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16 January 2025

Andrew Watkins

[fyi-request-29441-f546afa4@requests.fyi.org.nz](mailto:fyi-request-29441-f546afa4@requests.fyi.org.nz)

Kia ora Andrew,

**The information you requested - CAS-1023105-N4L7Z8**

Thank you for your request for information requesting information relating to the bus stop 1118 at 28 Junction Rd, Waiheke Island.

***Following minimal consultation in 2022 and our expressed objection to any change a decision was taken and implemented in 2024 to significantly upgrade the bus stop 1188 at 28 Junction Road, Waiheke Island. The upgrade is not in keeping with the design guidelines for the island, it does not use locally appropriate materials, is excessively large, has a high kerb step, and does not follow the original proposal for relocation further along the road. No other bus stop on the island has been developed to such an extent even though the passenger traffic is < 10 people a day.***

***Please provide all documentation, project plans, emails etc. about who, how and when the decision was made to carry out the changes. In particular provide evidence for the decision taken to not inform local householders of the decision to implement the upgrade and the planned design until notice of roadworks was given a week before they started allowing no objection to be lodged or action taken.***

Please find all available correspondence including notes and decision by accessing the below link:

[Final documents.zip](#)

Please note that some information has been withheld pursuant to section 7 (2) a of the LGOIMA to protect the privacy of natural persons, including that of deceased natural persons.



Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA and seek an investigation and review in regard to this matter.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Phil Wratt', written in a cursive style.

Phil Wratt  
**Engagement Manager, Customer Care.**

