

17 January 2025

Rodney Parsons

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Tēnā koe Rodney

Your request for official information, reference: HNZ00075608

Thank you for your email on 17 December 2024, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

“Please provide copies of:

- The risk management policies and procedures for Te Whatu Ora.*
- Copies of the most recent risk registers for each of the four regions.*
- Copies of the most recent risk registers for each NZ hospital.”*

On 19 December 2024, Health NZ contacted you to refine your request, otherwise it would be refused under section 18(f) of the Act as substantial manual collation would be required to provide the information requested. On 20 December 2022, you confirmed that you would like to proceed with the following refinement:

“The national and four regional strategic risk registers’ as well as an ‘outline [of] any other registers that exist, but not provide the actual registers, at this stage.”

Response

Your request for information, even though it has been refined is very broad, and substantial manual collation would be required to locate and prepare all documents within its scope. As such, providing all of the information requested would *‘impair efficient administration’* under section 16(2)(a) of the Act.

However, we have provided contextual information in response to your request, under section 16(1)(e) of the Act.

Health NZ along with other agencies, such as the Ministry of Health | Manatū Hauora, Pharmaceutical Management Agency (Pharmac), and the Health Quality and Safety Commission | Te Tāhū Hauora, are responsible for ensuring public funding and services protect, promote and improve the health of all New Zealanders (section 3 of the Pae Ora (Healthy Futures) Act 2022 (Pae Ora Act)).

These agencies along with others are also responsible for considering or implementing policies and procedures to ensure improved hauora outcomes for New Zealanders as well as identifying and managing risk.

For more information about the role of these organisations in the health sector please refer to the following web links:

- The Ministry of Health (the Ministry) is the government’s lead advisor on health priorities and policies. The Ministry also regulate and monitor the health system.

- www.health.govt.nz/
- www.health.govt.nz/about-us/new-zealands-health-system/overview-and-statutory-framework
- www.health.govt.nz/system/files/2024-01/briefing-to-the_incoming-minister-of-health-part-b-black-box-watermarked.pdf
- Health Quality and Safety Commission: www.hqsc.govt.nz/
- Pharmac: www.pharmac.govt.nz/
- New Zealand Medicines and Medical Devices Safety Authority: www.medsafe.govt.nz/

As you will be aware, there are a number of different types of risks that Health NZ identifies and if necessary, manages. The high-level risks are presented on page 63 of Health NZ's annual report 'Pūrongo-ā-tau – Annual Report 2023 – 2024'.

The Annual report can be found here:

- <https://www.tewhātuora.govt.nz/publications/health-new-zealand-te-whatu-ora-annual-report-purongo-a-tau-2023-2024>

As noted above there is a wide ambit of types of risks Health NZ needs to consider and types of interventions to manage risk.

How to get in touch

If you have any questions, you can contact us at h.nzOIA@tewhatuora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Danielle Coe

Manager (OIAs) Government Services