



9 January 2025

A M Smith

[fyi-request-29347-81d2d7bb@requests.fyi.org.nz](mailto:fyi-request-29347-81d2d7bb@requests.fyi.org.nz)

DOIA-REQ-0006911

Tēnā koe A M Smith

Thank you for your correspondence of 27 November 2024 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following:

*I would like all current, standing information about LSPs and participating agencies' obligations under the LAS programme, as set out under the Lead Agency Agreements and Participating Agency Agreements.*

*I have read what has been specified in the opt-in policy, but would like to know what the contractual obligations are, particularly in terms of the use of qualified interpreters, interpreters' working conditions and interpreters' rates (both for face to face and for video and telephone interpreting).*

I am writing to advise you that MBIE has decided to extend the period of time available to make a decision on your request under section 15A(b) of the Act, as consultations necessary to make a decision on your request are such that a proper response to the request cannot reasonably be made within the original time limit.

MBIE will notify you of a decision on your request no later than 31 January 2025.

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact [inzoias@mbie.govt.nz](mailto:inzoias@mbie.govt.nz).

You have the right to seek an investigation and review by the Ombudsman of our decision to extend the time limit. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

Emma Palmer  
Acting Manager, Ministerial Services  
Associate Deputy Secretary Immigration Branch  
Immigration New Zealand  
Ministry of Business, Innovation & Employment

