

27 February 2025

David  
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Tēnā koe David

***Request for information***

Thank you for your Official Information Act 1982 (OIA) request of 28 January 2025. You requested:

*Can you please confirm any agencies contacted with respect to the homeless people involved in Operation Trolley (people with trolleys confiscated or who were arrested or trespassed). Just a basic list of agencies is fine - nothing specific. I am just seeking to understand if any help was sought or referral made for these people*

The individuals that Police spoke with were given advice about partner agencies and referrals. The referral agencies that Police offered were Manaaki Ora, Mental Health Support and Moving Mountains NA. The individuals were also offered AWHI referrals.

A number of people police spoke with indicated that they are currently working with agencies.

Please note that as part of its commitment to openness and transparency, Police proactively releases some information and documents that may be of interest to the public. An anonymised version of this response may be publicly released on the New Zealand Police website.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

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