times where more than one complaint has been made against a particular vehicle.*

**Response 2** The Council's system does not record the number of complaints received against a specific vehicle. The required information can, therefore, not be provided under section 17(g) of the Act, as the Council does not hold the information requested.

**Question 3** *The total number of instances where a particular location has had repeated complaints made, i.e. a particular location is used to store vehicles that may change, and repeated complaints have been made involving the same location but different vehicles.*

**Response 3** The Council received 136 repeated complaints regarding the storage of vehicles in a particular location.

I trust this answers your current query.

Yours sincerely



Sarah Nichols  
Governance Manager