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5 March 2025

Geoffrey Johnson
fyi-request-29910-7f24a172@requests.fyi.org.nz

Kia ora Geoffrey,

The information you requested – CAS-1050030-P4X1R3

Thank you for your request for information dated 28 January 2025 about plans, reports and other documents for the past six years regarding bus route 105 as well as patronage and reliability.

There is no specific documentation related to the 105 route becoming a Frequent route (running every 15 mins, 7am-7pm, 7 days a week).

In our [Central Suburbs New Network summary report](#) Auckland Transport (AT) discusses the 105 route, but no mention of a frequent route. On page 28 in the report it states:

An Auckland Council Organisation

The Richmond Rd service (105) has been modified to travel along Karangahape Rd (K Rd) instead of Hopetoun St. This was done in response to feedback requesting better connections with the Inner Link and wanting to keep the service on K Rd. By having a service on K Rd it will also provide better access to the entrance of the future Karangahape train station CRL.

Due to the current CRL construction work on Albert St and the lack of space for buses to terminate at Britomart, the service will use Queen St to travel into the city, terminate on Customs St where it does currently, and return via Hobson St.

I have attached a document containing a memo that provides an update to the Waitamatā Local Board regarding changes to the 105 bus route.

AT Patronage report:

Please refer to the website below for patronage data regarding route 105. Route 105 can be found in all tabs, including boarding, boarding per service hour, reliability and punctuality.

<https://at.govt.nz/media/vhafxzx3/auckland-transport-bus-performance-report-january-to-december-2024.xlsx>

Capacity report

Please see attached spreadsheet which contains the data for February 2025. We have not seen a single trip exceed total bus capacity but there are several trips observed operating at >90% capacity



Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review in regard to this matter.

Ngā mihi,

A handwritten signature in black ink, appearing to read 'Phil Wratt'.

Phil Wratt
Engagement Manager
Customer Care