

7 February 2025

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Tēnā koe Valentino

Your request for official information, reference: HN200075234

Thank you for your email on 13 December 2024, which was transferred to Health New Zealand | Te Whatu Ora on 8 January 2025 asking for the following under the Official Information Act 1982 (the Act):

For the last 5 years, please provide monthly GP & nurse visits by PHO. Annual data was provided in the data request "data on patients enrolled at all GP practices, number of visits and booking delays".

If there are further details on visits, i.e. gender, ethnic group (Maori, Pacific, etc.), or age group, please provide this as well

Response

Please note that the data provided is provisional and used for operational purposes. It has not been through the full quality assurance process that we use before publishing data and therefore is subject to change.

Published data may differ from the provisional data presented here. Published data should be considered the most accurate source and used where possible

The information requested has been provided in the attached Excel spreadsheet (**Appendix 1**) and covers the number of visits by month for both General Practitioners and Nurses for each Primary Health Organisation (PHO). This is broken down into four tabs; Total visits, Age bands, Ethnicity and Gender, for calendar years from April 2019 until September 2024 (the most recent report).

We are not releasing information prior to April 2019 as the data quality decreases due to missing entries and changes to the PHO Services Agreement which increased timeliness and completeness of reporting.

Please note in the data provided, one patient/enrollee can have multiple visits per year.

In the Age band data (Tab 2); apart from the Under 5's we are providing the age bands in ten-year groupings to reduce the possibility of a patient being able to be identified. We are doing this pursuant to section 9(2)(a) of the Act to protect the privacy of natural persons. Including those deceased.

We have considered whether the need to protect this information is outweighed by the countervailing public interest and have determined that it is not.

As with the previous official information request (HNZ00013055) please note we do not hold data for other health-related General Practitioner or Nurse Practitioner-attended consultations such as maternity, Accident Compensation Corporation (ACC), immunisation, casual visits, all after-hours consultations, etc. Provision of this data is therefore refused under section 18(e) of the Act, as the information does not exist.

In addition, please note:

Information regarding general practices, including practice names and physical address is publicly available to access by downloading the Facility Code Table spreadsheet on the following Te Whatu Ora webpage:

www.tewhatauora.govt.nz/our-health-system/data-and-statistics/nz-health-statistics/data-references/code-tables/common-code-tables#facility-code-table.

Information at a PHO level, including patient demographics, is published on the following Te Whatu Ora website monthly. You can find the pivot table with this information under the heading Enrolment demographics:

www.tewhatauora.govt.nz/our-health-system/primary-care-sector/primary-health-organisations/enrolment-with-a-general-practice-and-primary-health-organisation/.

The number and estimated percentage of Māori enrolled with a PHO is published on the following Te Whatu Ora webpage monthly. You can find the spreadsheet with this information under the heading Access to Primary Care:

www.tewhatauora.govt.nz/our-health-system/primary-care-sector/primary-health-organisations/enrolment-with-a-general-practice-and-primary-health-organisation/#access-to-primary-care.

Te Whatu Ora does not hold demographic information of patients who are enrolled with a general practice not affiliated with a PHO.

How to get in touch

If you have any questions, you can contact us at hnzOIA@Tewhatauora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Astuti Balram

Group Manager

Primary Care - Living Well, Commissioning Group

[TeWhatuOra.govt.nz](https://www.tewhatuora.govt.nz)

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Te Kāwanatanga o Aotearoa
New Zealand Government