

18 December 2024

fyi-request-29403-aa3f58c0@requests.fyi.org.nz

Tēnā koe

Your request for official information, reference: HNZ00074065

Thank you for your email on 9 December 2024, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

I would like to know how many reported patient private confidentiality breaches there have been with te whatu ora and epic Health Medical Practice

Response

We have had 242 privacy breaches reported through to the Health NZ Privacy Team in the Year 2024. Please note that this isn't all privacy breaches as some are reported through incident reporting systems.

If anyone has any concerns about privacy breaches within Health New Zealand, we recommend they contact the HNZ Privacy team at hnzprivacy@tewhatuora.govt.nz for the team to investigate.

Please note that it would require significant amount of time to identify specific breaches related to Epic Medical Health Practice as such in order to provide this information, we would need to divert personnel from their core duties and allocate extra time to complete this task. The diversion of these resources would impair Health NZ's ability to carry out our other core functions. As such, your request is refused under section 18(f) of the Act, as it requires substantial collation.

I have considered whether fixing a charge for the supply of the information or extending the timeframe for response would enable Health NZ to respond. I do not consider that either option would remove the impact that supplying the information would have on our other operations.

How to get in touch

If you have any questions, you can contact us at hnzOIA@tewhatuora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā



Danielle Coe

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TeWhatuOra.govt.nz

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Te Kāwanatanga o Aotearoa
New Zealand Government